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IN THE UNITED STATES DISTRICT COURT
1
             FOR THE NORTHERN DISTRICT OF OHIO
2
                      EASTERN DIVISION
3
4
    IN RE: NATIONAL
                                ) MDL No. 2804
    PRESCRIPTION OPIATE
5
   LITIGATION
                                ) Case No.
     -----) 1:17-MD-2804
6
    THIS DOCUMENT RELATES TO ) Hon. Dan A. Polster
7
    ALL CASES
8
9
                    HIGHLY CONFIDENTIAL
10
   SUBJECT TO FURTHER CONFIDENTIALITY REVIEW
11
12
                  VIDEOTAPED DEPOSITION OF
13
                    CHRISTOPHER DOMZALSKI
14
                      January 17, 2019
15
16
                      Chicago, Illinois
17
18
19
20
21
22
                 GOLKOW LITIGATION SERVICES
             877.370.3377 ph | 917.591.5672 fax
23
                       deps@golkow.com
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|----------------|---|--|
| | Page 2 | Page 4 |
| 1 | | 1 APPEARANCES (Continued): |
| 2 | | 2 ON BEHALF OF McKESSON CORPORATION: 3 TABET DIVITO & ROTHSTEIN LLC |
| 3 | | 209 South LaSalle Street, 7th Floor |
| | The videotoped deposition of | 4 Chicago, Illinois 60604 |
| 4 | The videotaped deposition of | 312-762-9461 |
| 5 | CHRISTOPHER DOMZALSKI, called by the Plaintiffs for | 5 BY: KYLE A. COOPER, ESQ. kcooper@tdrlawfirm.com |
| 6 | examination, taken pursuant to the Federal Rules of | 6 |
| 7 | Civil Procedure of the United States District | 7 |
| | Courts martaining to the taking of densitions | 8 ON BEHALF OF CARDINAL HEALTH, INC.: |
| 8 | Courts pertaining to the taking of depositions, | 9 ARMSTRONG TEASDALE LLP 7700 Forsyth Boulevard, Suite 1800 |
| 9 | taken before CORINNE T. MARUT, C.S.R. No. 84-1968, | 10 St. Louis, Missouri 63105 |
| 10 | Registered Professional Reporter and a Certified | 314-621-5070 |
| 11 | Shorthand Reporter of the State of Illinois, at the | BY: JULIE FIX MEYER, ESQ. |
| 12 | offices of Bartlit Beck LLP, Suite 600, 54 West | jfixmeyer@ArmstrongTeasdale.com |
| | | 13 |
| | Hubbard Street, Chicago, Illinois, on | ON BEHALF OF AMERISOURCE BERGEN CORPORATION: |
| 14 | January 17, 2019, commencing at 9:08 a.m. | 14 |
| 15 | | JASZCZUK, P.C. 15 311 South Wacker Drive, Suite 3200 |
| 16 | | Chicago, Illinois 60606 |
| 17 | | 16 312-442-0509 |
| 1 / | | BY: MARGARET M. SCHUCHARDT, ESQ. |
| 18 | | 17 |
| 19 | | 19 ON BEHALF OF WALMART: |
| 20 | | 20 JONES DAY |
| 21 | | 77 West Wacker Drive |
| | | 21 Chicago, Illinois 60601-1692 312-782-3939 |
| 22 | | BY: CHRISTINE D. PROROK, ESQ. |
| 23 | | cprorok@jonesday.com |
| 24 | | 23 24 |
| | | |
| | Page 3 | Page 5 |
| | APPEARANCES: | 1 ALSO PRESENT: |
| 2 | ON BEHALF OF THE PLAINTIFFS: LEVIN PAPANTONIO THOMAS MITCHELL | 2 ALEXANDRA M. GARLOCK, Paralegal |
| | RAFFERTY & PROCTOR P.A. | agarlock@levinlaw.com |
| 4 | 316 South Baylen Street, Suite 600 | 3 KAROLYNN SCHNEEGAS, Paralegal |
| 5 | Pensacola, Florida 32502 205-396-3982 | kschneegas@levinlaw.com |
| 5 | BY: PETER J. MOUGEY, ESQ. | 4 Levin Papantonio Thomas Mitchell |
| 6 | pmougey@levinlaw.com | Rafferty & Proctor P.A. |
| | -and- | 5 |
| 7 | LAURA DUNNING, ESQ. ldunning@levinlaw.com | 6 |
| 8 | (via livestream) | RODERRICK CONCEPCION, Trial Technician |
| 9 | | 7 |
| 10 | ON BEHALF OF WALGREENS BOOTS ALLIANCE, INC. aka WALGREEN CO. and THE DEPONENT: | 8 |
| 11 | and WALUNEEN CO. ailu THE DEPUNENT: | 9 |
| | BARTLIT BECK LLP | VIDEOTAPED BY: BEN STANSON |
| 12 | 1801 Wewatta Street, Suite 1200 | 10 |
| 13 | Denver, Colorado 80202 303-592-3177 | DEPORTED BY CORDINET MADUT C.C.P. N. 04 1000 |
| 13 | BY: LESTER C. HOUTZ, ESQ. | REPORTED BY: CORINNE T. MARUT, C.S.R. No. 84-1968 |
| 14 | Lester.Houtz@bartlitbeck.com | 12 |
| 15 | ON BEHALE OF ENDO HEALTH COLUTIONS INC | 13 |
| 16 | ON BEHALF OF ENDO HEALTH SOLUTIONS INC. and ENDO PHARMACEUTICALS, INC., | 14 |
| 17 | PAR PHARMACEUTICAL, INC., and PAR PHARMACEUTICAL | 15 |
| 1 | COMPANIES, INC. (f/k/a Par Pharmaceutical | 16 |
| | Holdings, Inc.): | 17 |
| 18 | | 1.0 |
| 18 19 | ARNOLD & PORTER KAYE SCHOLER LLP | 18 |
| | | 19 |
| 19 | ARNOLD & PORTER KAYE SCHOLER LLP 700 Louisiana Street, Suite 400 Houston, Texas 77002-2755 713-576-2400 | 19 20 |
| 19 | ARNOLD & PORTER KAYE SCHOLER LLP 700 Louisiana Street, Suite 400 Houston, Texas 77002-2755 713-576-2400 BY: HANNAH D. SIBISKI, ESQ. | 19 20 21 |
| 19 20 21 | ARNOLD & PORTER KAYE SCHOLER LLP 700 Louisiana Street, Suite 400 Houston, Texas 77002-2755 713-576-2400 | 19 20 21 22 |
| 19 | ARNOLD & PORTER KAYE SCHOLER LLP 700 Louisiana Street, Suite 400 Houston, Texas 77002-2755 713-576-2400 BY: HANNAH D. SIBISKI, ESQ. hannah.sibiski@arnoldporter.com | 19 20 21 |

| | Page 6 | Т | Page 8 |
|--|---|--|---|
| 1 | INDEX | 1 | THE VIDEOGRAPHER: We are now on the record. |
| 2 | CHRISTOPHER DOMZALSKI EXAMINATION | 2 | |
| 3 | BY MR. MOUGEY9 | 3 | |
| 5 | | 4 | Today's date is January 17, 2019, and |
| 6 | EXHIBITS | 5 | the time is 9:08 a.m. |
| 7 8 | WALGREENS-DOMZALSKI EXHIBIT MARKED FOR ID No. 1 LinkedIn Profile, Chris 16 | | |
| ° | Domzalski; P-WAG-02504 | 6 | This video deposition is being held in |
| 9 | N 2 11/12/14 11 14 20 | 7 | · · · · · · · · · · · · · · · · · · · |
| 10 | No. 2 11/13/14 e-mail with 29 attachments; | 8 | Prescription Opiate Litigation, MDL No. 2804, |
| | WAGMDL00734289 - 00734380 | 9 | pending in the U.S. District Court, Northern |
| 11 | No. 3 11/19/10 Internal Audit Report; 105 | 10 | District of Ohio, Eastern Division. |
| 12 | WAGFLDEA00001767 - 00001775 | 11 | The deponent is Christopher Domzalski. |
| 13 | No. 4 11/13/14 e-mail string with 116 | 12 | Will counsel please identify yourselves |
| 14 | attachment; WAGMDL00734929 - 00735453 | | for the record. |
| 15 | No. 5 U.S. Code Annotated Title 21, 137 | 14 | MR. MOUGEY: Peter Mougey, Levin Papantonio, |
| 1,6 | Sections 801, 812, 821, 823 | | for the Plaintiffs. |
| 16 | No. 6 U.S. Code Annotated Title 21 141 | 16 | MS. GARLOCK: Alexandra Garlock for the |
| 17 | C.F.R. Section 1301.74 | | Plaintiffs. |
| 18 | No. 7 9/27/06 letter from U.S. DOJ 150 DEA; MCKMDL00478906 - 00478909 | 18 | MS. SCHNEEGAS: Karolynn Schneegas for the |
| 19 | | | Plaintiffs. |
| 20 | No. 8 2/7/07 letter from U.S. DOJ 160 DEA; ABDCMDL00269687 - 0026960 | 20 | MS. PROROK: Christine Prorok from Jones Day |
| 21 | No. 9 12/27/07 letter from U.S. DOJ 163 | | on behalf of Walmart. |
| | DEA; MCKMDL00478910 - 00478911 | 22 | MS. FIX MEYER: Julie Fix Meyer, Armstrong |
| 22 23 | | | Teasdale, on behalf of Cardinal Health. |
| 24 | | 24 | MS. SCHUCHARDT: Margaret Schuchardt, Jaszczuk |
| | Page 7 | | Page 9 |
| 1 | | | |
| 1 | EXHIBITS | 1 | PC, on behalf of AmerisourceBergen Drug Company. |
| 1 2 | WALGREENS-DOMZALSKI EXHIBIT MARKED FOR ID | 1 2 | PC, on behalf of AmerisourceBergen Drug Company. MR. COOPER: Kyle Cooper, Tabet DiVito & |
| | WALGREENS-DOMZALSKI EXHIBIT MARKED FOR ID No. 10 PowerPoint, "Walgreen Co. 171 | 2 | |
| 2 3 | WALGREENS-DOMZALSKI EXHIBIT MARKED FOR ID No. 10 PowerPoint, "Walgreen Co. Controlled Substance 171 | 2 | MR. COOPER: Kyle Cooper, Tabet DiVito & |
| 2 | WALGREENS-DOMZALSKI EXHIBIT MARKED FOR ID No. 10 PowerPoint, "Walgreen Co. 171 Controlled Substance Anti-Diversion and Compliance | 3 4 | MR. COOPER: Kyle Cooper, Tabet DiVito & Rothstein, on behalf of McKesson Corporation. MR. HOUTZ: Les Houtz from Bartlit Beck on |
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| 2 3 4 | WALGREENS-DOMZALSKI EXHIBIT MARKED FOR ID No. 10 PowerPoint, "Walgreen Co. Controlled Substance Anti-Diversion and Compliance Program"; MARKED FOR ID 171 171 | 2 3 4 5 | MR. COOPER: Kyle Cooper, Tabet DiVito & Rothstein, on behalf of McKesson Corporation. MR. HOUTZ: Les Houtz from Bartlit Beck on behalf of Walgreens. |
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| 2 3 4 5 6 | WALGREENS-DOMZALSKI EXHIBIT MARKED FOR ID No. 10 PowerPoint, "Walgreen Co. 171 Controlled Substance Anti-Diversion and Compliance Program"; WAGMDL0000659801 - 00659856 No. 11 7/11/12 Board of Directors 181 meeting minutes; WAG000001 - 000043 | 2 3 4 5 6 7 | MR. COOPER: Kyle Cooper, Tabet DiVito & Rothstein, on behalf of McKesson Corporation. MR. HOUTZ: Les Houtz from Bartlit Beck on behalf of Walgreens. THE VIDEOGRAPHER: Will counsel on the phone please identify yourselves. |
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| 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 | WALGREENS-DOMZALSKI EXHIBIT MARKED FOR ID No. 10 PowerPoint, "Walgreen Co. 171 Controlled Substance Anti-Diversion and Compliance Program"; WAGMDL0000659801 - 00659856 No. 11 7/11/12 Board of Directors 181 meeting minutes; WAG000001 - 000043 No. 12 Binder of documents beginning 196 with Settlement and Memorandum | 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 | MR. COOPER: Kyle Cooper, Tabet DiVito & Rothstein, on behalf of McKesson Corporation. MR. HOUTZ: Les Houtz from Bartlit Beck on behalf of Walgreens. THE VIDEOGRAPHER: Will counsel on the phone please identify yourselves. MS. SIBISKI: Hannah Sibiski of Arnold & Porter on behalf of Endo Health Solutions, Inc., Endo Pharmaceuticals, Inc., Par Pharmaceutical, Inc., Par Pharmaceutical Company, Inc. THE VIDEOGRAPHER: Thank you. Our Court Reporter today is Corinne Marut. Will you please swear in the witness. (WHEREUPON, the witness was duly sworn.) CHRISTOPHER DOMZALSKI, called as a witness herein, having been first duly sworn, was examined and testified as follows: EXAMINATION BY MR. MOUGEY: |

- 1 started you had -- you wanted to make a statement
- ² regarding some health issues.
- 3 A. Yes, that's true.
- 4 Q. Okay. Do you want to go ahead and do
- 5 that?
- 6 A. Sure.
- 7 MR. HOUTZ: And before you begin, I've noticed
- 8 already your voice is a little soft. So, try to
- 9 speak up --
- 10 THE WITNESS: Okay.
- MR. HOUTZ: -- throughout the deposition.
- THE WITNESS: Yes, I have recently been
- 13 diagnosed with mild cognitive impairment of the
- 14 amnesty type. During May, June time frame I
- 15 started having some memory lapse issues that caused
- 16 both myself and my wife to be concerned.
- So, I went through first my primary care
- 18 physician to see if there were any underlying
- 19 causes from medications. We went through that
- ²⁰ process. Ultimately he recommended or referred me
- 21 to a neurologist.
- Before meeting with the neurologist I
- ²³ had a series of neurological, psychological testing
- ²⁴ done as well as an MRI. The psychological testing

- 1 0 D
- Q. Because you are no longer a Walgreens employee, correct?
- ³ A. That is correct.
 - Q. Would you tell me what time frame you
- ⁵ relayed this information you just, the statement
- ⁶ you just made to your counsel?
 - A. During the prep sessions.
 - Q. And when were those prep sessions?
- 9 A. I can't remember if the discussion was
- lo last week or early this week. We had three prep
- 11 sessions.
- Q. My days are running together. Today isThursday.
 - A. Today is Thursday.
- O. So, either early this week or last
- ¹⁶ week --

14

- ¹⁷ A. Yes.
- Q. -- is when you relayed the statement you
- 19 just made on the record to your counsel?
- A. Correct.
- Q. You're currently still employed,
- 22 correct?

24

12

- ²³ A. Correct.
 - Q. And the diagnosis, have you relayed the

Page 13

Page 11

- ¹ identified the mild cognitive impairment issue.
- 2 That was followed by my meetings with
- ³ the neurologist who reviewed that set of data that
- ⁴ was prepared by the neuropsychologist within her
- ⁵ own practice and did her own evaluation and also
- 6 diagnosed a mild cognitive impairment.
- ⁷ I asked the neuropsychologist regarding
- 8 the deposition as to her opinion as to what the
- ⁹ implications of the deposition might be on me. She
- ¹⁰ indicated just a couple of things.
 - One is that it might be difficult for me
- 12 to recall memories out of my memory bank and, in
- 13 addition, she just couldn't indicate what the
- 14 impact of the deposition questioning would have on
- ¹⁵ me from a psychological perspective.
- But in terms of the diagnosis, that's
- where we stand. We're awaiting some further test
- 18 results from a spinal tap that was performed
- 19 mid-December.

- 20 BY MR. MOUGEY:
- Q. First, sir, I'm sorry to hear that.
- Secondly, are you represented today by
- 23 Bartlit and Beck?
- A. Yes, I am.

- ¹ diagnosis to your current employer?
 - A. I'm awaiting the results from the spinal
- ³ tap before making that discussion, having that
- ⁴ discussion.
- ⁵ Q. So, no, you have not -- it hasn't
- 6 impacted your job to the extent that you have felt
- ⁷ compelled to relay the preliminary diagnosis to
- your employer, correct?
- A. That is correct.
- Q. Have you ever given testimony in any
- 11 deposition, sworn statement prior to today?
 - A. No, I have not.
 - Q. A couple maybe housekeeping issues.
- 14 There is a few screens around the room. One of
- 15 them is the monitor behind you. And the -- or not
- ¹⁶ behind you. To the side of you. And the screens
- ¹⁷ in front of you.
- And we -- I will hand you a paper copy
- and you will have a paper copy and the document
- ²⁰ will be on the monitor. You can obviously refer to
- 21 whichever one you'd prefer. And sometimes it's
- 22 easier if you're trying to find where I am in the
- ²³ doc, it will be -- we will highlight the section on
- ²⁴ the document that I'm referring to. Okay?

Page 14 1 A. Okay. ¹ going to mark as Domzalski 1, which I believe is 2 ² your LinkedIn CV. Q. And also I guarantee during the course ³ of today that I -- you'll take a breath and I will MS. SIBISKI: Does this document have a Bates 4 speak over you or you're not finished with your 4 number? This is Hannah Sibiski. 5 answer and I'll talk over you. Okay. MR. MOUGEY: It does not. 6 (WHEREUPON, a certain document was I don't mean to be rude or -- what I 7 7 need you to do is tell me, "I'm not finished with marked Walgreens-Domzalski Exhibit 8 my answer," and I'll stop and you can continue. 8 No. 1: LinkedIn Profile, Chris Okay? Domzalski; P-WAG-02504.) 10 A. Okay. 10 BY MR. MOUGEY: 11 Q. So I guarantee that will happen. So, if 11 Q. All right. Would you just take a minute 12 you take a breath, I think you're finished and I'll and look through this, Mr. Domzalski, and let me 13 keep moving. All right? know if this is an accurate copy of your work and 14 Let me go back to your -- the statement academic experience as listed on LinkedIn. that your counsel just passed along to me in the 15 A. Yes, it is. 16 hallway. 16 Q. And you were with Walgreens from 2009 to 17 2015, correct, sir? Are you on any medications at this point as a result of this diagnosis? 18 A. That's correct. 19 19 A. I am not. Q. For a period of about approximately 20 Q. Now, I thought you mentioned during your seven years, correct? 21 statement that you and your wife wondered if the A. I think about -- yeah, I think I started 22 what you were perceiving to be a memory issue was a ²² late in 2009, and so in the October, November time 23 result of some of the medications you were on? ²³ frame, and I believe February of 2015. So, six That's correct. 24 years maybe. Page 15 Page 17 Q. Do you have any problem telling me today Q. And I'm sorry. Which -- February of 2 '15? 2 what other medications you may be -- that you are 3 on. A. Yes. 4 A. Sure. The question about what Q. All right. Let's just -- you have a --5 medication could have been causing the memory lapse ⁵ just a few sentences under your job description as 6 related to a nasal spray that I was taking for the a chief audit executive at Walgreens. ⁷ first time around that same period of time. I "Reporting functionally to the Audit 8 believe it was called Azelestine and the doctor Committee of the Board of Directors, responsible 9 thought that might be. There were slight for providing independent, objective assurance and 10 potentials that that might cause the memory issues. 10 consulting services to the company's divisions 11 So, we removed -- and that product was 11 designed to add value and improve their operations. 12 being used due to just kind of ongoing sinus Assist the company to accomplish its objectives by 13 issues. And so we removed that product from -- I ¹³ bringing a systematic, disciplined approach to 14 was not using that product anymore but some of evaluate and improve the effectiveness of risk 15 those memory issues continued. So, that's when we management, internal control, governance and 16 kind of ruled out the fact that Azelestine was -operational processes." 16 17 17 Q. Okay. And that's the --Did I read that right, sir? 18 A. -- the likely cause. 18 A. Yes. 19 Q. That's the only prescription medication 19 Q. Let's take a couple of pieces of that, 20 you were on that you thought may have -and I'd like you to explain a little bit of this to 21 A. That she thought might have -- or he 21 me.

22

23 correct.

24

22 thought might have an impact on the memory issues,

Q. All right. Let me hand you what I am

The first portion of that paragraph,

"Reporting functionally to the Audit Committee."

24 Explain the Audit Committee and what the function

- 1 of the Audit Committee was.
- A. So, the Audit Committee is a committee
- ³ of the Board of Directors of the company. They
- 4 have overall responsibility for oversight of the
- ⁵ external auditors who in this case was Deloitte.
- 6 They also have oversight responsibilities for the
- 7 internal audit function, and they have oversight
- 8 responsibilities for the financial reporting of the
- 9 company.
- Q. And as a result of you reporting to the
- 11 Audit Committee of the Board of Directors, it was
- 12 not uncommon for you to make an appearance in front
- 13 of the Board of Directors relaying some findings or
- 14 part of your audit, correct, sir?
- MR. HOUTZ: Object to form.
- 16 BY MR. MOUGEY:
- Q. You can answer.
- A. Yes, I did meet with the Board of
- 19 Directors on an ongoing basis. Sorry. Not the
- 20 Board of Directors. I met with the Audit Committee
- 21 of the Board of Directors, which is a subsection of
- 22 the Board of Directors.
- Q. And you also appeared in front of the
- 24 Board of Directors itself, correct?

- 1 the Chief Financial Officer; and then I think
 - ² somewhere within my tenure, there was a
 - ³ reorganization and I reported into a direct report
 - ⁴ of the Chief Financial Officer of Walgreens.
 - ⁵ Q. Did your job description change when you
 - 6 reported directly to the CFO?
 - A. When I -- when the change happened from
 - 8 the CFO to the -- are you asking -- I originally
 - ⁹ reported to the CFO.
 - 10 Q. Right.

11

16

- A. And then --
- Q. Oh, into a direct report of the CFO. I
- 13 see what you're saying.
- 14 A. Correct.
- Q. I apologize. I missed that.
 - Sir, this wasn't -- your experience with
- Walgreens was not your first role in an audit
- ¹⁸ function, correct, sir?
- ¹⁹ A. That is correct.
- Q. You had a series of positions prior to
- 21 Walgreens where you filled an audit function,
- 22 correct?
- ²³ A. Correct.
- Q. Your academic background is an

Page 19

- A. I can't recall if I've ever met with the
- ² full board, but clearly met with Audit Committee.
- Q. And the Audit Committee of the full
- 4 board -- and when you say "the full board" of a
- 5 company, which company are you referring to?
- 6 A. Walgreens Corporation.
- Q. And when you say you met with the Audit
- 8 Committee of the Board of Directors, the Audit
- ⁹ Committee met on a quarterly basis, correct, sir?
- A. I'm not -- I can't recall. We probably
- 11 had four meetings in person a year, but there were
- 12 perhaps more meetings for earnings releases and
- 13 things like that.

17

- Q. When you use the word "functionally" in
- 15 the first piece of that sentence, what do you mean
- 16 by the word "functionally"?
 - A. So, in my role, in any audit role there
- 18 are generally two reporting relationships. One
- 19 would be a functional reporting relationship to the
- 20 Audit Committee of the board and a second would be
- 21 the administrative reporting responsibility to
- 22 someone within the company.
- And for Walgreens, when I started with
- ²⁴ the organization, I reported administratively to

- ¹ accountant, correct, or accounting degree?
- A. Accounting degree, correct.
- ³ Q. And you finished your accounting degree

- 4 here in Illinois in 1990 I believe, correct, sir?
 - A. No.
- 6 Q. 19?
- ⁷ A. '84.
- ⁸ Q. 1980. I'm sorry. 1980.
- 9 A. '84.
- Q. '80 to '84 you were at University of
- 11 Illinois, correct, sir?
- 12 A. Correct.
- Q. All right. Now, let's go back to the
- description at Walgreens.
- "Assist the company to accomplish its
- ¹⁶ objectives by bringing a systematic, disciplined
- approach to evaluate and improve the effectiveness
- 8 of risk management, internal control, governance
- ¹⁹ and operational processes."
- Would you explain to me what you mean by
- that last part of that sentence, "internal control,
- 22 governance and operational processes."
- A. So, generally speaking, our audit
- ²⁴ function at Walgreens performed financial and

- $^{\, 1} \,$ operational audits for the company and so we would
- ² look at a given process, understand that process,
- 3 and identify whether the internal controls inherent
- 4 in that process were adequate or not, and the
- 5 results of our work would be the issuance of an
- 6 audit report to management indicating any issues
- 7 that we found relative to that area.
- 8 Q. Let's take a couple pieces of that
- 9 answer, if you would. When you say "understand the
- 10 process," explain to me or elaborate on what you
- 11 mean, what specifically you would do to understand
- 12 the process of the component of Walgreens that you
- ¹³ were performing the audit.
- A. So, my team would do a number of
- 15 different activities, things such as interviews and
- 16 discussions with the people that were involved in
- 17 the process to make sure they understood what the
- 18 process was. They might test certain activities if
- 19 those activities were supportable or validatable
- ²⁰ via underlying documents. We might test and do
- 21 samples of documents to support whether a process
- 22 was effective or ineffective.
- Q. When you say test a sample of documents,
- ²⁴ would you explain what you mean by that?

- ¹ accurately.
 - Q. So, as you were trying to understand the

Page 24

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- ³ process, one of the first things that your team
- 4 would do would be to gather the written policies
- ⁵ and procedures to educate yourself so you could
- 6 have a meaningful interview with the employees in
- 7 that area, correct, sir?
 - A. From a planning process standpoint, yes,
- ⁹ before an audit would be initiated, to the extent
- that there were specific policies and -- policies
- in place, we would -- we would gather that
- 12 information and review that information, yes.
- ¹³ That's correct.
- Q. And, so, just to maybe further narrow
- that question that a starting place of most audits
- so you and your team could educate yourself on that
- audit would be to look at the internal policies and
- 18 procedures to educate yourself, correct, sir?
- 19 A. I think it was one of the items, one of
- the items we would do as part of planning. It
- 21 certainly wasn't the only item.
- Q. And talk to me about the scope of an
- ³ audit. I would imagine that the scope of what you
- were assigned was an important piece of the audit,

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- A. Kind of just what it sounds like. Let's
- 2 say you're trying to understand whether a payment
- 3 being made by the company was approved in such a
- 4 way that was consistent with the company's
- 5 policies. So, the company may have had policies
- 6 regarding authorization levels for certain
- ⁷ individuals within the company.
- 8 So, if you had a payment of \$100,000, it
- 9 might require a certain level of approval. If you
- 10 had a payment of \$500,000, it might require a
- different approval level. We would look at
- 12 payments made by the company and determine whether
- 13 or not the payments made were consistent with the
- 14 corporate policy in terms of who approved those
- 15 payment terms or payment, payment activities.
- Q. How important is it to you and your team
- in the audit function to have written policies and
- 18 procedures for you all to understand the process?
- 19 A. I would say it was very important. The
- 20 company's policies and procedures generally guided
- 21 the practices that people followed within the
- 22 organization and were generally speaking what we
- 23 would look to first and foremost to understand
- whether somebody was doing their responsibilities

- 1 correct?
 - A. The scope would define the specific
- ³ areas that we would cover in an audit, yes.
- 4 Q. And the scope would be an important part
- ⁵ because obviously if you weren't asked to look at
- 6 the policies and procedures of a certain area of
- ⁷ Walgreens, that wouldn't be incorporated into your
- 8 audit, correct?
- 9 A. When you say --
- Q. Did you not understand?
 - A. I'm not sure I understand the question.
- 12 Yeah.

11

- Q. Yeah. Let's do it another way.
 - How would you -- how would you
- 15 understand -- when I say "you," I mean you and your
- 16 team. How would you and your team understand the
- 17 scope of the audit? What direction would you get?
- 18 From whom?
- A. We would often -- the scope of the
- audits were often defined by the team. So, we
- would be certainly influenced by discussions with
- management as to if there were concerns or whatnot
- ²³ around a specific area, but we would look at the
- area itself that was going to be audited and try to

- 1 understand that area in its entirety and then
- ² define what components of the process we would look
- 3 at.
- 4 Q. How many people while you were at
- 5 Walgreens, and if it changes over time, tell me, in
- 6 your role as chief audit executive, how many people
- 7 reported to you?
- 8 A. Directly and indirectly?
- 9 O. Yes, sir.
- A. I think the total team was in the range
- 11 of 30 to 35 employees.
- Q. All right. How many -- how many
- 13 individuals were in the kind of audit department,
- 14 so to speak?
- 15 A. That would be the same number.
- 16 Q. Same number?
- 17 A. Same number.
- Q. And who was your direct report while you
- 19 were at Walgreens?
- A. Who did I directly report to?
- 21 O. Yes, sir.
- A. Or who reported to me?
- Q. I'm sorry. That you reported directly
- 24 to.

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 1 background more along the information technology
- ² side, and then there was a group that was financial
- ³ in nature and financial base.
- 4 So, the backgrounds of the financial
- 5 people were often similar to mine in terms of
- 6 accounting backgrounds. The group from the IT side
- ⁷ often had more technical or IT-focused backgrounds.
 - Q. Would the 30 to 35 individuals split
- ⁹ into smaller teams or groups and work on varying
- 10 projects or audits within Walgreens at different
- 11 times?

8

- 12 A. Yes, that's correct.
- Q. Were there fixed teams meaning that
- groups of two, three, four, five individuals would
- ¹⁵ consistently work together or did the working
- groups or teams change based on the type of
- 17 project?
- 8 A. Generally speaking, the teams changed.
- 19 So, we didn't have a specific group, I would say,
- 20 that worked on the store operations side versus the
- 21 pharmacy side. So, it wasn't -- wasn't that
- specific. There was more of a mix.
- Q. So, it wasn't like everyone had areas of
- expertise that they focused on, operations versus

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- A. Okay. So, that's where I started the
- ² discussion where there was a change.
- ³ Q. Yes.
- 4 A. And I honestly don't recall exactly when
- ⁵ the change happened. But I originally reported
- 6 into Wade Miquelon who was the Chief Financial
- ⁷ Officer and then subsequently reported into Mia
- 8 Scholz who was the vice president -- senior vice
- ⁹ president of finance. Something along that lines
- ¹⁰ was her title.
- Q. Now, let's go to the 30, 35 people that
- 12 were in the -- was it audit group? Is that the
- 13 right terminology?
- 14 A. That's fine.
- O. Fair enough?
- 16 A. Yes.
- Q. So, the 30, 35 people. Just generally.
- 18 I'm not asking you for a memory test of what
- 19 everyone's backgrounds are. But generally what
- ²⁰ type of individuals in the academic background and
- 21 work experience filled the team out at Walgreens on
- 22 the -- in the audit group?
- A. Okay. I would say if two -- two basic
- groups. There was a group that was -- that had a

1 pharmacy versus controlled substances versus, you

- ² know, financial reporting, anything along those
- 3 lines?
- 4 A. Not -- not that tightly.
- ⁵ Q. Right.
- 6 A. I mean, there were some people that we
- 7 used for various types of audits, you know, more
- 8 consistently, but it wasn't a this is -- this is
- ⁹ your tight little area of focus and you only are
- 10 doing this kind of a work.
- Q. I've identified a couple of documents I
- 2 thought may help us define some scope. All right.
- Let me hand you first what I'm going to mark as Domzalski 2.
- 15 (WHEREUPON, a certain document was
- marked as Walgreens-Domzalski
- Exhibit No. 2: 11/13/14 e-mail
- with attachments; WAGMDL00734289 -
- 19 00734380.)
- MS. SIBISKI: Can we have the Bates number for
- 21 that document, please.
- MR. MOUGEY: It's WAGMDL734289.
- MS. SIBISKI: 734289. Thank you.
- 24 BY MR. MOUGEY:

- Q. Mr. Domzalski, this is an e-mail dated 11/13/2014. Okay, sir? Do you see that on the first page?
- 4 A. Yes, I do.
- Q. And you're copied on this e-mail. Do
- ⁶ you see that, sir, in the right-hand side,
- 7 right-hand column?
- 8 A. Yes, I do.
- ⁹ Q. And it's a -- the e-mail describes
- ¹⁰ what's contained and it says, "A zip file
- 11 containing a portion of a departmental policies,
- 12 procedures and other administrative documents (org
- 13 chart, charter, et cetera), are organized to
- ¹⁴ correlate with the International Standards for the
- ¹⁵ Professional Practice of Internal Auditing."
 - Do you see that, sir, the first
- 17 sentence?

16

- ¹⁸ A. Yes.
- Q. So, what I wanted to get your help here
- 20 is although the e-mail is dated 11/13/2014, the
- 21 standards that are referenced in this first
- ²² paragraph, International Standards for the
- ²³ Professional Practice of Internal Auditing, have
- ²⁴ been in existence for decades, correct, sir?

- Q. Yes, sir. So, you're familiar, A, that
 - ² there are standards in the audit community with how
 - ³ to perform an audit, correct?
 - 4 A. Yeah. I would only just remark that the
 - ⁵ International Standards for the Professional
 - ⁶ Practice of Internal Auditing would not have
 - ⁷ applied to my tenure with Arthur Andersen. Arthur
 - 8 Andersen is a public accounting firm and would not
 - ⁹ be guided by those standards. But certainly the
 - Abbott experience, yes.
 - 11 Q. And then as you continued through your
 - successive roles, you had other audit roles that
 - weren't in the public space, correct? I mean --
 - A. No.

14

- Q. -- where you were an auditor like you
- 16 were at Arthur Andersen, correct?
- A. Only the Abbott experience, yes, early
- 18 through -- through 1994, correct. And then the
- oles between 1994 ---
- Q. Were more accounting-based?
- A. -- through 2009 were financial. That's
- 22 correct.
- Q. So, let's just walk through a few of the
- 24 pages of this document and see if -- I want you to

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- ¹ A. I have no idea --
- ² Q. You have no idea.
- ³ A. -- how long they have been in place.
- 4 Q. They were in place during the entire
- ⁵ time period you were at Walgreens, correct?
- ⁶ A. Yes, I would believe that would be the ⁷ case.
- ⁸ Q. And you had filled various functions as
- ⁹ an auditor during your career going all the way
- ¹⁰ back to when you finished undergrad, correct?
 - A. So, I'd say I started, yes, early in my
- ¹² career I was focused on roles in audit and then I
- 13 moved out of audit into a more -- more base
- 14 financial roles and then went back into audit
- ¹⁵ during my career.

11

- Q. For example, you started with Arthur
- ¹⁷ Andersen in an audit function --
- ¹⁸ A. Correct.
- 19 Q. -- in '84, correct?
- ²⁰ A. Correct.
- Q. And then you moved over to the manager
- ²² of corporate internal audit at Abbott Park from '91
- ²³ to '94, right?
- A. That's correct.

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1 help me identify if these general descriptions that

- ² we are going to cover were in place during your
- ³ tenure at Walgreens. Okay, sir?
- A. Okav.
- Q. I'd like to direct your attention first
- 6 just to the cover page so you can see it's on Bates
- ⁷ No. 90. It's -- just turn the page over and it's
- ⁸ titled "Institute of Internal Auditors, Definition
- ⁹ of Internal Auditing." Do you see that, sir?
- ¹⁰ A. Yes.

- O. And the definition that's there on that
- ¹² first page is just a general description,
- 13 "Definition of Internal Auditing states the
- ¹⁴ fundamental purpose, nature and scope of the
- ¹⁵ internal" -- "of internal auditing."
- Do you see that, sir?
- 17 A. Yes.
- Q. And it just essentially relays that the
- ¹⁹ audit is independent, it's objective, activity
- designed to improve an organization's operations,
- 21 correct, sir?
- ²² A. Correct.
- Q. If you would, sir, please -- I want to
- ²⁴ say Bates numbers. They are in the bottom

- $^{\mbox{\scriptsize 1}}\,$ right-hand corner, and I am just going to use the
- ² last two digits to make it easy.
- ³ A. Okay.
- Q. The next page I'd like you to turn to is
- ⁵ 93, and the title is "Exercising Due Professional
- ⁶ Care Means Using Reasonable Audit Skill and
- ⁷ Judgment in Performing the Audit."
 - Do you see that, sir?
- 9 A. Yes, I do.

8

- Q. And similar to what you described
- ¹¹ already this morning that "All audits begin with
- the steps leading to a clear understanding of the
- 13 scope and objectives for the audit."
- Do you see that, sir?
- ¹⁵ A. Yes.
- Q. And, obviously, today we are here about
- Walgreens and its role as a distributor, and you're
- ¹⁸ aware of that, sir, correct?
- ¹⁹ A. Yes.
- Q. And you generally understand that
- ²¹ Walgreens acted as a distributor with controlled
- ²² substances, Schedule II, Schedule III, all the way
- ²³ up to Schedule V, including the distribution of
- ²⁴ opiates, correct, sir?

- the MR. HOUTZ: Object to foundation.
 - ² BY THE WITNESS:
 - ³ A. I don't recall that we did.
 - ⁴ BY MR. MOUGEY:
 - Q. You don't recall having anyone that came

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- 6 from the industry, meaning the distribution side,
- ⁷ that was familiar with the rules and regulations of
- ⁸ a corporation acting as a distributor for
- ⁹ Schedule II and Schedule III opiates, did you?
- A. I'm thinking back of the people. I just
- 11 don't recall.
- 12 Q. You don't recall. No one jumps out from
- 13 memory that, you know, John was our go-to guy
- ¹⁴ because of his background and familiarity with the
- ¹⁵ rules and regs as a distributor, correct?
- MR. HOUTZ: Object to form.
- ⁻⁷ BY THE WITNESS:
- A. No, I don't recall that.
- 19 BY MR. MOUGEY:
- Q. So, all the more important, the first
- 21 sentence that the "steps leading to a clear
- ²² understanding of the scope and objective for the
- ²³ audit," correct, that your group would have to go
- ²⁴ in and really dig in to what the rules and regs and

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- ¹ A. Yes.
- 2 Q. And you have a general understanding
- ³ that your group performed audits on the
- 4 distribution centers in relation to their
- ⁵ obligations as a distributor, correct?
- 6 A. Yes.
- ⁷ Q. And your team, the 30, 35 individuals in
- 8 the audit group, is it safe to assume that nobody
- ⁹ from that 30, 35 people came with backgrounds that
- ¹⁰ were familiar with the regulations, industry
- 11 standards for a distributor with opiates for
- 12 Schedule II and Schedule III?
- MR. HOUTZ: Object to form and foundation.
- 14 BY THE WITNESS:
- A. I don't recall specifically the resumes
- of each of the 35 individuals that were on the
- 17 team. So, I don't know that I could say there was
- 18 no one with that experience sitting here today. I
- 19 just don't recall that.
- 20 BY MR. MOUGEY:
- Q. And I'm not asking you to rattle off 35
- 22 people's resumes and where they graduated from
- ²³ undergrad. But, for example, you didn't have any
- ²⁴ ex-DEA investigators, correct?

- 1 industry standards were, correct?
- 2 MR. HOUTZ: Object to form again.
- ³ BY THE WITNESS:
- 4 A. Well, I think we -- we would generally
- ⁵ work with people within the organization that had
- 6 knowledge of what those were.
- ⁷ BY MR. MOUGEY:
- Q. Exactly. So, you would rely, your group
- ⁹ would rely on the individuals at Walgreens to help
- 10 educate you and your team to have a clear
- 11 understanding of the scope and objectives of the
- 12 Walgreens in its role as a distributor, correct?
- 13 A. Yes, that is correct.
- Q. The next sentence, "The audit program is
- planned and program implementation is supervised to
- ensure that the objectives of the audit will be
- met. Continuous communication is conducted to
- 18 ensure that actual fieldwork practices support the
- ¹⁹ audit scope and objectives."
 - Correct, sir?

- 21 Did I read that right?
- A. Yeah, I'm reading that, yes, as well.
- Q. And the fourth paragraph down, "All
- auditors use established corporate or store

- operating standards as a basis for evaluating
- 2 operating practices where possible."
- Do you see that, sir?
- 4 A. Yes, I do.
- 5 Q. Now, do you have an understanding, sir,
- 6 of what established -- what's meant here by
- 7 "established corporate or store operating
- 8 standards"? Where would you look to find the
- ⁹ established corporate or store operating standards?
- A. I don't honestly recall specifically
- 11 where -- where they were, but my recollection is
- 12 that a number of these policies were available
- 13 online on our Intranet.
- Q. On the Walgreens Intranet?
- 15 A. Correct.
- Q. And when we say "Intranet," a little bit
- 17 different than Internet. Intranet is a hub or a
- 18 place where Walgreens employees could go to pull
- ¹⁹ applicable material off that they needed, correct?
- A. That's correct.
- Q. So, typically that would be one of the
- 22 places that you would -- you and your team would go
- 23 to find information related to that, the specific
- ²⁴ audit, would be the firm Intranet, correct?

- ¹ regulations or contracts to help define the
 - ² industry standards to apply to your audit?
 - ³ A. I don't recall whether we looked at
 - ⁴ specific government statutes, rules or regulations.

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- ⁵ I don't recall that.
- Q. You don't recall.
- A. No.
- Q. So, would you frequently consult -- let
- ⁹ me take a step back.
 - You're familiar with a committee at
- 11 Walgreens, and I might not have the name of the
- 12 group exactly right, but regulatory that involved
- 13 some legal function to it.
- Are you familiar that Walgreens has a
- 15 regulatory group that has a legal function to it?
 - MR. HOUTZ: Object to form.
- 17 BY THE WITNESS:
- A. I recall that there were people that we
- ¹⁹ worked with within the legal function that
- ²⁰ understood rules and regulations, yes.
- 21 BY MR. MOUGEY:
- Q. So, would that type of group, that
- 23 regulatory group that had a legal component to it,
- ²⁴ would that be a group of individuals that your team

- A. Walgreens Intranet, that's correct.
- Q. And that would be used or that, when I
- ³ say "that," the firm Intranet would be used to help
- ⁴ define the operating standards for that audit,
- ⁵ correct?
- 6 A. That's correct.
- ⁷ Q. And the third sentence, "Audit testing
- ⁸ attributes are selected to evaluate compliance with
- 2 ' 1 1 1 1
- ⁹ important standards."
- Do you see that, sir?
- 11 A. Yes, I do.
- Q. Now, if you'd turn to Bates No. 94,
- which is the next page, and direct your attention
- 14 to the second dash at the bottom, "Prohibited
- ¹⁵ business activities."
- Do you see that, sir?
- ¹⁷ A. Yes.
 - Q. "Prohibited business activities such as
- 19 those which violate government statutes, rules,
- ²⁰ regulations or contracts."
- Let's stop right there.
- In addition to the firm Intranet to help
- ²³ establish the operating standards, would your team
- ²⁴ also look to government statutes, rules,

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 1 may consult with to understand the government
- ² statutes, rules, regulations of the audit?
- 3 MR. HOUTZ: Object to form, mischaracterized
- 4 testimony.
- ⁵ BY THE WITNESS:
- A. Yes, at times we would reach out to --
- ⁷ you use the word "legal or regulatory." I remember
- 8 there was a group within legal that we would
- ⁹ specifically work with regarding regulatory kinds
- 10 of areas or laws and whatnot.
- 11 BY MR. MOUGEY:
- Q. Now, let's just talk specifically about
- 13 the Controlled Substance Act for a minute. Okay?
- ¹⁴ And audit.
- You're familiar if I use the word
- ¹⁶ "Controlled Substance Act," what that is?
- A. Not directly when you say Act, no.
- ¹⁸ Controlled substances, yes.
- Q. So, when you say "not directly"?
- A. When you say the Act, are you referring
- to a specific Act? Is that the name of the Act?
- No, I'm not familiar with that Act.
- Q. You're not familiar with the Controlled
- 24 Substance Act?

- 1 A. At least I'm not -- I don't have
- ² recollection of it, no.
- Q. Are you familiar that there were federal
- 4 statutes that governed Walgreens' conduct as a
- ⁵ distributor?
- A. I was probably aware of that at the time
- of being employed by Walgreens.
- O. And you're not a lawyer, right, sir?
- 9 A. I am not a lawyer.
- 10 Q. So, if you wanted and your group wanted
- 11 to understand the details of the regulatory
- 12 structure over controlled substances, how would you
- 13 educate yourself, your team, on what that structure
- 14 was?
- 15 MR. HOUTZ: Object to form.
- 16 BY THE WITNESS:
- 17 A. Our -- our team would interact with two
- groups, the legal team and the distribution
- 19 management team, in terms of understanding that.
- 20 BY MR. MOUGEY:
- Q. Do you have a recollection, when you
- ²² refer to the "distribution management team," of who
- 23 that was during your tenure at Walgreens?
- A. No, I don't recall names.

- But I do -- I recall that those
 - ² discussions took place, but I wasn't a part of them
 - 3 so I don't have a recollection of what they would
 - 4 have been.
 - Q. So, we just -- we just left page 93,
 - 6 that the beginning steps leading to a clear
 - 7 understanding of the scope and objectives for the
 - audit is the -- that's kind of the foundation,
 - right?
- 10 A. Yes.
- 11 Q. And as part of that foundation, your
- team would meet with groups like the distribution
- management team and the legal team, correct?
- 14 A. That's correct.
- 15 Q. And those conversations with those two
- teams would help educate you and your group on the
- regulatory structure applicable to Walgreens as a
- distributor, correct, sir?
- 19 A. Yes.
- 20 Q. So, for your group it's important to
- understand the details of the applicable regulatory

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- structure to Walgreens as a distributor, right?
- 23 MR. HOUTZ: Object to form.
- 24 BY THE WITNESS:

- A. I'm sorry. Can you repeat the question.
 - ² BY MR. MOUGEY:
 - Q. Sure. Your group, the audit group, it's
 - 4 important to understand the details of the
 - 5 applicable regulatory structure to Walgreens as a
 - distributor, correct?
 - MR. HOUTZ: Object to form.
 - 8 BY THE WITNESS:
 - A. I guess my pause is on the word
 - 10 "details." I think that the team tried to get as
 - 11 best as they could an understanding of the
 - 12 requirements.
 - 13 BY MR. MOUGEY:
 - Q. Sure. I'm not -- the word "details" is
 - just a -- to understand the applicable regulatory
 - structure to Walgreens as a distributor, your team
 - counted on both legal and the distribution
 - management, correct, sir?
 - 19 A. They worked with both legal and the
 - distribution management to understand the process
 - 21 and the requirements, yes.
 - 22 Q. And as part of those conversations with
 - 23 both the distribution management team and legal,
 - ²⁴ you would expect that your group would be given the

- Q. Do you have an understanding or
- ² recollection of the group, the groups that fell
- ³ under the distribution management team?
- A. Honestly, I don't remember the name of
- 5 the team. It may be in some e-mails, but I don't
- 6 recall.
- 7 Q. And you also mentioned legal. Do you
- 8 recall individuals within legal that would help
- 9 your group to understand the regulatory structure
- 10 applicable to Walgreens as a distributor?
- 11 Yes, I do.
- Q. And who was that?
- 13 A. Dwayne Piñon.
- 14 Q. And anyone other than Mr. Piñon?
- 15 A. There was another gentleman, but I don't
- 16 honestly recollect his name.
- 17 Q. And would Mr. Piñon with legal help you
- and your team understand the details of the
- 19 regulatory structure applicable to Walgreens as a
- 20 distributor?
- 21 A. So, I personally was probably not
- 22 involved in those discussions. So, I'm not sure
- 23 what exactly was communicated between the team and
- 24 the -- and legal.

1

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- ¹ applicable policies and procedures to begin
- ² educating itself on -- to perform the audit,
- 3 correct?
- A. Again, since I wasn't a part of any of
- ⁵ those direct conversations with those teams, I
- ⁶ don't know what was shared. I can't answer that.
- Q. I didn't ask you what specifically of a
- 8 specific -- we're going to be here for three weeks
- ⁹ like this. Okay. So, I didn't ask you a specific
- ¹⁰ document. Okay.
- 11 You don't have anybody in your group
- 12 that you can recall that understood the applicable
- 13 DEA rules and regulations to Walgreens as a
- ¹⁴ distributor, right?
- 15 A. Not to my recollection.
- 16 Q. They had to educate themselves to
- perform an audit, correct, sir?
- 18 A. I would hope they did, yes.
- 19 Q. Of course. Otherwise if they don't
- ²⁰ understand the rules and regulations applicable to
- 21 Walgreens as a distributor, the audit group is not
- 22 going to do a very good job, right?
- 23 A. No.
- 24 Q. Yeah. They got to -- they got to know

- O. Three times?
- 2 A. Three times.
- Q. And when I say "met," I mean
- ⁴ telephonically as well.
 - A. I think the same, yeah.
- Q. Three times? And how many -- all in the

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- 7 last two weeks?
 - A. Yes.
- Q. And how many hours during each one of those meetings?
- 11 A. A total of seven I believe.
- 12 Q. Total of seven hours. So, each meeting
- 13 lasted a couple of hours?
- 14 A. Yes, that's correct.
- 15 Q. Were you given documents to review?
- 16 A. I was shown documents, yes.
- 17 Q. Did you take those documents home with
- you and reviewed them later?
- A. No, I did not.
- 20 Q. Did you have any documents in your own
- possession that you went back and reviewed in
- preparation for today?
- 23 A. No, I did not.
- 24 Q. Did you go to the Internet and do any

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- ¹ the details of what that structure is to apply
- ² Walgreens' policies and procedures, right? That's
- 3 the goal, correct?
- MR. HOUTZ: Object to form.
- ⁵ BY THE WITNESS:
- A. I think you're -- I think we're back to
- ⁷ the details. I just -- again, I don't know how
- 8 level -- what level of detail we would have gotten
- ⁹ to relative to any of those.
- 10 BY MR. MOUGEY:
- Q. I didn't use the word "granular detail."
- 12 I didn't use the word "micro." Those would help
- 13 define details, right?
- 14 A. It's a pretty vague word. I don't know.
- Q. So, details, the word "details" is 15
- ¹⁶ confusing you.
- 17 A. Yes.
- 18 Q. Yes. So, what about the word "details"
- 19 is confusing you, Mr. --
- 20 A. It's a vague word.
- 21 Q. It's a vague word. Details.
- 22 How many times have you met with counsel
- ²³ in preparation for today?
- 24 A. Three.

- ¹ research in preparation for today?
 - A. No, I did not.
- Q. What lawyers did you meet with in
- preparation for today?
- A. Two. Les and then -- I don't remember
- the second person's name.
- O. Female or male?
 - A. A female.

8

11

- O. And -- Kate?
- 10 A. I believe Kate. Kate Fine?
 - O. Kate Swift?
- 12 A. Kate Swift.
- 13 Q. You don't remember?
 - A. I think it's Kate Swift.
- 15 Q. Kate Swift. Okay.
- And was Kate Swift and Les in all three 16
- 17 of those meetings?
- 18 A. No.
- 19 Q. And who was in the first meeting?
- 20 A. Just Kate.
- 21 And that meeting lasted a couple of Q.
- 22 hours?
- 23 A. I think maybe an hour and a half the
- ²⁴ first one.

- 1 And then the second meeting, who was in
- 2 that?
- 3 Just Les.
- Q. And then the third meeting?
- A. Both Kate -- well, for most of it just
- 6 Les, and then Kate joined us for a few minutes at
- 7 the end.
- 8 Q. Okay. And in order for your group to
- 9 perform an audit that met with industry standards,
- 10 it would have to have an understanding of the
- 11 regulatory structure applicable to the scope of the
- 12 audit, correct, sir?
- 13 MR. HOUTZ: Object to form.
- 14 BY THE WITNESS:
- 15 A. Yes.
- 16 BY MR. MOUGEY:
- 17 Q. So, let's go back to page 94,
- "Prohibited business activities such as those which
- 19 violate government statutes, rules, regulations or
- 20 contracts."
- 21 So, if you don't like my word "details,"
- 22 help me to understand what you and your group would
- 23 do to educate itself on the government statutes.
- A. I think that's the point I made where

- 1 Did I read that right, sir?
- A. Yes.
- Q. And is that an accurate statement in
- ⁴ relation to Walgreens' audit group in relation to
- ⁵ the audits it performed on Walgreens' distribution
- centers?
- A. Let me just get back because the section
- you are reading from is titled "Characteristics of
- Fraud." Right? So, this would say if there had
- ¹⁰ been identified any prohibited business activity,
- that that might be an indication of fraud. That's
- what -- that's what this section is focused on is
- characteristics of fraud.
- 14 Q. So, you don't think that -- let's go
- 15 ahead.
- 16 Which part of what we just reviewed do
- you think is not applicable to Walgreens' audits as
- a distribution center?
- A. I'm just saying that you're reading
- specific language under the characteristics. I'm
- not sure -- I'm not sure what your question is.
- Q. So, out of the two sections we just
- ²³ focused on, the prohibited business activities and
- 24 the section below it, do you believe that's not

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- 1 the team would meet with both the legal team and
- ² the distribution management team to understand the
- ³ area.
- Q. And you would expect your group to have
- 5 met with both the distributor management team and
- 6 legal to have a command of the regulatory structure
- ⁷ in order to be able to perform its function
- 8 according to industry standards, correct, sir?
- MR. HOUTZ: Object to form.
- 10 BY THE WITNESS:
- A. They'd have to have an understanding of
- 12 the -- of the requirements.
- 13 BY MR. MOUGEY:
- Q. Yes, sir. And they'd have to understand
- 15 the rules and regulations applicable to Walgreens
- ¹⁶ as a distributor in order to perform its audit,
- ¹⁷ correct, sir?
- 18 A. Depending upon the scope of the audit,
- 19 yes. I mean, if that's what the scope of the audit
- ²⁰ was focused on, yes.
- 21 Q. The next section, "Government compliance
- ²² audits and reviews evaluate preventative and
- 23 detective controls and related compliance under
- ²⁴ applicable laws, regulations, rules and contracts."

- Page 53 ¹ applicable to Walgreens' audit as a distributor?
- MR. HOUTZ: Object to form.
- ³ BY THE WITNESS:
- A. I'm sorry. I don't understand. What
- ⁵ relationship are you asking me to connect?
- BY MR. MOUGEY:
- Q. Turn to page 301, sir. "Internal audit
- operating policy. Nature."
- Do you see that, sir?
- 10 A. Yes.

- Q. And the next section, "Activity"?
- 12 A. Yes.
- 13 Q. Do you believe this section is
- applicable to Walgreens' audits on the distribution
- centers while you were with the audit group? 15
- 16 A. Let me read through it. 17
 - Yes, I agree with that.
 - Q. The first sentence specifically, "The
- activity of internal auditing is primarily one of
- information gathering, review, analysis,
- evaluation, appraisal and testing for the degree of
- ²² compliance with and the adequacy of managerial
- 23 systems and controls put in place to mitigate risks
- ²⁴ that exist in achieving organizational objectives."

Page 54 Do you see that, sir?

- 2 A. Yes, I do.
- 3 Q. And if you turn to the next page, under
- "Audit Objective," Bates No. 02.
- 5 A. Yes.

1

- Q. The first sentence, "The objective of
- internal auditing is to assist management in their
- effective discharge of their responsibilities."
- 9 Do you see that, sir?
- 10 A. Yes.
- 11 The first portion of the first sentence?
- 12 A. Yes.
- 13 Q. Now, sir, in order for Walgreens to
- effectively discharge their responsibilities, you
- had to have, you and your group had to have an
- ¹⁶ understanding of the applicable rules and
- regulations to Walgreens as a distributor, correct?
- 18 A. Yeah, I read the paragraph.
- 19 Yes, in order to assist management in
- the discharge of their responsibilities, we would
- need to understand the area in which we were
- ²² focused on auditing.
- 23 Q. The next section begins with "In the
- course of audit examinations, internal auditing

- 1 try to make sure that the actions that employees ² were taking were in compliance with company's --
- ³ the company's policies and procedures.
 - I don't think we took active -- an
- ⁵ active role in what you mentioned, which was
- 6 comparing those policies to the external rules and
- ⁷ regulations. I don't think that was within our
- purview.
- BY MR. MOUGEY:
- Q. So, let's just take your answer.
- 11 You think what you would try to do as
- the audit group was to make sure that the actions
- that employees were taking were in compliance with
- the company's policies and procedures. Correct,
- 15 sir?

10

- 16 A. Correct.
- 17 O. But what I'm -- where the disconnect is
- between what your repeated answer is and my
- questions are that what is the -- how do you test
- the Walgreens policies and procedures to ensure
- that they comply with the applicable regulations?
 - A. We didn't have -- I don't believe we had
- that in our purview. I think our purview was the
- policies and procedures that exist -- when it says

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- ¹ shall."
- 2 Do you see where I am, sir?
- 3 A. Yes.
- Q. And underneath, "1. Review and appraise
- 5 the adequacy, soundness and application of," it
- 6 says, "accounting, financial, management reporting
- ⁷ and other operating controls and make
- 8 recommendations for improved practices and
- techniques where appropriate."
- 10 Correct, sir?
- 11 A. Yes.
- Q. And No. 2, "Determine that policies and
- 13 procedures are being interpreted properly and
- carried out as established."
- 15 And let me stop there. Okay, sir?
- 16 A. Yes.
- 17 Q. And, so, part of the audit was to
- compare employees' understanding of the policies
- and procedures and compare those to the rules and
- regs in order to ensure that they're being
- 21 interpreted properly, correct, sir?
- 22 MR. HOUTZ: Object to form.
- 23 BY THE WITNESS:
- 24 A. No. No, I think what we would do was

- Page 57 ¹ "are being interpreted properly and carried out as
- ² established by the employees that are responsible
- ³ for those areas of work," that's what we would do.
- We would say okay, here's the company's
- ⁵ policy. It defines a certain action or
- ⁶ requirement. Does the actual action or activity
- ⁷ being performed within whatever group it was that
- was doing that, did it comply with the policy.
- Q. So, zero part of your group's audit
- process included reviewing Walgreens' policies and
- 11 procedures to ensure that they complied with
- whatever the applicable regs were?
- 13 A. Yeah, I don't -- I don't believe we ever
 - took it back to the rules and regulations or law.
- That seems like an interpretation of law, and I
- think we would leave that to the lawyers.
- 17 Q. So, the policies and procedures at
 - Walgreens, you believed, was in the scope and
- purview of lawyers to ensure that they were
- accurate and complied with applicable federal regs?
 - A. I guess I shouldn't say just lawyers
- ²² because, I mean, there were policies and procedures
- ²³ about a lot of things, not just laws. So, I can't
- 24 say that if we had -- like we talked about this

- $^{1}\,$ earlier policy on authorization levels. That
- ² wouldn't have been a legal requirement, but it
- ³ would have been something set by our financial
- ⁴ leadership.
- 5 And so, no, I wouldn't -- I wouldn't --
- ⁶ I wouldn't characterize that each and every policy
- ⁷ would require a lawyer's review.
- 8 Q. Let's look at No. 3. I'm sorry.
- 9 MR. HOUTZ: You interrupted his answer.
- 10 BY MR. MOUGEY:
- Q. If you weren't done, go ahead. Were you done, sir?
- A. Yes. I'm -- I don't remember the...
- Q. So, No. 3, "Determine the reliability,
- ¹⁵ effectiveness, and efficiency of procedures
- ¹⁶ designed to ensure the organization is compliant
- with applicable laws and regulations."
- Did I read that right?
- ¹⁹ A. Yes.
- Q. Do you believe that that section, No. 3,
- ²¹ under "Audit Objective" on Bates No. 03, was
- ²² applicable to Walgreens' audit of its distribution
- ²³ centers and Walgreens' role as a distributor?
- A. I think the way that was executed was by

- A. I don't recall us doing more than
- ² auditing to company's policies and procedures.
- ³ Perhaps if there was an area that we were looking

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- ⁴ at where there was no policy, we might take further
- ⁵ steps.
- I just -- you know, we are talking about
- ⁷ things that happened a long time ago, and I can
- 8 only answer with what I recall. So, I don't -- I
- $^{9}\,$ don't know the answer to whether we did or did not
- o in a specific situation.
- Q. You don't recall sitting here any
- 12 specific instances where Walgreens tested the
- 13 procedures against the applicable laws and
- 14 regulations?
- A. I don't -- I don't recall any. But,
- ¹⁶ again, you know, just again for clarity, I wasn't
- ¹⁷ involved at the level of doing the individual work.
- 18 I had directors underneath me that were managing
- 19 the individual projects. So, I may not have had
- that specific visibility.
- Q. Let's talk about that. So, you had 30,
- 22 35 people. Was there a standard size, a group
- 23 size, that would conduct an audit?
- A. No, it would depend upon the audit

- 1 ensuring we had compliance with company policies,
- ² but it's -- the words are there on the paper, yes.
- ³ Q. They are there on the paper, and also
- 4 the words that are there on the paper are designed
- ⁵ to ensure the organization is compliant with
- 6 applicable laws and regulations.
- Did your audit, your group's audit, of
- 8 Walgreens' distribution centers include ensuring
- 9 the organization was compliant with applicable laws
- ¹⁰ and regulations?
- 11 A. I don't know the answer to that. Again,
- 12 I'm thinking most likely we were -- we were
- 13 auditing to policy --
- Q. I'm a little --
- ¹⁵ A. -- and assuming that policy was
- 16 compliant with law.
- Q. I'm a little confused. So, just help me
- ¹⁸ out.
- I believe, and I don't want to put words
- ²⁰ in your mouth, but I believe your testimony just
- was that Walgreens' audit group only tested towards
- ²² company policies and procedures.
- 23 Is that -- did I misunderstand you or
- 24 was that your testimony?

- Page 61 ¹ itself. So, they were generally smaller groups.
- Q. Help me understand what a smaller group
- ³ is. What's the details of a -- I'm sorry. That's
- 4 confusing.
- What's the size of a smaller group
- 6 typically?
- A. Could be two people, could be three
- 8 people.
- 9 Q. Okay.
- 10 A. All reporting in through a director or
- 11 manager.
- Q. So, the organizational structure of the
- group was, you were the senior person within the
- 14 group while you were there, correct?
- ¹⁵ A. That is correct.
- Q. And then how many directors were there?
- 17 A. Five
- Q. And explain what the job description is
- 19 of one of the directors.
- A. They were responsible for managing the
- individual projects and audits that we were working
- 22 on. So, they managed all aspects of the team.
- 23 They managed all aspects of the reporting process.
- 24 They managed all aspects of the work that was done

- ¹ on a day-to-day basis by the team doing the work.
 - Q. And each of those pieces that you just
- ³ mentioned, all aspects of the reporting process,
- ⁴ those were documented in reports, correct, sir?
 - A. Yes, they were.
- Q. And the -- they took great care in
- ⁷ documenting the specific steps of the audits,
- 8 correct, sir?
- ⁹ A. The reports wouldn't necessarily
- 10 document the steps of the audit. The reports
- ¹¹ generally documented the results of the audit.
- So, to the extent issues were identified
- 13 as part of the audit, those would be identified in
- ¹⁴ the reporting.
- Q. The reports would also identify the
- ¹⁶ scope of the audit, correct?
- ¹⁷ A. Correct.
- Q. Would the reports typically identify the
- 19 internal documents at Walgreens relied upon to
- conduct the audit?
- A. I don't recall specifically. If --
- 22 there may have been references to policies in
- 23 the -- you know, if there was an issue that did
- ²⁴ not -- that we identified an issue not in

- Page 6
- ¹ the chief director before these reports, audits
- ² were published, you would review them, correct?
- ³ A. That's correct.
 - Q. And when I say "published," I just mean
- ⁵ internally.
- 6 A. Internally, yes.
 - Q. Yes, sir. And you would review those
- 8 and check the details. There is that word again.
- ⁹ Check the specifics of that report to make sure you
- were in agreement with what was reported, right?
- A. Certainly I would review the report and
- 12 if I had questions about the findings or the
- 13 issues, we would discuss as a team to make sure I
- 14 understood what the issues were and that I, yeah,
- ¹⁵ had a solid understanding before we would wish it
- ¹⁶ to management.
- Q. So, let's go back to Bates No. 03,
- ¹⁸ No. 3, and make sure I have the kind of the terms
- ⁹ of art correctly.
- But that you believe that the audits
- 21 that your group conducted tested the employee
- ²² implementation against Walgreens' policies and
- ²³ procedures. Am I saying that correctly?
- A. Yes. I think you are.

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- 1 compliance with policy, I would assume it would
- ² have referenced. But I couldn't tell you today.
- Q. Now, each one of those five directors
- 4 reported to you, correct?
- A. That's correct.
- Q. And when a report was conducted, you
- ⁷ kept up to date with the status or the -- of the
- 8 individual audits, correct?
- 9 A. That's correct.
- Q. And you, I'm assuming, reviewed the
- 11 draft audits at various times during the process,
- 12 correct, sir?
- A. Yeah, I generally reviewed the draft
- ¹⁴ audit report once it was produced and available.
- Q. And I'm assuming you would have meetings
- ¹⁶ with each one of these directors wherein they would
- ¹⁷ update you on the status of the reports, correct,
- 18 sir?
- A. The status of the audits, that's
- 20 correct.
- Q. And audits are important functions of
- ²² corporate compliance, correct, sir?
- A. And corporate governance.
- Q. And as -- corporate governance. And as

Q. And you can't remember sitting here

- ² today any audits that your group performed that
- ³ tested the policies and procedures of Walgreens
- ⁴ against the applicable laws and regulations?
 - A. I don't. I don't recall that, no.
- 6 Q. And so you and your group were reliant
- ⁷ in large part, in the audits, on what Walgreens'
- ⁸ policies and procedures were and you, quite
- ⁹ frankly, assumed that they were compliant with
- ¹⁰ applicable laws and regulations, correct, sir?
- MR. HOUTZ: Object to form.
- 12 BY THE WITNESS:
- ¹³ A. Yes.
- 14 BY MR. MOUGEY:
- Q. Maybe just to say it. Sorry if this is maybe a little blue collar, but to say it.
- You had to rely on what Walgreens told
- your group about the applicable laws and
- 19 regulations and you're only as good as the
- information that Walgreens provided. Is that an
- ²¹ accurate way of saying that?
- A. Yeah, I -- again, I can't recall any
- situations where we -- we were -- that we were
- ⁴ uncomfortable or that there were concerns raised

- ¹ that that was not the case. So, yes.
- 2 Q. Now, your group at various times
- ³ conducted audits, different types, on Walgreens'
- 4 distribution activities, correct?
- 5 A. Yes.
- Q. And do you believe that those audits
- ⁷ fell under the -- maybe a general description of
- risk management?
- A. Yes.
- 10 Q. If you would turn, sir, to Bates No. 36
- 11 of the document you have in front of you.
- A. I'm sorry. What number? 12
- 13 Q. 36. And it's Section 2120 and it's
- 14 titled "Risk Management."
- 15 I want to make sure that we're only
- ¹⁶ using sections that kind of apply to your group's
- ¹⁷ scope in relation to its audits of Walgreens'
- ¹⁸ distribution activities.
- 19 So, would you look at 2120.A1 at the
- ²⁰ bottom of the page. Let's just start with the very
- 21 first sentence. It says, "The internal audit
- ²² activity must evaluate risk exposures relating to
- 23 the organization's governance, operations and
- ²⁴ information systems regarding," and then there is a

- ¹ became a Schedule II opiate at one point. Does
- 2 that ring a bell?
- A. I recall that.
- Q. Okay. So, you understand that in your
- ⁵ group's role as auditor of the distribution
- 6 centers, it was reviewing Walgreens' policies and
- procedures in relation to Schedule II and
- Schedule III opiates?
- A. Yes.

10

- Q. So, if you would go, sir, to the third
- bullet down, "Effectiveness and efficiency of
- operations and programs."
- Do you see that, sir?
- 14 A. Yes, I do.
- 15 Q. And then the fourth bullet, "Compliance
- with laws, regulations, policies, procedures and
- 17 contracts."
- 18 Do you see that, sir?
- 19 A. Yes.
- 20 Q. Now, we've seen language similar to
- the -- to the fifth bullet about laws, regulations,
- policies and procedures on a couple of occasions as

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- we've looked through this document, correct?
 - MR. HOUTZ: Object to form.

- 1 BY THE WITNESS:
 - A. I think so, yeah.
 - ³ BY MR. MOUGEY:
 - Q. Okay. And maybe not to take the exact
 - ⁵ language but generally about comparing Walgreens'
 - 6 policies and procedures to the applicable laws and
 - ⁷ regulations. We've talked about that obviously
 - 8 today, correct?
 - MR. HOUTZ: Same objection.
 - 10 BY THE WITNESS:
 - A. You referenced that, yeah. 11
 - 12 BY MR. MOUGEY:
 - Q. Yes, sir. And you don't -- this is the 13
 - 14 second or third time we've seen language about laws
 - and regulations as part of an audit process, but
 - 16 you don't believe that as part of Walgreens' audit
 - of the distribution centers in relation to
 - Schedule II or Schedule III opiates that your
 - 19 group's job was to compare Walgreens' policies and
 - procedures to laws and regulations, correct?
 - 21 A. I don't recall that we -- we did that.
 - 22 Q. On Bates No. 77, there is an example of
 - an internal audit report. 24 Sir, I'm seeing two different kinds of

- 1 series of bullets after that.
- 2 Do you see that, sir?
- 3 A. Yes, I do.
- Q. And you would -- you believe that this
- 5 "Risk Management" section would apply to Walgreens'
- 6 audits of its distribution centers?
- 7 A. It should apply to, yes.
- Q. Let me make that question a little 8
- 9 narrower.
- 10 You believe that this section, the "Risk
- 11 Management" on Bates No. 36, applied to Walgreens'
- 12 activities in its distribution centers but more
- 13 specifically to Schedule II and Schedule III
- 14 opiates?
- 15 A. Can you repeat the question?
- Q. Yes, sir. You understand what 16
- 17 Schedule II and Schedule III --
- 18 A. Yes.
- 19 Q. -- opiates are?
- 20
- 21 Q. You understand OxyContin and you know
- 22 that's a Schedule II opiate?
- 23 A. Yes.
- 24 And hydrocodone was a Schedule III and

- $^{\, 1} \,$ kind of captions in Walgreens documentation about
- ² audits, and I'm seeing I think what Walgreens
- ³ refers to as a mini-audit.
- 4 Is that -- are you familiar with that
- 5 term?
- 6 A. Well, actually, I wasn't familiar with
- ⁷ the term until we met in preparation and I was
- 8 shown some documents that talked to mini-audits.
- 9 Q. All right.
- A. I didn't recall what that was when --
- 11 until I saw those documents.
- Q. And do you have an understanding sitting
- 13 here today what a -- the scope is of a mini-audit,
- 14 just generally?
- 15 A. Generally, yes.
- Q. And what is the scope of a mini-audit
- 17 generally?
- A. It appeared to be a self-audit that was
- 19 performed by the DC operations. So, there was a
- 20 number of page checklist, it looked like a yes-no
- 21 checklist that I saw that was signed off, if I
- 22 recall, by three different parties. All three of
- 23 those parties were not members of our team but
- 24 appeared to be members of the DC management team.
- ut
 - Page 71
- Q. Okay. So, the mini-audits weren't
- ² performed by your group?
- A. The actual activities were not performed
- ⁴ by our group. But, again, and I'm only reacting to
- ⁵ what I saw, I saw a reference to it -- the
- 6 mini-audit form copying the internal audit
- ⁷ function. So, clearly someone from our team
- 8 received that information.

11

- 9 But, no, those -- the actual activities
- 10 themselves were not performed by the function.
 - Q. Let me make sure I understand.
- Do you believe, even though that your
- 13 group was copied, that your group in any shape,
- 14 form or fashion approved those mini-audits?
- A. No. I saw -- I saw one other, again, in
- 16 the documents, an e-mail from -- from an internal
- ¹⁷ audit team member to the DC announcing that, you
- 18 know, it's time for your -- you to perform these
- 19 DEA -- mini-DEA audits.
- So, it looks like we were aggregating
- 21 them in some form. But honestly I have -- I had no
- ²² recollection prior to seeing that e-mail that we
- 23 did anything with the self-audit process from the
- ²⁴ distribution centers.

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- 1 Q. Help me understand when you use the word
- ² "aggregating them." So, it looks like we were
- ³ aggregating them. What do you mean by that?
- A. I think there was a -- and, again, I
- ⁵ don't recall specifics, but there was an e-mail --
- 6 Q. Right.
 - A. -- that talked about aggregating results
- 8 of the mini-DEA audits.
- ⁹ Q. So, by taking all of the different
- mini-audits and aggregating the results?
- 11 A. Exactly.
- Q. Got you. But --
- A. But I don't -- I don't recall any --
- anything more on that other than what I saw in
- 15 those documents.
- Q. And you referred to those as
- 17 self-audits?
- ¹⁸ A. I did.
- Q. All right. So, a self-audit would mean
- 20 that members of the distribution centers were going
- 21 through the checklist on the mini-audit and
- 22 ensuring that whatever the boxes were, that they
- were asking the question and checking it off?
- A. Correct.

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- Q. Now, if your group was auditing
- ² essentially the results to ensure that they were
- ³ accurate, would you have known about it?
- 4 MR. HOUTZ: Object to form, speculation.
- 5 BY THE WITNESS:
- 6 A. I don't know.
- ⁷ BY MR. MOUGEY:
- Q. You kept pretty close tabs on these 30,
- ⁹ 35 employees that worked for you?
- 10 A. I -- close tabs on the 30, 35, no. I
- 11 think I probably kept close tabs on the five direct
- 12 reports reporting to me.
- Q. When I say "close tabs," you understood
- 14 what their -- they were doing and the types of
- projects they were working on, correct?
 - A. At the time, yes, absolutely.
 - Q. And the projects that your teams were
- working on, you would have reports back from the
- 19 five -- did you call them district --
 - A. Directors.

16

17

- Q. Directors. And you would have reports
- ²² back from the five directors, correct?
- A. Yes, we held weekly probably -- I'm now
- ²⁴ supposing. I generally held one-on-one meetings

¹ with my direct reports.

- 2 And just for clarity, they were
- ³ directors in 2015. Probably when I joined they
- ⁴ were -- the direct reports of mine were manager
- ⁵ levels but that's just a...
- Q. And I'm on Bates No. 77 and it's titled
- "Internal Audit Report."
- 8 So, before we look at this specifically,
- and this is a template, explain to me what an
- 10 internal audit report is.
- 11 A. An internal audit report generally
- 12 summarizes the scope of work performed and any
- 13 issues identified as part of the audit procedures
- 14 performed.
- 15 Q. Would an internal audit also identify
- ¹⁶ the documents relied on during the audit?
- 17 A. Not necessarily. I mean, again, if
- 18 there was an issue identified in an area, it might
- 19 specifically refer to the documents that were
- ²⁰ reviewed that resulted in the issue being an issue,
- ²¹ if that makes sense.
- Q. Sure.
- 23 A. But I don't -- I don't think -- I don't
- 24 think in every audit report would there be a

- ¹ that was performed by the team.
- Q. And the SOX analysis was -- I mean,
- that's primarily financial, correct?
 - A. Financial and IT.
 - Q. Financial and IT. And help me to
- ⁶ understand. You said financial and operations and
- ⁷ then SOX. What's the -- what is the difference
- 8 between the financial component in the first
- description and SOX?
- A. SOX was -- would have been more very
- 11 definitive -- the example I gave of this approval,
- right. So, a SOX control might dictate that
- management follow a certain approval level relative
- 14 to the expenditures being processed. That's a very
- specific identified control.
- So, under Sarbanes-Oxley, management has
- to identify what they deem to be their critical
- controls to ensure financial statements are not
- materially misstated. And, so, those very, very
- specific individual internal controls would be
- 21 identified by management and then tested by the
- audit function annually.
- 23 Q. And the financial component outside of

Page 77

24 SOX would be broader?

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- 1 specific reference to any and all documents or
- ² types of documents that were reviewed, if that --
- ³ if that helps or if that...
- Q. And if you look at page 75, you'll see
- ⁵ the word "Report Cover Templates."
- Do you see that? 6
- 7 A. Yes.
- Q. All right. And you believe that the
- 9 next page, "Internal Audit Report," is an example
- 10 of a report cover template?
- 11 A. Yes.
- Q. And on Bates No. 77, "Internal Audit
- 13 Report," and it lists just the date, subject, from,
- 14 to and cc.
- 15 Do you see that?
- 16 A. Yes.
- 17 Q. Now, we've talked about mini-audits and
- 18 internal audit reports. What other just broad
- 19 categories of audits would your group conduct while
- 20 at Walgreens?
- 21 A. So, financial and operational audits
- ²² across multiple processes. I think that's probably
- 23 the -- I'm sorry. There was also SOX-related
- ²⁴ activities. So, Sarbanes-Oxley related testing

- A. Broader, exactly.
- Q. So, let's talk about the operations
- piece that you mentioned.
- Tell me -- give me just a general
- description of what the operations piece is.
- A. Could be anything. 6
- 7 Q. Okay.
- A. Generally speaking, they were kind of in
- broad financial areas, but I guess I don't remember
- specific audits enough to tell you. But they would
- 11 be more broad.
- Q. Now, the internal audit report, where
- would that fall into the rubric of
- financial/operations and Sarbanes-Oxley?
- 15 A. So, if you go to 75. If you see, there
- ¹⁶ is three different report cover templates.
- 17 Q. Okay. The SOX, the DEA and operational 18 reports?
- 19

23

- A. Correct.
- 20 Q. So, DEA would essentially be one of the
- 21 three different kinds of internal audit reports.
- 22 Is that a fair way to say it?
 - A. That's correct.
 - Q. Okay. So, it's different than

- ¹ operational, different than SOX, and it had its own
- ² kind of space, so to speak?
- A. It had its own space, correct.
- Q. Did you have a team while you were at
- ⁵ Walgreens that kind of focused on the DEA internal
- 6 audits?
- 7 A. Yes.
- 8 O. And who was that?
- A. The two names that are -- that I saw in
- 10 that e-mail, and that's the only two I'll remember
- 11 from, was Brad Yarbrough and James Overbake I 12 think.
- 13 But those were -- let me just clarify
- 14 that.
- 15 Those were at a staff level. So, from a
- ¹⁶ director level, and I believe this may have
- 17 transitioned during my tenure there, but I think
- ¹⁸ originally Bruce Kowalski was again originally
- 19 manager but then a director level. But I think
- ²⁰ his -- he was primarily focused on the DEA audits,
- and then it may have moved to Ryan Molnar.
- 22 But that's kind of fuzzy, to be honest
- with you. 23

1

24 Q. What was Ryan's last name? I'm sorry.

- ¹ controls established by Walgreens DCs."
 - Make sure we get our lingo right.
- That's the Walgreens distribution centers, right?
 - That's correct.
 - "To ensure compliance with DEA O.
- regulation Section 1300 found in Title 21 of the
- ⁷ Federal Code of Regulations."
- Do you see that, sir?
- A. Yes, I do.
 - Q. Now, I'm -- again, I'm still a little
- confused now with comparing internal controls to
- ensure they're in compliance with Section 1300 in
- Title 21.

10

- 14 Do you see that?
- 15 A. I see that.
- Q. To me, I'm reading that, that looks to
- me like we're looking at what the internal controls
- are and ensuring they're compliant with federal
- code and federal regs.
- 20 Am I misreading that?
- 21 A. Again, I don't -- I don't recall us ever
- doing anything that would have identified policy

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- versus regulations.
 - O. I understand.

- A. Molnar. Q. Molnar. Okay. So, this -- let's go
- ³ back to 77, which is the template for the internal
- 4 audit on a DEA report cover template?
- 5 A. Yes.
- Q. Sitting here, do you have an 6
- ⁷ understanding generally of what the scope was when
- 8 Walgreens was performing an internal audit
- 9 regarding the DEA?
- A. And I'm going to be totally blunt. I 10
- 11 did when I read through this -- this kind of a
- document when it was shared with me in prep. So,
- 13 then I -- I could see on words on the paper what.
- 14 Q. And that refreshed your memory of what
- 15
- the -- of what the scope was?
- A. Well, it is what is written there. I 16
- mean, yeah, guess it would somewhat refresh my
- 18 memory.
- 19 Q. Well, let's look at the section covered
- "Scope" to start, if you would. I believe it's at
- 21 the bottom of the page, the second kind of block
- ²² up. Do you see the "Scope"?
- 23 A. Yes.
- 24 Q. And "The review focused on the internal

- A. I think -- so, I --
- Q. Where I'm confused and tell me if I'm
- ³ wrong. And I understand your testimony that you
- 4 don't recall comparing internal controls to federal
- 5 regs and statutes.
- But if you read that first sentence,
- ⁷ with all of your experience in the audit space and
- 8 your time at Walgreens, does that appear to you
- that Walgreens was comparing its internal controls
- to the applicable statutes and regs?
- 11 A. I mean, I see those, the words on the
- paper, but I think another interpretation could be
- the review focused on the internal controls
- established by Walgreens.
- So, those internal controls were
- 16 represented by the policy statements that the
- company had created. And, so, those -- and that
- those policy statements were created to comply with
- the regulation. But, again, I'm surmising.
- 20 Q. Fair enough. So, your recollection is
- 21 that -- let me do it another way.
- 22 Based on your recollection of the scope
- 23 of the DEA audits was that your group was comparing
- 24 the practices of Walgreens' employees to Walgreens'

- 1 policies and procedures to ensure compliance?
- A. That would have been my expectation and
- 3 my assumption. I -- yeah, that would have been my
- 4 expectation and my assumption.
- 5 As I think I mentioned earlier, I do
- 6 recall that the team would on a periodic basis meet
- ⁷ with legal and the DC management. There could have
- 8 been information exchanged there that was -- I
- 9 don't know -- more detailed than the policies.
- 10 I just -- I don't know. I don't know
- 11 what was shared. But I do recall that there were
- 12 discussions to try to --
- Q. Let's do it this way.
- 14 A. -- ensure people understood.
- Q. You're familiar with the thoroughness of
- 16 your five directors, correct?
- A. At this point, I probably couldn't tell
- 18 you today who was more thorough than another. But
- 19 generally speaking they were.
- Q. I wasn't asking you to rank them.
- 21 A. Okay.
- Q. I just said you're generally familiar
- 23 with the thoroughness of your directors, correct?
- A. Yeah, best as I can recollect, yes.

- 1 Am I misreading that again?
- A. Again, all I can say is I don't recall
- 3 us doing a specific comparison or I wasn't involved
- 4 perhaps in a specific comparison of the policies
- 5 that were in place to the -- to the regulations
- 6 that existed.
 - Q. But you would have reviewed and approved
- 8 these internal audit reports as explained on Bates
- 9 No. 77 under the template section, right?
- 10 A. Yes.
- 11 Q. And --
- 12 A. I would have reviewed this, yes.
- Q. Right. Not that you don't have any
- 14 independent recollection of comparing them to
- 15 Section 1300 to ensure compliance, but let's just
- 16 talk about the words on this piece of paper in your
- 17 seven years at Walgreens. Okay?
- The first part of that sentence, "To
- 19 substantiate compliance with Section 1300, we
- 20 conducted interviews with DC management, documented
- 21 the movement of controlled drugs from the receiving
- 22 dock to the shipping dock, and used an audit
- 23 testing program that encompasses Section 1300
- 24 requirements." Okay.

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- Q. You would expect that if they didn't
- ² have the policies and procedures at Walgreens that
- ³ they needed and required more information to
- 4 effectively implement their audit, that they would
- ⁵ go find that information, right?
- 6 A. Yes.
- ⁷ Q. And if that information meant going to,
- ⁸ you know, regulatory and the legal department to
- ⁹ find out what it is, you would expect that they
- 10 would do that?
- 11 A. Yes, I would have expected that they did
- 12 that.
- Q. To the extent necessary?
- 14 A. Right.
- Q. Otherwise they were relying on
- 16 Walgreens' policies and procedures?
- 17 A. Yes.
- Q. And the next sentence says, "To
- 19 substantiate compliance with Section 1300."
- Now, that confuses me again because when
- ²¹ I read that, it looks like we are comparing
- ²² Walgreens' policy -- what Walgreens' internal
- ²³ policies and procedures and substantiating them
- ²⁴ against Section 1300.

So, your understanding, based on your

- ² time at Walgreens, was that your group was simply
- 3 comparing the policies and procedures of the
- 4 employees on a day-to-day basis with -- that's a --
- 5 that's a -- let me redo that. I apologize.
- 6 Based on the sentence we just reviewed,
- ⁷ your understanding is that the audit group was
- 8 comparing the day-to-day job of Walgreens'
- 9 employees to Walgreens' policies and procedures and
- 10 ensuring that they were fulfilling their
- 11 obligations?
- 12 A. That's -- again, that's what I would
- 13 recollect that they would do.
- Q. Let's look at the "Conclusion" section
- on the template. "In our opinion." Do you see
- where I am at the top of the page?
- 17 A. Yes.
- Q. "(DEA No Issues). In our opinion, the
- 19 internal controls that ensure compliance with DEA
- 20 regulations at the XX distribution center are
- designed appropriately and operating effectively."
- Do you see that, sir?
- 23 A. Yes.
- Q. Now, do you see the words "internal

1 controls," right?

2 A. Yes.

³ Q. And you see the words "designed

4 appropriately," right?

5 A. Yes.

Q. How would Walgreens ensure that the

⁷ internal controls were designed appropriately?

8 What steps did it take?

A. I don't know specifically what those

10 steps were.

Q. I'm still caught up with and still a

12 little -- kind of having trouble with the comparing

13 the employees day to day to the policies and

14 procedures without comparing them to the applicable

15 regs and statutes. Okay. Because -- help me to

16 understand.

But to me in order to test -- I think is

18 a -- the internal controls to ensure they were

19 compliant with DEA regs and that they were designed

20 appropriately, the audit would have to compare the

21 policies and procedures to the applicable regs,

22 correct?

A. Again, I just don't know whether or not

24 that was done. I can't sit here and say

¹ internal audit, correct?

A. Correct. Well, yeah, I'd say if there

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³ were -- so, I think the difference between these

4 two is the first "Conclusion" box is if there were

⁵ absolutely no issues identified as a result of the

⁶ review and the second box would be if there were

⁷ issues identified.

8 So, we -- if there were issues

⁹ identified, then those were specifically listed as

0 exceptions in the second box.

Q. So, despite the language under the

12 "Conclusion" section and under the "DEA - Issues"

13 section about ensuring compliance with DEA regs,

14 your recollection sitting here today over your

seven years is that your group relied on the

¹⁶ policies and procedures in place at Walgreens to

elaborate on what the DEA regulations were?

A. Well, yes, but, as I mentioned, I recall

¹⁹ that there were specific meetings held by the team

with the legal function and the DC manager. I

21 can't say that it's narrowly limited to the

² policies.

So, if legal had brought something up to

24 the team, then I would assume that we would have

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¹ affirmatively that that was done because I didn't

² do it and I don't know whether the team did it. I

3 just don't.

11

4 Q. Do you agree that this language appears

5 to demonstrate, to explain, that part of the scope

6 of the audit was to compare Walgreens' internal

⁷ controls to the applicable statutes and regs to

8 ensure they were compliant?

9 A. I don't believe that that was the case.

Q. I understand it's not the case. Okay.

But what I'm asking you is based on your

12 seven years at Walgreens and your experience as an

13 auditor, reading that language, do you agree with

14 me that it appears to tell the reader that the

15 internal controls are being tested to ensure

16 compliance with DEA regs and that they are designed

17 appropriately?

A. It says the internal controls. So, if

19 you read it, there are some internal controls are

²⁰ designed appropriately and operating effectively

21 and that, yes, those controls should ensure

22 compliance with DEA regulations.

Q. But in order for your group, your group

24 would make a recommendation after, after this

1 incorporated that information into the process

2 beyond --

3 Q. And --

4 A. -- beyond what might have been

⁵ identified by company policy.

6 Q. So, if your teams were to consult and

⁷ rely on information from regulatory and legal to

8 establish what the DEA regulations are or were, you

9 would expect that those would have been documented

10 in these internal audit reports, correct, sir?

MR. HOUTZ: Object to form.

12 BY THE WITNESS:

A. I don't think it would have been

documented in the report. I think it would have

⁵ been -- where was the reference?

So, if you -- can you go down to the

17 "Scope" section?

18 BY MR. MOUGEY:

19 Q. Yes, sir.

23

A. If you look at that, that last item, it

21 says, "and used an audit testing program that

22 encompasses Section 1300 requirements."

So, the actual activities being

24 performed by the auditors, which are not -- you

- ¹ don't see those in this document. I don't -- I
- ² don't see the actual, you know, the testing
- ³ program.
- 4 Q. Actually, you went to the exact spot I
- 5 was going back to. So, explain to me what your
- 6 understanding of what "audit testing" meant.
- A. So, there would have been a program, a
- 8 program is just a list of steps, right, that would
- ⁹ need to be completed in order to conclude.
- So, where -- and this one doesn't have
- 11 it. But if there were -- if there was one you had
- 12 that had an issue in it, assumedly that issue was
- 13 identified because a program step was completed and
- 14 the results of that program step identified that
- 15 that activity wasn't being performed or something
- ¹⁶ wasn't correct or accurate about that activity.
- Does that make sense?
- Q. Well, when you say "this one doesn't
- 19 have it," this is the template, right?
- 20 A. This is just -- yeah, this is just a
- 21 template of the report cover or the report cover.
- So, if you go to that second box, right,
- 23 it says list of exceptions, right. There would be
- ²⁴ an attachment to this document, which is not part

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 A. I would -- no, I would rely on the
- ² director to ensure that the testing program that
- ³ had been defined was followed and executed and all
- 4 the steps were performed, and only if I had -- so,
- ⁵ I would get this report as it's been completed and
- 6 ask questions or perhaps look into it.
 - Q. So, you mean to tell me when these
- 8 reports were provided, the audit testing, you did
- ⁹ not believe it was important that that test be
- described in the final audit process or report?
- 11 A. You would have a fair -- you would have
- an incredibly long document each time. This is
 meant to summarize, right, these audit reports are
- 14 meant to summarize the results of the work
- ¹⁵ performed, not to -- not to go into the specific
- ¹⁶ details of every step that was performed in order
- ¹⁷ to conclude.
- Q. I didn't ask you every step. I didn't
- 19 ask you every detail. I said the tests that were
- 20 used.
- A. No, obviously not. I mean, that's --
- 22 otherwise it would have been identified much more
- ²³ further in this document. But this --
 - Q. Where in the world would your group

- ¹ of the template. The template is just a standard.
- ² Right.
- So, the -- there was also -- there would
- 4 be an attachment to this document that identified
- 5 specific issues related to the audit. And so -- in
- 6 this one, this is just the report cover, if you
- ⁷ want to call it that.
- 8 Q. But we got started on this line of
- ⁹ questioning with I asked if the audit team relied
- 10 on regulatory and legal to understand what the DEA
- 11 regs were, that it would be documented somewhere in
- 12 the audit?
- 13 A. Somewhere, yes.
- Q. Is the answer yes or no to that
- 15 question?
- A. Somewhere in the -- somewhere in the
- ¹⁷ audit process.
- Q. Somewhere in the audit process.
- 19 A Yes
- Q. So, as you as the chief director, when
- 21 you were reviewing the work performed, you would
- 22 want to see the package including what your team's
- 23 understanding was of the applicable DEA
- ²⁴ regulations, would you not?

- Page 93 ¹ identify what its understanding of the DEA
- ² regulations were? Where would those be?
- A. They would be documented in memos or
- 4 other Excel spreadsheets or whatever the case may
- ⁵ be to support the audit report.
- 6 Q. And those wouldn't be referenced or
- 7 attached in the audit report?
- 8 A. No.
- Q. So, the audit report says, yep, they're
- 10 compliant with DEA regs, but nobody understands --
- 11 the readers of these reports don't understand what
- 12 the applicable parameters for the DEA regs were?
- MR. HOUTZ: Object to form and foundation.
- 14 BY THE WITNESS:
- A. I don't think I understand.
- 16 BY MR. MOUGEY:
- Q. How in the -- how does the reader of
- this document understand what the applicable DEA
- 19 regs that your team used to ensure compliance?
- MR. HOUTZ: Same objection.
- 21 BY THE WITNESS:
- A. I don't know the answer to that. I
- ²³ don't -- I'm -- I'm --
- 24 BY MR. MOUGEY:

1 O. So --

8

- A. I don't know what -- you're asking me to
- ³ answer a question about what the recipients?
- Q. You as a director, as the chief guy in
- ⁵ charge of all this team of 30, 35 people, you get a
- ⁶ report that says we are -- that Walgreens is
- ⁷ compliant or we have issues, right?
 - A. Yeah, I relied on my directors to --
- 9 Q. Yes or no. You get a report as the
- ¹⁰ director that says either, A, we are compliant or,
- 11 B, we have issues, correct?
- A. I receive this report, yes, affirmative.
- Q. And you read that report to ensure it
- 14 passes your standards for completeness and
- ¹⁵ thoroughness, correct?
- ¹⁶ A. Correct.
- Q. And would you agree that an important
- ¹⁸ part of that report is what the standard practices
- 19 or the scope of the audit was?
- MR. HOUTZ: Object to form.
- 21 BY THE WITNESS:
- A. I would agree that an important part of
- 23 the report was the "Scope" section.
- 24 BY MR. MOUGEY:

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- Q. Would you agree that the important part
- ² of the audit was what the day-to-day
- ³ responsibilities of Walgreens' employees were that
- 4 were being audited?
- 5 A. Again, I'd say that -- you know, I've
- 6 worked at other companies and the level of the
- ⁷ detail in this audit report is no different than I
- 8 would see in any company.
- 9 Q. That's not what I asked you, sir.
- What I asked you was: Would you expect
- 11 to see the day-to-day activities, a listing or a
- 12 identification of those, of what were being
- 13 audited?
- 14 A. No.
- Q. Would you expect to see the actual, your
- 16 team's group -- I'm sorry -- your team's
- 17 understanding of what the DEA regulations were that
- 18 they were auditing?
- 19 A. No, I would rely on the people reporting
- 20 to me, which were director or manager levels, to
- 21 perform the detailed review of the work that
- 22 supported the audit report.
- Q. Help me to understand. If you don't --
- ²⁴ if you don't know what's being tested and you don't

rage

- 1 know what it's being tested against, what good is
- 2 the report?
- 3 MR. HOUTZ: Object to form.
- 4 BY THE WITNESS:
- A. I think the report identifies the issues
- 6 that we looked at and...
- 7 MR. MOUGEY: Why don't we take a few-minute
- 8 break, if we could.
- 9 MR. HOUTZ: I was just going to ask for that
- 10 if you're done with this document.
- 11 THE VIDEOGRAPHER: We are off the record at
- 12 10:46 a.m.
- 13 (WHEREUPON, a recess was had
- 14 from 10:46 to 11:09 a.m.)
- 15 BY MR. MOUGEY:
- 16 Q. Mr. Domzalski --
- 17 THE VIDEOGRAPHER: I'm sorry, Counsel.
- MR. MOUGEY: I'm sorry. I thought we were
- 19 ready.
- THE VIDEOGRAPHER: We're back on the record at
- 21 11:09 a.m.
- 22 BY MR. MOUGEY:
- Q. The internal report, the internal audit
- 24 report that we left off on, page 77, this page or

Page 97

- 1 two of templates, sir, this was simply kind of the
- ² cover page giving the conclusions of the audit,
- ³ correct, sir?
- 4 A. Yes.
- Q. The work product behind the audit
- 6 elaborating on the details, so to speak, were in --
- ⁷ in other documents, correct, sir?
- 8 A. Correct.
- 9 Q. And --
- 10 A. There was an -- yeah, there would be an
- attachment to this front page with any issues that
- 12 had been identified as a result of the work
- 13 performed. That would have been called something
- 14 like Attachment A or...
- Q. So, there were typical -- what other
- ¹⁶ attachments were typically included in the internal
- ¹⁷ audit report for DEA?
- A. I think for -- to my recollection, for
- any audit, there would just be this cover page,
- 20 one- or two-page summary, and then a listing of the
- 21 issues that had been identified as a result of the
- ²² audit. I don't recall there being incremental
- 23 things added to it.

24

Q. Are you familiar with the term "work

Page 98 1 papers" within Walgreens --1 the DEA audits were stored in one -- in one place? 2 A. Yes. A. I would have to look probably on a 3 Q. -- in relation to audits? shared drive --A. Absolutely. Q. Yes, sir. 5 Q. Will you turn to Bates No. 19 of that A. -- is my guess, yes. Q. Exactly. And you see here, sir, on Page same document. A. 19? ⁷ No. 19 where the actual network drive, I:\LPD, are 8 listed under "Procedures: Physical & Electronic Q. Yes, sir. 319. Control over Engagement Records/Documentation." So, as you were referring or reviewing, 10 the internal audit report cover template, would you Do you see that, sir? 11 refer back to the work papers? 11 A. Yes. 12 A. Generally I don't think I would have to. Q. And it refers or uses the term "work 13 I would -- I probably very rarely would look at papers" at the end of Section 2. 14 ¹⁴ work papers supporting the --Do you see that, sir? 15 Q. So, the answer is yes, once in a while A. At the end of Section 2, yes. Item No. 2 under "Procedures"? Is ¹⁶ you refer back to the work papers? 16 17 17 that --A. Yeah. Yeah, rarely. Q. But the answer is yes, you would refer 18 Q. Yes, sir. ¹⁹ back to the work papers on occasion, correct, sir? 19 A. Yes. 20 20 A. Yeah, on occasion. Q. And you see that they are required to be Q. Yes, sir. On Bates No. 19, there is a kept for a period of seven years. ²² section, "Control and Retention of Engagement 22 Do you see that, sir? 23 Records." A. Sorry. Can you point me to the seven 24 24 years? Do you see that, sir? Page 99 Page 101 1 A. Yes. Q. Just bear with me. It's on Bates No. 20 Q. Are you familiar with the -- with what ² at the bottom of the page. Do you see the 3 an engagement record is at Walgreens in the context paragraph that begins at the bottom of the page, 4 of audits? "Every year, in April." A. Work papers, yes. 5 A. Yes. Q. Yes, sir. And what is an engagement 6 Q. And the second sentence says, "When this 7 record? ⁷ day approaches the department administrative ⁸ assistant will move all electronic work papers, A. It would have been -- so, we talked 9 about the issues that were identified. over 7 years old (based on the report date) and not 10 O. Yes. ¹⁰ associated with any open audit issues, to a central 11 A. It would be memos, Word documents, Excel 11 folder." 12 files, et cetera, that would support the actual 12 Do you see that, sir? 13 summary of information that was communicated in the 13 A. Yes. audit report itself. Q. So, it's -- if the audit is still open, 15 Q. So, you used the word "support." meaning that the issues, it's not the date of the

18

- 16 Support or backup for the cover template, correct?
- A. I'd say for the cover template and the
- 18 Attachment A that would include the issues. So, in
- 19 order to identify an issue, something had to be
- 20 done to conclude that there was an issue, and those
- 21 work papers would be records of that.
- Q. And if you need to, sir, you can look at
- 23 Bates No. 19, but are you familiar with the fact
- 24 that all of the support for the cover template for

correct? A. Let me just read through it again.

16 report, but if it's ongoing, they're stored,

- 19 Q. Let's just read the language. 20 "When this day approaches, the
- 21 department administrative assistant will move all
- ²² electronic work papers, over 7 years old (based on
- 23 the report date) and not associated with any open
- audit issues, to a central folder."

Page 102 Page 104 1 Do you see that, sir? 1 BY MR. MOUGEY: 2 A. Yes, I do. Q. If I use the terms "executive summary," 3 "From each project folder within the 3 does that make sense to you, executive summary, a 4 brief synopsis? 4 central folder, a copy of the process flows and ⁵ risk control matrix are copied to the A. Does the term? Yeah, yes, yes. Q. So, would you agree that the report 'I\LPD\Shared|Audit\Prior PF_RCM' folder." 7 cover template as we are looking at on Bates No. 77 Do you see that, sir? 8 8 and 78 is a -- kind of an executive summary of all A. Yes, I do. 9 of the work papers performed by the audit team? Q. Did I read that right? 10 A. Yes. A. Yes, but not stand alone. I'd say that 11 11 in conjunction with the attachment that listed the Q. "After this task has been completed, the issues would be a summary. 12 central folder will be reviewed by the Senior 13 Director, Internal Audit (or assigned designee) to Q. Would be the summary? 14 identify what files can be deleted." 14 A. Would be the summary. 15 15 Do you see that, sir? Q. The attachment and the report cover 16 template would be kind of an executive summary and A. Yes, I do. 17 the details would be in the working papers? Q. And "It is important to note when 18 evaluating what files can be deleted," I'll -- just 18 Yes. Details that would support the 19 19 gives the location of the folder, "care must be issues. 20 ²⁰ taken to ensure supporting system test Q. I hand you, sir, what -- tell you what, before we go to the next document, let me hand documentation, being relied on in subsequent years you -- it's P-WAG-1001 and Bates No. WAGFLDEA1767. ²² audits, is not deleted." 23 23 MR. MOUGEY: Mark this as Domzalski 3. Correct? 24 24 A. Yes, I see that. (WHEREUPON, a certain document was Page 103 Page 105 Q. So, somebody thought that it was marked as Walgreens-Domzalski 2 important enough that for subsequent years audits Exhibit No. 3: 11/19/10 Internal 3 that the audit team shall be able to go back and Audit Report; WAGFLDEA00001767 -4 review the work papers as necessary, correct? 00001775.) MR. HOUTZ: Object to form. 5 BY MR. MOUGEY: 6 BY THE WITNESS: Q. What I've just handed you, sir, is what 7 ⁷ I understand to be an example of an internal audit A. I think that a typical practice that 8 existed in audit is if you would go back to the report from Walgreens and your group in particular prior audit to see the work that had been dated November 19, 2010. 10 performed. 10 Do you see that, sir? 11 11 BY MR. MOUGEY: A. Yes, I do. Q. So, the work performed in previous years Q. And, sir, does this look familiar to 13 was an important part for your team members to look you, as we just went through the template, as an 14 at and review when performing the current year actual internal audit report --15 audit? 15 A. Yeah. 16 16 A. I think --Q. -- that we've been referring to? 17 17 MR. HOUTZ: Object to form. Go ahead. A. Yes. 18 BY THE WITNESS: Q. So, this is an example of a DEA 19 A. It could be. Certainly -- it could be a compliance internal audit report performed by your 20 source of information for the team, especially I group, correct, sir? 21 A. Yes. 21 would say when there were issues identified in the 22 prior report that, yes, they would be informative 22 Q. And we can see that, just like the 23 to the team to understand what the issues were that 23 conclusion -- just like the template we just looked ²⁴ were identified in the prior audit. 24 at it, it has a "Conclusion" section, a

- ¹ "Background" section, "Objective," "Scope,"
- ² "Findings," and then an attachment just like you
- ³ referenced, correct, sir?
- ⁴ A. Correct.
- Q. And if we look at these, I just want to
- 6 again make sure I understand, under the
- ⁷ "Conclusion" section, "In our opinion, internal
- 8 controls that ensure compliance with DEA
- ⁹ regulations at the Jupiter distribution center (DC)
- ¹⁰ are operating effectively with minor areas noted
- 11 for improvement. Areas requiring improvement
- ¹² include:" And it lists several bullets.
- Did I read that correctly?
- 14 A. Yes.
- Q. And the bullets include "Asset
- ¹⁶ protection procedures, controlled drug reporting,
- ¹⁷ inventory maintenance, controlled drug security,
- ¹⁸ and DEA hiring documentation."
- 19 Correct, sir?
- ²⁰ A. Yes.
- Q. Now, sir, where would I go -- strike
- ²² that. Let's keep going.
- Under "Background," the "Internal
- ²⁴ Audit," that's your group, right?

- " 1 compliance with DEA regs, correct?
 - A. Again, all I can continue to reiterate
 - ³ is that my understanding is that we were looking at

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- 4 the company's policies and that we would have
- ⁵ interpreted that those company policies supported
- 6 compliance with the DEA regs.
 - Q. That's not what that sentence says,
- 8 correct, sir? It says, "DEA regulations," and then
- ⁹ it has the word "and Company policies for the
- o distribution of controlled drugs."
 - Correct?

11

12

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22

- A. That's the words that are here, yes.
- Q. "Company policies and procedures
- 14 regarding controlled drugs are communicated to the
- 15 DC's via the online Compliance Manual."
 - Do you see that, sir?
- 17 A. I see that.
- Q. Do you have an understanding of what
- 19 online compliance manual is being referenced here?
 - A. I don't honestly recall specifics.
- Q. Would that be in the working papers?
 - A. Perhaps some of the specific -- I
- don't -- I don't know whether there was any
- printouts of the compliance manual because I think

- 1 A. Yes.
- Q. "Examination for compliance with DEA
- ³ regulations and company policies."
- 4 Now, I'm still struggling. You see
- ⁵ the -- that your group, according to this document,
- 6 compared and looked for compliance of Walgreens'
- ⁷ practices to DEA regs.
- 8 Do you see that?
- 9 MR. HOUTZ: Object to form.
- 10 BY THE WITNESS:
- A. I don't -- I don't see that it says
- 12 compared. I go back to my earlier discussion on
- ¹³ what we discussed.
- 14 BY MR. MOUGEY:
- Q. "Internal audit (IA)" -- "Internal
- 16 Audit" --
- MR. HOUTZ: You interrupted his answer.
- 18 BY MR. MOUGEY:
- Q. Are you finished?
- 20 A. Yes.
- Q. "Internal Audit's (IA) examination for
- 22 compliance with DEA regs."
- So, the background was to examine
- Walgreens' policies and procedures and, one, ensure

- ¹ people could reference.
 - Again, from the words, the compliance
- 3 manual was online. So, my assumption is that our
- 4 team members could reference the online policies
- 5 and procedures that existed relative to
- 6 distribution center.
- Q. Yes, sir, but the question I asked was:
- 8 Do you have an understanding of what online
- ⁹ compliance manual is being referenced here? Which
- 10 one?
- 11 A. Today I couldn't sit here and tell you.
- Q. And then the follow-up question I asked
- 13 you was: Would the working papers include what
- online manual is being referenced here?
- A. I don't know the answer to that.
- 16 Without looking at -- without looking at the work
- papers, I couldn't tell you that.
- Q. Would it not be important for the
- 19 subsequent internal audit group that's performing
- 20 an audit to know what compliance manual was relied
- 21 on by the previous audit group?
- A. My assumption is that there was probably
 - only one compliance manual that was online that was
- ²⁴ available to be reviewed.

Q. But that's not the question I asked you, sir. Please, could you just please focus on the question I asked.

And the question I simply asked was:

- ⁵ Was it not important for an internal audit group
- 6 that was performing an audit in a current year to
- ⁷ be able to look back and understand in previous
- 8 years what compliance manual the previous internal
- ⁹ audit groups relied on?
- 10 A. It could be that there was one. I don't
- 11 know how --
- Q. So, the answer to my question is -- I
- 13 didn't ask you how many. I didn't ask you to guess
- 14 how many. I just said wouldn't it be important
- 15 that the current year internal audit group
- ¹⁶ understand what compliance manual the previous
- year -- the previous audit relied upon?
- A. I think that they could have very well
- 19 asked the manager to say there's a reference to the
- 20 compliance manual; where do I find the compliance
- 21 manual?
- Q. I didn't ask you who they could ask. I
- ²³ didn't ask you how many of them there were. I
- ²⁴ didn't ask you where it was.

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- All I simply asked was: Wouldn't it be
- ² important for the team performing the current
- ³ internal audit report to have an understanding of
- 4 which compliance manual the previous team used in
- 5 its internal audit?
- 6 A. Your question implies there was more
- ⁷ than one, and I don't know that there was more than
- 8 one.
- 9 Q. So, the answer to my question is if
- 10 there's only one, they know where to find it but,
- 11 yes, it would be important that they would know
- 12 which one it was, correct?
- A. They would -- they would need to know
- 14 the location and the contents of the online
- ¹⁵ compliance manual. Yes.
- Q. So, the answer -- let's make sure it's
- ¹⁷ nice and clean.
- The answer is, it would be important for
- 19 the current team performing the internal audit to
- ²⁰ have an understanding of the specific compliance
- 21 manual relied upon by the previous team that did
- 22 the internal audit?
- MR. HOUTZ: Objection; asked and answered
- 24 multiple times.

1 BY THE WITNESS:

- A. To be honest, I think I was good with
- ³ you until you said the very last line.
- They would need to know what compliance
- 5 manual is used by the organization to perform their
- 6 procedure, their ongoing day-to-day procedures. I
- 7 don't think the connection between prior and
- 8 current is relevant to the team.
- 9 BY MR. MOUGEY:
- Q. Well, if it's not relevant, why are the
- 11 working papers required to be kept for a period of
- seven years for the subsequent auditors to rely on?
 - A. Not so much from the location or the
- 14 existence of the compliance manual, but what was
- 15 embedded within -- again, it would identify the
- ¹⁶ activities performed to support the issues that
- were identified in the report so somebody going
- back to see what those issues were would have an
- understanding of what was looked at or evaluated to
- determine that an issue existed.
- Q. Let's look at "Scope" on Bates No. 68.
- The review focused on the internal
- 23 controls established by Walgreens' distribution
- ²⁴ centers to ensure compliance with DEA regulation
 - Page 113

- ¹ Section 1300 found in Title 21 of the Federal Code
- ² of Regulations."
- Did I read that right?
- 4 A. Yes.
- ⁵ O. Is that an accurate statement?
- 6 A. Yes.
- 7 Q. Does it say anything in that sentence
- 8 about comparing the internal controls established
- 9 by Walgreens DC to policies and procedures as
- established at Walgreens in their manuals?
- 11 A. No.
- Q. Instead, this sentence clearly indicates
- 13 that Walgreens' internal controls are being
- 14 reviewed to ensure compliance with the applicable
- ¹⁵ federal regs and statutes, correct, sir?
- 16 A. The review focused on the controls that
 - 7 were established by the DC. Those controls were
 - 8 often embedded within policy documents.
- So, the requirements that were -- the
- 20 expectations that we had from -- of our people to
- 21 do what they needed to do would be embedded in the
- 22 policy documents, which in essence represented the
- 23 controls that we were looking at.
- Q. The other part of that sentence,

| Highly Confidential - Subject to | Further Confidentiality Review |
|----------------------------------|--------------------------------|
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- 1 however, sir, in addition to the control, says, "to
- ² ensure compliance with DEA reg Section 1300 found
- ³ in Title 21 of the Federal Code of Regulations,"
- 4 your group didn't do anything to understand,
- ⁵ research and comprehend what the regs were found in
- 6 Section 1300 in Title 21 of the Federal Code of
- 7 Regulations, did they?
- 8 A. I don't -- I think that's not a fair
- 9 statement. I don't know what they did or didn't
- 10 do.
- They, as I have mentioned previously,
- 12 the team that generally performed these reviews sat
- 13 down on a regular basis with the legal team and the
- 14 DC management team to understand the processes and
- 15 procedures.
- So, I think whether -- whether there
- were specific activities that they did in those
- 18 discussions around 1300 or not, I can't sit here
- 19 and tell you today.
- Q. So, the information that was gathered in
- 21 those meetings you just referenced with the
- 22 distribution management team and the regulatory and
- 23 legal team, that information would be contained in
- 24 the working papers?

- Exhibit No. 4: 11/13/14 e-mail

 - 2 string with attachment;
 - WAGMDL00734929 00735453.)
 - 4 BY MR. MOUGEY:
 - Q. This is an e-mail copied to you, sir.
 - 6 Do you see that on the first page with your name on
 - ⁷ the right-hand side just like the other e-mail?
 - A. Yes.
 - 9 Q. And the reference is that "The zip file
 - ontains departmental policies, procedures and
 - 11 other administrative documents."
 - Do you see that, sir?
 - 13 A. Yes.
 - Q. And in this zip file, if you would, sir,
 - please turn to and the Bates No. is WAGMDL734935.
 - 16 That is about the third page in.
 - Do you see that, sir?
 - 18 A. Sorry. Third page in?
 - 19 Q. I might be wrong.
 - A. I got it.
 - 21 Q. Fourth page in.
 - 22 A. Yep.
 - Q. And this is a -- what appears to be a
 - 24 PowerPoint dated January 2013.

- A. If they did a good job of documenting
- ² their work, yes, it would -- it should exist in the
- ³ working papers.
- 4 Q. So, if we want to understand what
- ⁵ Walgreens' interpretation of DEA regulation
- ⁶ Section 1300 found in Title 21 of the Federal Code
- ⁷ of Regulations, we would look in what I understand
- 8 is two different places: One, the policies and
- ⁹ procedure manuals at Walgreens, correct?
- 10 A. Correct.
- Q. And, two, the working papers that may or
- 12 may not reference meetings with the distribution
- 13 management team and the regulatory legal group,
- 14 correct, sir?
- 15 A. That's correct.
- Q. I'm not going to find those standards in
- ¹⁷ these cover pages, correct, sir?
- A. The standard -- you're not going to find
- ¹⁹ anything more than what you see here, no.
- Q. Okay. We're going to come back to this
- document, so hold on to that for a minute. I'm
- 22 going to go to Domzalski 4.
- 23 (WHEREUPON, a certain document was
- marked as Walgreens-Domzalski

- Do you see that, sir?
- ² A. Yes.

1

- ³ Q. And under the "Introduction" slide, on
- 4 the bottom of Bates No. 35, has your name on it,

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- ⁵ correct, sir?
- 6 A. Yes.
- 7 Q. And the title of the slide on Bates
- 8 No. 35 is "Introduction to Internal Auditing at
- 9 Walgreens."
- Do you see that, sir?
- 11 A. Yes.
- Q. "The Theory and Practice of Internal
- ¹³ Auditing for Walgreens Auditors."
- 14 Correct?
- 15 A. Yes.
- Q. And the "Introduction" slide says, "The
- following slides and course materials were prepared
- to provide new internal auditors at Walgreens with
- ¹⁹ an introduction to the theory and practice of
- ²⁰ internal auditing and is utilized by the Walgreens
- 21 internal audit department."
- 22 Correct, sir?
- 23 A. Yes.

24

Q. Do you recall giving this presentation,

1 sir?

- 2 A. No, I do not. I probably did not give
- ³ the presentation. Howard probably gave the
- ⁴ presentation.
- Q. Do you see that your name is on this presentation?
- A. Yes, absolutely.
- 8 O. You wouldn't allow your name to be on
- something if it wasn't accurate, correct?
- 10 A. Most likely, because this was for new
- ¹¹ employees, so I probably joined the group as a
- 12 lead-in for five minutes to introduce myself or,
- 13 you know -- and introduce the discussion and let
- 14 Howard go with the rest of the presentation.
- Q. Yes, sir. That wasn't the question I
- ¹⁶ asked you, how long you stayed in the meeting or if
- ¹⁷ Howard ran it and the details.
- 18 All I simply asked was: You wouldn't
- 19 allow your name to be on a PowerPoint that wasn't
- 20 accurate, correct, sir?
- 21 A. I would hope I wouldn't. I would hope I
- 22 would not.
- 23 Q. Yes, sir. So, if you would, sir, please
- ²⁴ turn to Bates No. 37.

Page 120 Q. And if you, would, sir, please turn to

- ² Bates No. 38, the next page, and it's a
- ³ continuation of the first slide, "Walgreens
- ⁴ Internal Audit Department Objectives -continued."
- Do you see that, sir?
- 6 A. Yes.
 - Q. And you see on the very bottom of this
- slide, second-to-last bullet refers to "Compliance
- with applicable laws and regulations." Correct?
 - A. Yes.

10

- 11 The exact same language that we reviewed
- time after time after time on the internal document
- earlier this morning, correct, sir?
- 14 A. Yes. I'm assuming it's the same.
- Q. And if you look again on Bates No. 39,
- just two slides later, "Walgreens Audit Charter,
- Scope and Nature of Work."
- 18 Do you see that, sir?
- 19 A. Yes.
- 20 The intro sentence, "The Internal Audit
- 21 Department shall assist the Company in identifying

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- ²² and evaluating significant risk exposures and
- ²³ related controls regarding," and the
- ²⁴ second-to-the-last bullet is again, "Compliance

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- In the context of audits, independence
- ² is paramount, is it not?
- 3 A. Yes.
- 4 Q. And objectivity is paramount, is it not?
- 5 A. Yes, it is.
- Q. Meaning that your group's
- 7 recommendations and analysis are not to be tainted
- 8 by other groups or departments within the
- ⁹ corporation, correct?
- A. That's correct. 10
 - Q. Meaning that in order for the audit to
- 12 serve its primary function, that your team's
- 13 analysis had to be both independent and objective
- ¹⁴ and free from any internal conflicts of interest,
- 15 correct, sir?

11

- 16 A. Correct.
- 17 Q. As you see on Bates No. 37, the very
- 18 first portion of the second slide indicates that
- 19 "Independently evaluate the adequacy and
- ²⁰ effectiveness of internal controls that manage risk
- 21 and support the achievement of Walgreens business
- ²² objectives."
- 23 Do you see that, sir?
- A. Yes, I do. 24

- 1 with laws and regulations."
- Correct, sir?
- A. Yes.
- Q. And continuing on Bates No. 39, the
- ⁵ slide at the top of the page, the PowerPoint again
- references independence and objectivity, correct,
- 7 sir?
- 8 A. I'm sorry. I lost you.
- Q. Very top slide, first slide of the page,
- ¹⁰ Bates No. 39, first paragraph.
- 11 A. Sorry.
- Q. References independence and objectivity, 12
- 13 correct, sir?
- 14 A. Yes.
- 15 Q. If you would, sir, please turn to the
- 16 next page, Bates No. 40, "Walgreens Internal Audit
- Charter Scope (Areas Subject to Charter)" -- I'm
- sorry -- "(Areas Subject to Audit)."
- 19 Do you see that, sir?
- 20 A. Yes.

- 21 Q. And the very last bullet, again,
- 22 "Compliance with laws and regulations."
 - Correct, sir?
- 24 A. Correct.

Page 122 Page 124 Q. The next slide, "Authority of the A. Yes. ² Internal Audit Department Granted by the Board of Q. If you would, sir, turn to Bates No. 50, ³ Directors." Second bullet in, "It has unrestricted ³ the slide titled "IIA Professional Performance -⁴ Standard 2120.A1 'Risk Management.'" 4 access to all functions, records, property and 5 personnel." Do you see that, sir? Correct, sir? A. Yes. 7 Q. "The internal audit activity must A. Correct. 8 Q. So, pretty much anybody your group ⁸ evaluate risk exposures relating to the wanted to talk to at Walgreens to perform its organization's governance, operations and ¹⁰ audit, your team had access to, correct? 10 information systems regarding the," and go to the 11 A. Correct. 11 very last bullet, sir, "Compliance with laws, 12 Q. Documents that your team needed to 12 regulations, policies, procedures, and contracts." 13 review to perform its independent and objective Correct? 14 audit, your team had access to, correct? A. Yes. 15 15 A. Correct. Q. Again, that language is appearing, 16 Q. And that included, as indicated on the "Compliance with laws and regulations," over and slide on Bates No. 40, to ensure that Walgreens over and over again in this PowerPoint, correct, complied with all laws and regulations, correct, 18 sir? 19 19 sir? A. Yes. 20 20 A. Compliance with laws. Part of our O. And is that an accurate -- is that 21 charter was to cover compliance with laws and accurate, sir? 22 ²² regulations, that's correct. MR. HOUTZ: Object to form. 23 Q. Yes, sir. If you'd look at Bates 23 BY MR. MOUGEY: No. 43, second slide, "Walgreens Code of Business Q. Is that an accurate statement of what Page 123 Page 125 ¹ Conduct." 1 the performance standard is under Section 2120.A1? 2 A. It's certainly one of them, yes. Do you see that, sir? 3 A. Yes. Q. Certainly one of them, yes? O. "The Code of Business Conduct covers A. Yes. 5 areas such as," fifth bullet down, "Compliance with Q. If you would, sir, please turn to Bates 6 laws and regulations." 6 No. 58. And on this slide, titled "Types of 7 ⁷ Internal Audits and Projects Conducted by the Audit Correct, sir? 8 Department," one of the four bullets is, 8 A. Correct. Q. Bates No. 48, "The Importance of ⁹ "Compliance Audits (e.g. DEA audits and store 10 Internal Audits"? 10 audits)." 11 11 A. Yes. Do you see that, sir? 12 Q. "Internal Auditors assist upper 12 A. Yes. 13 management and the Board of Directors in the 13 Q. And if you turn to page 60, the ¹⁴ exercise of their governance responsibilities by "Compliance Internal Audits." 15 reporting the results of audits to them. (Auditors 15 A. Yes. ¹⁶ are the 'eyes and ears' of upper management and the 16 Q. "Audits that determine if something is 17 Board!)" being done at Walgreens in compliance with a 18 Do you agree with that, sir? standard set by management or a governmental 19 A. Yes. 19 law/regulation." 20 20 Q. And the second bullet, "Internal Audits Do you see that, sir?

21

22

A. Yes.

23 internal controls."

24

21 serve as a vital corporate internal control that

²² evaluates the adequacy and effectiveness of other

Q. And the very last bullet on that, on

23 that slide, "Examples of compliance audits include

²⁴ distribution center inventory observations, store

¹ audits," DEA or "Drug Enforcement Administration

² reviews at the DCs," or distribution centers, "and

- 3 Sarbanes-Oxley audits."
- Correct, sir?
- 5 A. Yes.
- Q. Sir, despite the professional standard
- 7 that auditors remain independent and objective, you
- 8 believed it was appropriate for your group to rely
- ⁹ on Walgreens' internal interpretations of
- 10 Section 1300 and the applicable statutes of
- 11 Walgreens' responsibility as a distributor,
- 12 correct, sir?
- 13 A. Well, I believe those policies and
- 14 procedures that were implemented were. Certainly
- 15 they were internal to the company, but they weren't
- ¹⁶ created necessarily by the organizations that were
- 17 required to abide by those policies.
- 18 So, I think they were -- they were
- 19 independent with respect to the activity being
- performed. Perhaps not independent from an
- ²¹ external perspective.
- 22 Q. Not perhaps. Sir, your group did
- ²³ absolutely nothing to ensure objectively, outside
- ²⁴ of Walgreens, that the standards required by the

¹ BY MR. MOUGEY:

- Q. Would it have been important for your
- 3 audit group to confirm what the applicable regs and

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- ⁴ statutes were for Walgreens as a distributor when
- ⁵ comparing its policies and procedures internally?
- A. Yeah, I guess it would be important to
- do that. I don't know whether we did or didn't do
- 8 it. But I can understand why it would be perhaps
- an appropriate step.
 - Q. Sir, please turn to slide -- I'm
- sorry -- Bates No. 75, titled "The Organizational
- 12 Culture."

10

19

1

15

- 13 Sir, your slide deck defines
- 14 organizational culture as a "specific collection of
- values and norms that are shared by people and
- groups in an organization, and that control the way
- they interact with each other and with stakeholders
- outside the organization."
 - Do you see that, sir?
- 20 A. Yes, I do.
- 21 Q. And it goes on in the second bullet to
- explain, "The culture includes the shared history,
- experiences, stories, beliefs, and attitudes that
- characterize an organization."

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- 1 applicable regs and statutes of Walgreens as a
- ² distributor were captured in Walgreens' policies
- 3 and procedures, correct?
- MR. HOUTZ: Object to form and foundation and
- ⁵ it's been asked and answered.
- 6 BY THE WITNESS:
- 7 A. Sorry. Can you repeat the question?
- 8 BY MR. MOUGEY:
- Q. Certainly. Your group, internal audit,
- 10 did absolutely nothing to ensure objectively,
- 11 outside of Walgreens, that the standards required
- 12 by the applicable regs and statutes governing
- 13 Walgreens as a distributor were accurately captured
- 14 in Walgreens' policies and procedures, correct?
- 15 MR. HOUTZ: Same objections.
- 16 BY THE WITNESS:
- 17 A. So, again, not having been a party to
- 18 the conversations that happened, I don't know what
- 19 all was covered in the discussions with those
- 20 parties like legal and the distribution center
- 21 management team, whether it was simply looking and
- 22 discussing internal policies or whether they looked
- ²³ and reviewed other things. I just can't answer
- 24 that.

Correct, sir?

- 2 A. Yes.
- Q. The next slide down on Bates No. 75,
- 4 "The organizational culture can strongly influence
- ⁵ employee behavior (both good and bad), including a
- 6 desire to maintain the status quo. People may be
- ⁷ doing things because 'they have always been done
- this way."
- And the second bullet goes on, "Internal
- auditors must have the courage to be objective,
- creative and innovative, and challenge the status
- quo if necessary to encourage the strengthening of
- 13 internal control in the organization to manage risk
- and improve the effectiveness of operations."
 - Did I read that correctly, sir?
- 16 A. Yes, you did.
- 17 Q. And sitting here today, sir, you can't
- identify any direction you gave your directors to
- ensure that Walgreens' interpretations of the
- applicable regs and statutes governing Walgreens as
- a distributor were captured in Walgreens' policies
- ²² and procedures, accurately captured in Walgreens'
- policies and procedures, correct?
- 24 MR. HOUTZ: Object to form.

- ¹ BY THE WITNESS:
- ² A. I can't recall that.
- ³ BY MR. MOUGEY:
- Q. Sir, you believe that these -- this
- ⁵ slide on Bates No. 75 challenging the status quo is
- 6 an important function of an auditor's role,
- ⁷ correct, sir?
- 8 A. Yes.
- ⁹ Q. You can't just say "We're doing this
- 10 because it's the way we've always done it," right?
- 11 A. That's correct.
- Q. You have to look at the documents. You
- 13 have to look at the policies and procedures and
- 14 say, "Is this the right way to do it?" Right?
- ¹⁵ A. Correct.
- Q. And, sir, if you turn to Bates No. 77,
- ¹⁷ the next page or two pages over, "Beware of
- ¹⁸ Corporate Mythology or Folklore."
- 19 Correct?
- ²⁰ A. Yes.
- Q. In all caps and bolded, correct?
- ²² A. Yes.
- Q. "Walgreens employees may sincerely
- ²⁴ believe something to be true, and make business

- A. I think, again, it was communicated
- ² through a mechanism like this that people should
- ³ consider those kinds of things. I don't -- if
- 4 you're asking me specifically around the DCs and
- 5 that area in which you referenced, I don't recall
- 6 any.
- Q. Do you believe that the audits your
- 8 group performed on the distribution centers in
- ⁹ relation to Schedule II and Schedule III opiates
- 10 were or filled an important compliance function
- within Walgreens?
- 12 A. Yes.
- Q. And that being the eyes and ears of the
- 14 Board of Directors, auditors' jobs are to identify
- 15 specific areas of concern, correct?
- 16 A. Correct.
- Q. And a company as large as Walgreens,
- 18 there were dozens and dozens and dozens of areas
- for your groups to perform audits, correct?
- 20 A. Correct.
- Q. And in many instances, those audits in
- 22 those dozens and dozens and dozens of areas covered
- 23 esoteric and complex issues, correct?
- 4 A. Esoteric? I don't know. But, yeah,

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- ¹ decisions based on their belief --- but they may be
- ² misinformed!"
- 3 Correct?
- 4 A. Yes.
 - Q. Yet sitting here today you can't recall
- ⁶ any direction you gave to make sure that the
- ⁷ business decisions being followed by the
- ⁸ distribution centers, based on their
- ⁹ responsibilities under the applicable federal regs
- ¹⁰ and statutes, were accurately being followed,
- 11 correct?
- A. I'm sorry. Can you repeat the question?
- Q. Yes, sir. Sitting here today you can't
- 14 recall giving any direction to make sure that the
- 15 Walgreens business decisions being made by
- 16 employees in the distribution centers were
- 17 compliant with the applicable regs and
- 18 responsibilities that govern Walgreens as a
- ¹⁹ distributor, correct?
- A. I'm going to have to have you repeat it
- 21 one more time because that's a lot of words.
- Q. You didn't tell anybody to go and check
- 23 is the way that we've been doing this forever the
- 24 right way?

- 1 complex issues.
 - O. Now, to understand whether or not
- ³ Walgreens' business conduct in its distribution
- 4 centers were complying with applicable federal regs

- 5 and statutes, you and your group would need to have
- 6 an understanding of what those were, correct?
- 7 MR. HOUTZ: Object to form.
- 8 BY THE WITNESS:
- A. We would have to have an understanding
- 10 of the requirements, yes. And I think our
- 11 understanding of the requirements could have been
- based upon the company's policies and procedures
- 13 coupled with, though, I think the important thing
- 14 is coupled with having those discussions with the
- 15 legal team and the distribution center management
- 16 team.
- 17 BY MR. MOUGEY:
- Q. And if you are clearly going to talk to
- 19 the legal team and the distribution management
- 20 team, your group, the internal auditors, are
- 21 attempting to understand the generally applicable
- ²² regs and statutes for Walgreens as a distributor
- ²³ for Schedule II and Schedule III opiates, correct?
- MR. HOUTZ: Object; form and foundation.

Page 134 Page 136 ¹ BY THE WITNESS: 1 the report as it progressed? 2 A. Yes. A. Yes. ³ BY MR. MOUGEY: O. And if there were issues that they 4 identified that was -- were areas of concern, would Q. The internal audit that we just marked ⁵ as Exhibit 3 has your name on it, right? Do you ⁵ those be brought to your attention? 6 see that under "cc"? A. Generally speaking, yes, absolutely. Q. And you would help give guidance or A. Yes. 8 O. And "From." there's a team of four 8 direction on how to address those areas of concern, correct? people? 10 A. Yes. A. If -- yeah, if there were. Generally 11 Q. And "To" was the director of the Jupiter 11 speaking, what we would talk about is -- so, if 12 you -- if you think about, let's maybe look at distribution center and vice president distribution centers and logistics. 13 anything in Attachment A, we would want to ensure 14 Do you see that? 14 that the recommendation we're making addresses the 15 A. Yes. 15 issue and that management's response addresses the 16 Q. And then the cc are several people, one 16 concerns that we have. So, yes. I'd be involved of which is you, correct? in that process of review and discussion with the 18 A. Correct. 18 team. 19 19 Q. Now, generally, were the other folks Q. I want you to continue keeping that ²⁰ identified on the cc, are those all people in the open, and I'm going to hand you a couple of 21 documents. internal audit group? 22 A. No, absolutely not. Actually, in the cc It's 5 to 12:00. All right. So, I 23 maybe have -- this next sequence is maybe 20 23 list. 24 ²⁴ minutes or so, 25 minutes. Would you -- is it okay Q. Yes. Page 135 Page 137 A. Let me just make sure. I'm the only 1 if we do that now? person in the internal audit function. A. Yes. Q. So, it's -- you have a team of four Or are you like dying, ready for a Q. 4 people from internal audit publishing this internal 4 break? ⁵ audit report to a number of people throughout A. That's fine. 6 Walgreens? Q. Okay. So, I will hand you what we have 7 A. Yes. marked as Domzalski 5. Q. Now, was it your practice when you (WHEREUPON, a certain document was ⁹ received one of these internal audit reports as marked as Walgreens-Domzalski ¹⁰ indicated here by being copied on it, would you 10 Exhibit No. 5: U.S. Code Annotated 11 review it? 11 Title 21, Sections 801, 812, 821, 12 A. Absolutely. 12 823.) Q. Would you have reviewed it prior to your 13 BY MR. MOUGEY: 14 group, let's say, publishing within Walgreens? Q. Sir, what I've put in front of you is 15 A. Absolutely. ¹⁵ Title 21 United States Code Section 801. What I Q. So, by the time this report was sent to ¹⁶ want to direct your attention to -- let's start 16 you and you reviewed it as part of this e-mail, you with the title, "Congressional findings and would have at least seen it twice, correct? declarations; controlled substances." 19 19 A. Sorry. Before what? Do you see that, sir? 20 Q. Let me do it this way: Would you see A. Yes. 21 reiterations of internal audit reports such as the Q. And, sir, you understand that Walgreens ²² one in front of you prior to it being published? ²² as a distributor had obligations under federal 23 A. Yes. statutes? 24 Q. Would you be updated by your director on A. I'm sure I did at the time, yes.

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Q. Did you understand, sir, under

- ² Section 2, "The illegal importation, manufacture,
- distribution, and possession and improper use of
- 4 controlled substances have a substantial and
- 4 Controlled substances have a substantial and
- ⁵ detrimental effect on the health and general
- 6 welfare of the American people."
- 7 Do you see that section, sir?
- 8 A. I do.
- 9 Q. Now, sir, as -- when you were at
- 10 Walgreens for a little over six years as chief
- 11 director of audit, did you have an understanding
- 12 that there was an opiate epidemic across the
- 13 country?
- 14 A. I don't honestly recall what I knew
- 15 specifically regarding the opiate. But I'm --
- Q. I didn't -- go ahead.
- A. Issue. I don't recall what I knew and
- 18 didn't know at the time.
- 19 Q. So, I didn't ask you anything
- 20 specifically like how many oxycodone Walgreens was
- 21 distributing in one of our Summit or Cuyahoga
- 22 Counties in Ohio.
- What I simply asked is: Did you have a
- 24 general understanding during that six years that

- ¹ don't know if I did or didn't. I didn't.
 - Q. And if you were concerned -- do you
 - ³ understand what a conflict of interest is?
 - A. Yes.
 - Q. And what's your understanding of a
 - 6 conflict of interest?
 - A. Where there might be an apparent
 - 8 difference or disagreement between one party and
 - ⁹ another based upon a relationship or...
 - Q. Did -- so, if you went to the Audit
 - 11 Committee as the chief director of internal audit
 - and asked for an independent and objective analysis
 - of what Walgreens' responsibilities were as a
 - 14 distributor, you could have had the ability to hire
 - ¹⁵ outside counsel?
 - MR. HOUTZ: Object to form, foundation,
 - 17 speculation.
 - 18 BY THE WITNESS:
 - A. I certainly could have asked the
 - ²⁰ question of our Audit Committee or, you know, yes,
 - 21 absolutely.
 - 22 BY MR. MOUGEY:
 - Q. I take it you never did?
 - A. No. Not to my recollection, no. But

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- ¹ there was an opiate epidemic in the U.S.?
- A. My guess is at some point during that
- ³ tenure I did.
- 4 Q. But you don't have any --
- 5 A. I can't point to it.
- 6 Q. Sorry. You don't have any independent
- ⁷ recollection of information that your group
- ⁸ received or gathered about the opiate epidemic in
- 9 the U.S.?
- A. No specific recollection, no.
- Q. You don't recall that there was any
- 12 sense of urgency prior to 2013 wherein your group
- 13 was asked to review distribution centers because of
- 14 the opiate epidemic?
- MR. HOUTZ: Object to form and foundation.
- 16 BY THE WITNESS:
- A. Can you repeat the question? I'm not
- ¹⁸ sure I know the question.
- 19 BY MR. MOUGEY:
- Q. Did you have the authority to hire
- 21 outside legal counsel?
- A. I know that certainly the Audit
- 23 Committee had that authority. I guess if -- I
- probably never went through that process, so I

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- ¹ I -- I think I would remember that.
- Q. Sir, did you have an understanding
- ³ during your tenure at Walgreens under 2 that the
- 4 illegal distribution and improper use of controlled
- ⁵ substances had a detrimental effect on the health
- 6 and general welfare of the American people?
 - A. All I can say I may have.
- 8 Q. All right. I hand you what I've marked
- ⁹ as Domzalski 6.
- (WHEREUPON, a certain document was
 - marked as Walgreens-Domzalski
- Exhibit No. 6: U.S. Code Annotated
- ¹³ Title 21 C.F.R. Section 1301.74.)
- 14 BY MR. MOUGEY:
- Q. This is Section 1301.74 is one of the
- applicable regs to Walgreens as a distributor.
- ¹⁷ Okay, sir?

- 18 A. Yes.
- Q. Now, we have been reviewing document
- after document this morning referencing regulations
- 21 and statutes, and Section 1301.74 applies to
- ²² Walgreens as a distributor. All right, sir?
- MR. HOUTZ: Is that a question or is that a
- 24 statement?

- 1 BY MR. MOUGEY:
- 2 Q. So, sir, if you'd go to Section B,
- 3 "The registrant shall design and operate a system
- 4 to disclose to the registrant suspicious orders of
- 5 controlled substances."
- 6 Did I read that first sentence right?
- 7 A. Yes.
- 8 Q. Were you aware during your tenure at
- 9 Walgreens that Walgreens was obligated to design
- 10 and operate a system to disclose to the registrant
- 11 suspicious orders of controlled substances?
- 12 A. I may have been aware. I don't -- I
- 13 don't have specific recollection of it.
- Q. Now, the internal audit report I have in
- 15 front of you marked as Domzalski 4, do you believe
- 16 the scope --
- 17 A. Sorry. 4?
- 18 Q. Yes, sir.
- 19 A. 3? 4 is the --
- Q. I apologize. You're right. It's 3,
- 21 thank you. Mr. Domzalski, it's 3.
- 22 A. Okay.
- Q. The internal audit report as 3, Bates
- 24 No. 1767, WAGFLDEA, dated November 19, 2010, do you

- ¹ "In our opinion, internal controls that ensure
- ² compliance with DEA regulations at the Jupiter
- ³ Distribution Center are operating effectively."
 - Do you see that, sir?
- A. I see those words, yeah.
- Q. But you don't know by looking at this
- ⁷ document whether or not the scope of this audit
- 8 covered Walgreens' obligation to operate a system
- ⁹ to disclose to it suspicious orders of controlled
- 10 substances?
- A. I certainly don't have specific
- 12 recollection of -- of that, no.
- Q. And you don't see a reference in this
- ¹⁴ audit report, a reference anywhere that would tell
- ¹⁵ you whether or not it encompasses Walgreens'
- obligation to design and operate a system to
- ¹⁷ disclose to the registrant suspicious orders of
- 18 controlled substances?
- A. Let me just -- can I?
- Q. Of course.
- A. I'm looking through Attachment A.
 - No, I don't see any specific reference
- ²³ in the issues identified, the summary of findings.
 - ¹ I'm sorry. I don't -- I don't -- to be honest with

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22

- ¹ have an understanding of whether or not the scope
- ² of this audit included a system designed and
- ³ operated by Walgreens to disclose to it suspicious
- 4 orders of controlled substances?
- 5 MR. HOUTZ: Object to form.
- 6 BY THE WITNESS:
- A. I don't specifically know the answer to
- ⁸ that question.
- 9 BY MR. MOUGEY:
- O. You don't know?
- ¹¹ A. No.
- Q. So, you're copied on this audit,
- 13 correct?
- 14 A. Um-hmm.
- Q. You were part of the audit as part of
- 16 the drafting process, correct?
- 17 A. Correct.
- Q. You were part of the approval process
- ¹⁹ before this audit is drafted, correct?
- ²⁰ A. Correct.
- Q. You reviewed the audit when it was
- ²² published, correct?
- A. Correct.
- Q. And you can see in the "Conclusion" that

¹ you, on page 4 of that Attachment A, there is a

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- ² reference to an automation of reports and
- ³ consolidated order system, but clearly no direct
- ⁴ correlation. I don't know if there is or isn't a
- ⁵ direct correlation.
- I would say that, again, the attachment
- ⁷ would identify areas of, if we found issues, they
- 8 would be identified in those -- here, if we didn't
- ⁹ find issues, they may not be identified.
- Q. But finding issues is kind of important
- ¹¹ to understand the scope of the audit, right?
- MR. HOUTZ: Object to form.
- 13 BY THE WITNESS:
- ¹⁴ A. No, no.

20

24

- 15 BY MR. MOUGEY:
- Q. No, it's not. It's not important to
- ¹⁷ understand the scope of the audit?
- A. That's not what you said. You said
- ¹⁹ finding issues is not -- what were your words?
 - Q. I said finding issues, is it not
- important to understand the scope of the audit?
- MR. HOUTZ: Object to form.
- 23 BY THE WITNESS:
 - A. I'm not sure if you're -- yeah, I think

Page 146 Page 148 ¹ I'm confused by your words. The issues we found 1 Do you see that, sir? ² didn't influence the scope. 2 A. I do. 3 BY MR. MOUGEY: 3 Q. Does that help you? A. I don't know the specifics behind the Q. Let's go ahead and do it again for you, ⁵ if you're confused. ⁵ last sentence, last part of the sentence and 6 what -- I can't tell you from reading this what A. Yeah. Q. So, understanding the scope of the audit specific areas were related to 1300. 8 is important, correct? O. Me either. 9 A. Yes. (Clarification requested by the 10 10 Q. You see on the report, the scope, "The reporter.) 11 review focused on the internal controls." 11 THE WITNESS: Were related to Section 1300. 12 It's on the second page. Follow along Sorry. 12 13 with me. 13 BY MR. MOUGEY: 14 "The review focused on the internal Q. Me either. So, as you read the scope, 15 controls established by Walgreens DCs to ensure where would you go to better understand what 16 compliance with DEA regulation Section 1300 found exactly the scope was? 17 in Title 21 of the Federal Code of Regulations." 17 A. You would have to go into the work 18 Do you see that, sir? papers to understand. 19 A. I do. Q. The work papers may or may not give us a 20 Q. Now, let's go back to Domzalski 6 and do little bit better understanding of what's included 21 you see, sir, the cite 21 CFR Section 1301. in Section 1300? A. I've gotten 5 and a 7. Oh, I'm sorry. A. Yeah. It would -- yeah, I would think 23 I'm looking -- which color of the -- orange or 23 they would. 24 white? They seem to be different. I'm sorry. Q. Let's go on, back to the Domzalski 6, Page 147 Page 149 ¹ White? All right. Sorry. ¹ 21 CFR 1301.74. Q. The orange. The orange sticker. Nope. Do you see that, sir? ³ Am I wrong? White sticker. A. Yes. A. I've got it now. Sorry. Q. Second sentence says of Section (b), 5 Q. That's okay. It's confusing. ⁵ "The registrant shall inform the Field Division 6 So, you got 6. ⁶ Office of the Administration in his area of 7 A. Yes. ⁷ suspicious orders when discovered by the 8 registrant." 8 Q. It says 1301.74. Do you see that, sir? 9 A. Yes. Yes, I do. Do you see that, sir? 10 Q. You see in the scope of the audit, "to 10 A. Yes. ¹¹ ensure compliance with DEA regulation 1300"? 11 Q. Now, if we look back at the scope, would 12 A. Correct. you have an understanding of whether or not your 13 Q. Okay. But sitting here, you don't know group audited whether or not Walgreens was ¹⁴ what reg or all regs in Section 1300 was the scope ¹⁴ informing the field division office of the ¹⁵ of the audit. Do you? administration of orders that were suspicious? A. No, I do not. 16 16 A. I can't tell that from the words that 17 Q. And I don't see anything in specificity 17 are in the report, no. ¹⁸ in the next sentence, which, "To substantiate 18 Q. Let's read the third sentence. 19 compliance with Section 1300, we conducted "Suspicious orders include orders of ²⁰ interviews with DC management, documented the unusual size, orders deviating substantially from a 21 movement of controlled drugs from the receiving normal pattern, and orders of unusual frequency." ²² dock to the shipping dock, and used an audit 22 Did I read that right?

23

24

A. Yes.

Q. Can you tell from the scope on

²⁴ requirements."

23 testing program that encompasses Section 1300

Page 150 Page 152 ¹ Domzalski 3 whether or not your group looked at 1 A. Yes, I do. ² Walgreens' system to identify suspicious orders for Q. So, sir, do you have an understanding ³ size, frequency or that deviated from a normal ³ that -- strike that. Let's just go through it. Under "Background," "As each of you is 4 pattern? 5 ⁵ undoubtedly aware, the abuse (non-medical use) of A. No, you can't tell from reading the 6 scope. controlled prescription drugs is a serious and 7 Q. I hand you what we're going to mark as growing health problem in this country." Domzalski 7. Do you see that, sir? 9 (WHEREUPON, a certain document was A. Yes. 10 10 marked as Walgreens-Domzalski Q. I'm going to skip to the next paragraph. 11 Exhibit No. 7: 9/27/06 letter from 11 It says, "The CSA," stands for Controlled Substance 12 U.S. DOJ DEA: MCKMDL00478906 -Act, "was designed by Congress to combat diversion 13 00478909.) 13 by providing for a closed system of drug 14 distribution." 14 BY MR. MOUGEY: 15 15 Q. Now, this is a letter from the U.S. Let me stop there. 16 Department of Justice, Drug Enforcement 16 Do you have an understanding from your Administration dated September 27, 2006. six plus years at Walgreens as chief director of 18 Do you see that, sir? internal audit of what a closed system of drug 19 distribution is? A. Yes, I do. 20 20 Q. And, sir, in the very first line it A. No. Honestly I don't have a 21 says, "This letter is being sent to every recollection of what that would be. 22 ²² commercial entity in the United States registered Q. The sentence goes on, "In which all ²³ with the Drug Enforcement Administration to 23 legitimate handlers of controlled substances must ²⁴ distribute controlled substances." obtain a DEA registration and, as a condition of Page 151 Page 153 1 Do you see that, sir? ¹ maintaining such registration, must take reasonable 2 ² steps to ensure that their registration is not A. Yes. 3 Q. And, sir, do you have an understanding being utilized as a source of diversion." 4 whether or not that would include Walgreens? Do you see that, sir? 5 A. Yes. I would assume it included 5 A. Yes. 6 Walgreens. Q. "Distributors are, of course, one of the 7 key components of the distributor chain. If the Q. Now, do you recall seeing this letter or 8 something similar from the DEA to Walgreens about 8 closed system is to function properly as Congress Walgreens' responsibilities as a distributor? envisioned, distributors must be vigilant in 10 deciding whether a prospective customer can be 10 A. No, I did not see this letter prior to 11 this week. 11 trusted to deliver controlled substances only for 12 Q. Did you see this letter in preparation lawful purposes." 13 13 for today? Okay, sir? Did I read that right? 14 14 A. Just -- yes. A. Yes. 15 Q. Make sure we're clear. Not just when I Q. Now, let's -- the first -- the last few 16 put it front of you, but in preparation for your ¹⁶ sentences of that paragraph that begins with, "The deposition today you saw this document? CSA," do you have an understanding of whether or 18 A. Yes. not your group's audit included in its scope 19 Q. So, let's go through this, if we could. reviewing the system designed by Walgreens to 20 It says, "The purpose of this letter is ²⁰ fulfill its responsibility to be vigilant when 21 to reiterate the responsibilities of controlled reviewing prospective customers? ²² substance distributors in view of the prescription 22 MR. HOUTZ: Object to form. Object to drug abuse problem our nation currently faces." 23 foundation. 24 Do you see that, sir? 24 BY THE WITNESS:

- A. No, I don't have a recollection of -- of
- ² that.
- ³ BY MR. MOUGEY:
- 4 Q. The DEA goes on, it says, "This
- ⁵ responsibility is critical, as Congress has
- 6 expressly declared that the illegal distribution of
- ⁷ controlled substances has a substantial and
- 8 detrimental effect on the health and general
- ⁹ welfare of the American people."
- Do you see that, sir?
- 11 A. Yes, I do.
- Q. Now, sir, just on what we've read so
- 13 far, would you have expected Walgreens in its
- 14 policies and procedures to have taken the
- 15 information relayed to it by the DEA and
- ¹⁶ incorporate it in the day-to-day operations of its
- ¹⁷ distribution centers?
- MR. HOUTZ: Object to form.
- 19 BY THE WITNESS:
- A. Yeah, I would expect that they would
- ²¹ take anything they receive from the DEA seriously.
- 22 BY MR. MOUGEY:
- Q. And not just take it seriously, but take
- 24 it seriously --

- MR. HOUTZ: Object to form.
- ² THE WITNESS: I'm sorry.
- ³ BY THE WITNESS:
- A. Yes, and, again, I would say the
- ⁵ combination of the policy along with those
- 6 discussions with legal and with the management

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Page 157

- ⁷ team.
- 8 BY MR. MOUGEY:
- ⁹ Q. Sir, if you turn the page, and you see
- 10 in the middle the cite to 21 CFR 1301.74. It's the
- same section we just read.
- Do you see that, sir?
 - A. Sorry. Where at?
- Q. In the middle of the page, the block
- ¹⁵ quote.

13

- 16 A. Yes, yes.
- Q. It's the same section of the federal
- 18 regs that we just reviewed together, right?
 - A. Yes.
- Q. Do you see the sentence that, "It bears
- ²¹ emphasis that the foregoing reporting requirement
- 22 is in addition to, and not in lieu of, the general
- ²³ requirement under 21 U.S.C. Section 823(e)."
- Do you see that, sir?

Page 155

- 1 A. And react to it.
- ² Q. -- and then take their policy and
- ³ procedure manuals and incorporate that direction
- 4 from the DEA into its day-to-day manuals, correct?
- 5 A. My assumption would be that they would
- 6 react to it.
- ⁷ Q. And I understand. We have said it's
- 8 important and we've said that it's reacting to it,
- ⁹ but what I asked was a little bit different.
- What I asked was: They would take the
- 11 direction from the DEA and make sure that that
- 12 information was included in its policies and
- 13 procedures, correct?
- MR. HOUTZ: Object to form.
- 15 BY THE WITNESS:
- A. Yes, I would expect that.
- 17 BY MR. MOUGEY:
- Q. So, the fact that you expected that,
- 19 your group was relying on the policies and
- 20 procedures that Walgreens had in the context of
- 21 Walgreens' responsibility as a distributor for
- ²² Schedule II and Schedule III when performing your
- ²³ audit, correct?
- 24 A. Yes.

- A. Yes.
- Q. The next paragraph, "Thus, in addition
- ³ to reporting all suspicious orders, a distributor
- 4 has a statutory responsibility to exercise due
- ⁵ diligence to avoid filling suspicious orders."
- Do you see that, sir?
- ⁷ A. Yes.
 - Q. All right. Now, let's stop for a
- ⁹ second.

12

- Do you have an understanding, just
- ¹¹ generally, of what due diligence means?
 - A. Generally, yes.
- Q. What is your understanding generally of
- ¹⁴ what due diligence means?
- A. Take actions to ensure, perform some
- ¹⁶ kind of review or evaluation.
- Q. Let's take it in the context of the
- ⁸ internal audit group, your group. Okay.
- Your group's due diligence would mean
 - explaining what you've told me today, that when
 understanding Walgreens' responsibilities as a
- ²² distributor, you met with distribution center
- ²³ management, correct?
- A. Partially, yep.

| se | : 1 H | :17-md-02804-DAP | ; 1 | 2/19/19 41 of 58 PageID#: 460497 rurther Confidential ty Review |
|-----|---|--|---|--|
| | | Page 158 | | Page 160 |
| | 1 | Q. And you also met with regulatory and | 1 | (WHEREUPON, a certain document was |
| | 2 | legal, correct? | 2 | marked as Walgreens-Domzalski |
| | 3 | A. We did. | 3 | Exhibit No. 8: 2/7/07 letter from |
| | 4 | Q. You also looked at Walgreens' policies | 4 | U.S. DOJ DEA; ABDCMDL00269687 - |
| | 5 | and procedure manuals, correct? | 5 | 0026960.) |
| | 6 | | 6 | BY MR. MOUGEY: |
| | 7 | | 7 | |
| | | Q. You also performed or interviewed | | Q. What I want you to do is just |
| | 8 | employees at Walgreens, correct? | 8 | (Clarification requested by the |
| | 9 | A. Correct. | 9 | reporter.) |
| | 10 | Q. And I'm assuming that your group would | 10 | MR. MOUGEY: I'm sorry. |
| | 11 | typically also look at some documentation from | 11 | MS. SCHUCHARDT: Counsel, this appears to be |
| | 12 | Walgreens, correct? | 12 | an AmerisourceBergen document that's confidential. |
| | 13 | A. Correct. | 13 | I have not been apprised that we have given |
| | 14 | Q. That's that could be referred to as | 14 | authority to show it to a Walgreens employee. |
| | 15 | internal audit performing due diligence, correct, | 15 | MR. MOUGEY: I have used this document in |
| | 16 | sir? | 16 | about ten depositions at this point. It's a |
| | 17 | A. Yes. | 17 | general form letter sent to every single registrant |
| | 18 | Q. Yes. So, in the context here, due | 18 | in the United States, and it's the it says right |
| | 19 | diligence wouldn't be a foreign concept in that | 19 | on the first sentence, "This letter is being sent |
| | 20 | Walgreens as a distributor has a statutory | 20 | to every commercial entity in the United States |
| | 21 | responsibility to exercise due diligence to avoid | | registered with the Drug Enforcement Agency to |
| | 22 | filling suspicious orders, right? | | distribute controlled substances." |
| | 23 | | 23 | MS. SCHUCHARDT: Be that as it may, I have an |
| - 1 | 25 | A. Say that again. | 23 | MS. SCHUCHARDI. De mai as it may, i have an |
| | 24 | • | 24 | |
| | 24 | Q. That you understand the context of due | 24 | obligation to request if we can give permission. |
| | | Q. That you understand the context of due Page 159 | | obligation to request if we can give permission. Page 161 |
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²⁴ mark as Domzalski 8.

MR. MOUGEY: I hand you what we are going to

Q. What I want you to just do quickly and

24 see if we can do this without going through each

Page 162 ¹ paragraph. Q. So, all within a matter of approximately 2 14 months, 15 months? Would you just compare. Generally ³ Exhibits 7 and 8 appear to be very similar or A. Yes. ⁴ almost identical. Q. And, again, the second sentence of 9, ⁵ Exhibit 9, says, "The purpose of this letter is to A. Yes, they appear to be -- from what I 6 reiterate the responsibilities of controlled ⁶ can tell, yeah, they look pretty similar. ⁷ substance manufacturers and distributors to inform Q. Again, I know you didn't have time to 8 review every single word but they're very similar, 8 DEA of suspicious orders in accordance with 21 9 CFR." correct? 10 10 A. They look similar. Correct? Q. So, now, sir, as part of or chief 11 A. I'm sorry. I lost you on that. Where 11 12 director of internal audit at Walgreens, do you are vou at? 12 13 recall seeing this February 7, 2007 letter as part Q. The second sentence of the first 14 of the -- your group's internal audit of the paragraph. 15 A. First paragraph. Okay. ¹⁵ distribution centers? 16 16 A. I don't recall seeing this document. Q. "The purpose of this letter is to 17 Q. Just to make sure I'm not missing reiterate the responsibilities of controlled 18 something, you don't recall in the last two substance manufacturers and distributors to inform ¹⁹ exhibits, 7 and 8, seeing any synopsis or bullets DEA of suspicious orders in accordance with 21 CFR ²⁰ or anything that captures the content in Exhibits 7 1301.74(b)." 21 21 or 8 when performing the audit, correct? Correct? 22 A. I certainly don't recall that, no. A. Yes. 23 Q. Now, just to quickly look over --Q. All right. Let me hand you what I will 23 ²⁴ mark as Domzalski 9. ²⁴ quickly review this document. Page 163 Page 165 (WHEREUPON, a certain document was The second paragraph, do you see the 1 2 marked as Walgreens-Domzalski ² second sentence indicates that DEA regs require all 3 Exhibit No. 9: 12/27/07 letter ³ distributors to report suspicious orders of from U.S. DOJ DEA; MCKMDL00478910 -4 4 controlled substances, right? 5 00478911.) A. Yes. 6 BY MR. MOUGEY: Q. And I'm assuming the answer to this next 7 Q. Do you see the date on this, sir, ⁷ question is the same as before, that you can't 8 December 27, 2007? 8 discern from the internal audit report whether your 9 A. Yes, I do. group's audit covered Walgreens' responsibility to 10 Q. And we've now -- the first sentence, identify suspicious orders, right? 11 "This letter is being sent to every entity in the 11 A. No, I cannot recall that. 12 United States registered with the Drug Enforcement 12 Q. And --13 Administration to manufacture or distribute 13 A. Cannot identify it from the report. 14 controlled substances." 14 Q. You'll see here -- let's go down to the 15 Correct? 15 third paragraph. 16 A. Yes. Yes. 16 17 17 Q. And your understanding is, again, that "The regulation also requires the would include Walgreens? 18 registrant inform the local DEA Division Office of 19 A. Yes. suspicious orders when discovered by the registrant." 20 Q. So, we've now seen correspondence from 21 the U.S. Department of Justice DEA from 21 Sir, is it safe to conclude that you 22 September 27, 2006, February 7, 2007 and then a 22 can't tell from looking at this internal audit, 23 third letter, December 27, 2007, correct, sir? ²³ meaning Exhibit 3, whether or not the excessive

24

A. Yes.

²⁴ purchase reports or suspicious order reports were

- 1 sent when discovered by Walgreens?
- A. No, you can't tell.
- Q. And, sir, the next sentence, "Filing a
- 4 monthly report of completed transactions
- ⁵ ('excessive purchase report' or 'high unit
- ⁶ purchases') does not meet the regulatory
- ⁷ requirement to suspicious orders."
- 8 There was no -- you can't tell whether
- ⁹ or not your group, the internal audit report,
- ¹⁰ analyzed whether or not Walgreens was fulfilling
- 11 its obligations with the type of reporting it was
- 12 providing to the DEA?
- A. No, I can't tell that.
- Q. Sir, if you skip a sentence, the next
- sentence says, "Registrants must conduct an
- ¹⁶ independent analysis."
- Do you see where I am?
- ¹⁸ A. Yes, I do.
- Q. "Registrants must conduct an independent
- ²⁰ analysis of suspicious orders prior to completing a
- 21 sale to determine whether the controlled substances
- ²² are likely to be diverted from legitimate
- 23 channels."
- Did I read that right?

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- 1 A. Yes, you did.
- Q. And you can't tell looking at the scope
- ³ of the audit in Exhibit 3 whether or not your group
- 4 determined whether or not Walgreens was conducting
- ⁵ an independent analysis of suspicious orders prior
- 6 to completing the sale, correct, sir?
- A. No, I cannot tell that.
- 8 Q. If you turn to the second page, sir, the
- ⁹ back of it. The sentence that begins with
- 10 "Registrants that rely on rigid formulas to define
- 11 whether an order is suspicious may be failing to
- 12 detect suspicious orders."
- Do you see that, sir?
- 14 A. Yes, I do.
- Q. Sir, is it safe to conclude that we
- 16 can't tell from the scope of the internal audit
- 17 report whether or not Walgreens was using a rigid
- 18 formula to identify suspicious orders?
- 19 A. That's correct. You can't tell.
- Q. And if you go to the next paragraph, the
- 21 second sentence, "Daily, weekly, or monthly reports
- 22 submitted by a registrant indicating 'excessive
- 23 purchases' do not comply with the requirement to
- ²⁴ report suspicious orders, even if the registrant

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¹ calls such reports 'suspicious order reports.'"

- Is it safe to conclude, sir, that the
- ³ audit as Exhibit 3, we don't know whether or not
- 4 your group determined whether the reports were
- ⁵ daily, weekly or monthly, correct?
 - A. Correct. You can't tell from the words.
 - Q. Sir, the directors that worked, the five
- 8 directors that worked for you.
- 9 A. Yes.
 - Q. Just on average, what were their annual
- 11 salaries?

10

- 12 A. Maybe in the \$150,000 range.
- 13 Q. 150?
- 14 A. Base salary.
- Q. 150,000 range. I'm assuming yours was
- ¹⁶ more than 150?
- 17 A. Yes.
- ¹⁸ Q. In between 2 and 300?
- 19 A. Probably closer to 2. 200,000.
- Q. Closer to 2. So, the five directors
- 21 that you had performing these audit reports,
- ²² Walgreens believed in enough, with their expertise
- ²³ and sophistication, that they would make about 150
- 24 grand, correct?

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- A. Can you repeat the question? I don't
- ² know if I understood it.
- 3 MR. MOUGEY: I will tell you what. Let's stop
- 4 there for lunch, if that's all right.
- 5 THE VIDEOGRAPHER: We are off the record at
- 6 12:32 p.m.
- 7 (WHEREUPON, a recess was had
- 8 from 12:32 to 1:20 p.m.)
- 9 THE VIDEOGRAPHER: We are back on the record
- 10 at 1:20 p.m.
- 11 BY MR. MOUGEY:
- Q. Mr. Domzalski, are there -- is there a
- 13 shared drive at Walgreens that during your tenure
- 14 that has a list of all of the different audits that
- were performed?
- A. I don't know if it has a list. I
 - 7 think -- I think it has probably some folder
- mechanism that would capture individual audits
- 19 performed, and I don't recall if it's by year or by
- 20 area. I don't remember what the structure of the
- 21 shared drives would be in.
- Q. But it's your recollection, irrespective
- 23 of the shared drive, that Walgreens has a mechanism
 - 4 to capture what audits were performed and what

Page 170 Page 172 ¹ department? Q. It's dated July 17, 2012, and if you ² see -- you know how sometimes you have PowerPoint 2 A. Yes, absolutely. Q. All right. Do you have an independent and you have talking points below? 4 recollection of, during your tenure, how many Yes. ⁵ audits were performed on the distribution centers That's what this appears to be, right? ⁶ in relation to the Controlled Substance Act Q. All right. Have you seen this before, ⁷ Schedule II, Schedule III opiates? just the first -- do you recall? 8 A. No, I don't. 9 A. No, I don't recall seeing this. Q. Let's broaden that out. 10 10 Do you have any recollection sitting Q. So, you'll see the notes that it -- "We 11 here how many audits were performed on the 11 want to work with you. We want to cooperate and avoid litigation." It appears to be communication distribution centers generally? 13 A. No, I do not. between Walgreens and some regulator. 14 14 Q. Do you have an understanding of the So, where I want to direct your attention is Bates No. 19. On Bates No. 19, under 15 frequency of how often audits were to be performed the "Audit program." Do you see that? ¹⁶ on distribution centers? 17 17 A. Yes. A. Not specifically. I would, again, best 18 recollection would be that we would have had them Q. All right. Now, do you see that the 19 on some kind of rotational basis, but I don't first entrants under "Audit program" is ²⁰ honestly recall what that rotational basis would 20 "Mini-audits"? 21 21 have been. A. Yes. 22 Q. Do you have -- I'm sorry. 22 Q. And as you testified earlier, 23 Do you have a recollection of just a "Distribution center conduct mini-audits in order ²⁴ typical frequency? 24 to ensure that the handling of Schedule II to V Page 171 Page 173 A. No, I don't, especially in the broader ¹ controlled substance complies with DEA ² picture of the audits, a lot of the audits we were ² regulations." ³ doing, they may have been first-time audits of that Do you see that? 4 specific -- of a specific area. So, it wasn't like A. I see that. ⁵ all audits were subject to a rotational basis, but "The audit reviews registration, 6 I think the -- my expectation would have been that security, employee screening, inventory 7 the DC audits would have been on some more formal requirements, recordkeeping and reporting." 8 rotational basis. Do you see that? 9 Q. I'm going to hand you what we're going A. Yes, I do. 10 to mark as Domzalski 10. 10 Q. Okay. Now, below that is the "Internal 11 (WHEREUPON, a certain document was audits," and the internal audit is what you and I 12 marked as Walgreens-Domzalski were just reviewing under as Exhibit 3. Okay? 13 Exhibit No. 10: PowerPoint, 13 A. Yes. 14 14 "Walgreen Co. Controlled Substance Q. Now, do you see the reference 15 Anti-Diversion and Compliance "Distribution centers undergo more thorough audits Program"; WAGMDL0000659801 -¹⁶ every three to five years in order to ensure that 16 17 00659856.) the handling of Schedule II to V controlled 18 BY MR. MOUGEY: substances complies with DEA regs"? 19 Q. And it's WAGMDL659803. This appears to 19 20 20 be a PowerPoint. First page is titled "Walgreen Q. Does that comport with your general Company Controlled Substance Anti-Diversion and recollection of how frequent the internal audits 22 Compliance Program." were conducted on the distribution centers? 23 Do you see that on the first slide? 23 A. It certainly sounds like a reasonable

A. Yes, I do.

24

period of time, yes.

Page 174 Page 176 Q. So, during the time -- do you have --1 process. 2 2 that you were at Walgreens, do you have a Q. Okay.

4 that there were three distribution centers at

³ recollection, at least up until the end of '14,

- 5 Walgreens that handled Schedule II and III opiates?
- A. So, I don't remember specific numbers,
- ⁷ but I remember there were differentiations between
- 8 the DCs in terms of what products they handled and
- ⁹ that certainly only certain of those DCs handled
- 10 Schedule --
- 11 Q. So -- I'm sorry.
- 12 Yeah.
- 13 Q. At least according to this entry and
- 14 your general recollection, we should -- we should
- 15 have in our -- there should have been one or two
- ¹⁶ audits during your tenure of the distribution
- 17 centers while you were at Walgreens. Does that
- 18 make sense?
- 19 A. That's --
- 20 MR. HOUTZ: Object to form, foundation.
- 21 BY THE WITNESS:
- 22 A. It makes logical sense to me, yes.
- 23 BY MR. MOUGEY:
- Q. Okay. Who would know that? Where would

- A. Right. So, every year we created an
- 4 audit plan that would indicate here are the audits
- that we're going to perform this year.
- So, that would have been communicated to
- 7 the Audit Committee of the board, here's our plan
- 8 of audits we anticipate performing, and those would
- be a mixture, as I said, of kind of these ongoing,
- unique areas.
- 11 I recall one, the product recall
- process, right. How does products -- how do
- products get recalls, what's the process that we
- use internally within the stores to pull the
- product off the shelf during a recall. So, that
- would have been a unique audit. There probably was
- no rotation for something like that to find.
- But then, again, on these -- that was my
- recollection on the DC and the DEA-related
- activities, we would have done them on a more
- frequent basis. So...
- 22 So, that would have been -- the
- 23 aggregation of that audit plan would have been
- 24 based upon, you know, discussions with management,

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- 1 we go to know for sure? We have a PowerPoint. You
- ² don't have a specific recollection. But I think
- 3 you said that that generally comports with your
- 4 recollection of three to five years.
- Where would we know for sure? Where
- 6 would we go to look of how frequent the internal
- ⁷ audits were of the distribution centers?
- A. Probably for sure in the shared drive
- 9 would be, again, some record of -- I don't know,
- 10 again, what form you'd have to take, but certainly
- 11 the data would be there.
- 12 Q. All right.
- 13 A. I don't know if there is better
- 14 locations.
- 15 Q. Let me broaden that question up.
- Is there a -- and I apologize because I 16
- 17 think you told me this earlier.
- 18 But what was the catalyst or initiation
- 19 of an audit where they -- was someone in your
- 20 group? Did someone keep track of how often the
- 21 audits would occur? Or just tell me what the
- 22 genesis of an audit was.
- A. So, I think there is -- I think you have
- 24 to look at it, step up to the overall audit

- 1 discussions with the Audit Committee, et cetera,
- ² and the plan was created, presented and executed.
- Q. So, it was a plan your team worked on.
- 4 You approved, took to the Audit Committee,
- 5 presented it, they approved it and then you all
- implemented it. Is that a good recap?
- A. That's correct.
 - Q. So, there should be a document at
- Walgreens on an annual basis identifying what
- audits were appearing which year, whether they were
- unique or on a reoccurring basis?
- 12 A. Yes.
- 13 O. Is that fair?
- 14 A. I would think there would be some
- documents somewhere.
- 16 Q. All right. If you would turn to the
- 17 Bates No. 17.
- Are you still in communication with
- anybody in your group that still works at
- Walgreens? 20

24

- 21 A. No, I'm not.
- 22 Q. Has it been years since you've talked to
- 23 anybody within?
 - A. That's still at Walgreens? Yeah, it's

- ¹ probably been years.
- Q. Just whether they are there or not,
- ³ irrespective, do you have a couple of individuals
- 4 that would know of good command of where that
- 5 annual plan was for audits, where it would be?
- 6 A. I would say whoever is the current head
- ⁷ of audit would probably have that --
- 8 Q. Okay.
- ⁹ A. -- knowledge. That would probably be
- 10 the best place to go because I would think they
- 11 would have some understanding of history in their
- 12 role. Unless --
- Q. Why don't you come down the food chain a
- 14 little bit.
- A. Unless a lot has changed -- yeah, unless
- ¹⁶ a lot has changed --
- 17 Q. Why --
- A. -- in terms of process there.
- Q. I'm sorry. Is there -- was there
- ²⁰ support staff or anybody there that was in charge
- 21 of, when you were there, that was in charge of
- 22 making sure things got in the right place on the
- 23 shared drive?
- A. Generally the team members themselves

- don't recall personally from my years there doing
 - ² anything with that.
 - Q. What is a -- what's a mini-DEA document?
 - A. That's so --
 - Q. The mini-audit?
 - 6 A. Yeah, the mini-audit. Sorry.
 - Q. All right. And we're going to go
 - 8 through those in a minute.
 - 9 Now, you're aware that in June of '13
 - 10 Walgreens entered into an agreement with the DEA,
 - 11 Department of Justice, regarding its both
 - distribution and dispensing practices, correct?
 - A. I certainly became reacquainted or
 - 14 refreshed my memory when we went through the prep
 - 15 session.
 - Q. Was that -- were you aware in early 2013
 - 17 that there were open investigations into Walgreens'
 - 18 policies and procedures related to its role as a
 - 19 distributor?
 - A. I don't honestly recall any direct
 - 21 awareness of that. I would likely have been aware
 - 22 given my role, but I can't tell you.
 - Q. Let's talk about that, just the general
 - 24 practices as you reporting to the Audit Committee.

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- 1 did that. So, these -- again, these were not --
- ² these were shared drives so they would pull
- ³ documents off, put documents on on their own.
- 4 There was no administrative requirement to manage
- ⁵ that process.
- 6 Q. Okay. Let's turn, flip to the Bates
- ⁷ No. 17, the page before.
- 8 A. Yes.
- 9 Q. You see at the very last bullet,
- 10 "Handling Suspicious Drug Orders: CS," controlled
- 11 substance, "orders that are of unusual size,
- 12 unusual frequency, or that otherwise deviate from a
- 13 normal pattern for a store in its category, are
- 14 flagged as suspicious and generate a Suspicious
- 15 Control Drug Report."

20

- Do you have any recollection,
- ¹⁷ irrespective of going through this internal audit,
- 18 of your group auditing Walgreens' controlled
- 19 substance order monitoring policies and procedures?
 - A. Not directly, no. I think the only
- 21 place I remember seeing those words, the control
- ²² drug order report, I think was when I was shown one
- 23 of these mini-DEA documents in prep. There was a
- ²⁴ reference I believe to that. But I don't -- I

- So, I'll tell you what. Let's do this.
- I hand you what we're going to mark as
- ³ Domzalski 11.

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(WHEREUPON, a certain document was

- marked as Walgreens-Domzalski
- 6 Exhibit No. 11: 7/11/12 Board of
- Directors meeting minutes;
- 8 WAG000001 000043.)
- 9 BY MR. MOUGEY:
- Q. And this is Bates No. WAG1. The first
- ¹¹ document is dated Wednesday, July 11, 2012.
 - Do you see that?
- 13 A. Yes.
 - Q. And you have some names and then you
- have obviously pages and pages of black lines
- ¹⁶ redacted.
- Do you see that?
- ¹⁸ A. Yes.
- Q. Now, turn to the second page of this
 - document, and you'll see a Mr. Schwartz?
 - A. Yes.
- Q. Do you know who Mr. Schwartz is?
- 23 A. Yes.
 - Q. And who is Mr. Schwartz?

- ¹ A. Mr. Schwartz was the Audit Committee ² chairperson.
- ³ Q. Okay. So, if we go back to the first
- 4 page, this is a -- appears to be minutes of the
- 5 meeting of the Board of Directors of Walgreens held
- 6 at the company's offices in Deerfield.
- 7 Do you see that?
- 8 A. Yes.
- 9 Q. And would you get minutes of the Board
- 10 of Directors meetings?
- 11 A. No.
- Q. Would you get minutes of the Audit
- 13 Committee meetings?
- A. My -- my assumption is I should have
- 15 seen the minutes of the Audit Committee, but I
- 16 don't honestly recall directly whether I saw them.
- Let me just note. There is a -- so,
- ¹⁸ Mr. Schwartz was chairman for a portion of the time
- 19 I was, and then on the first, in the first line
- 20 there is a reference to Jan Babiak. Jan became the
- 21 Audit Committee chair again at some portion of that
- ²² five and a half years.
- Q. What was Mr. Schwartz's background?
- 24 A. Mr. Schwartz --

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- 1 Q. Now, would you sit in on the Audit
- ² Committee meetings?
- 3 A. Yes.
 - Q. And on a regular basis?
- 5 A. Yes.
- 6 Q. And, so, if there was a report -- let me
- 7 do it this way.
- 8 The "Committee" that's referenced on
- 9 page 3, do you have an understanding of what that
- o is referencing, a "Committee," upper case C?
- 11 A. Not from the words on this paper, no.
- Q. Okay. And the previous page, Bates
- 13 No. 2, refers to meetings of the Audit Committee?
- 14 A. Yes.
- Q. Do you -- you don't have an
- 16 understanding of whether or not Audit Committee and
- 17 Committee were the same or how they were referenced
- 18 in the meeting -- minute meetings (sic)?
 - 9 A. I don't recall that Mr. Schwartz was --
- 20 I don't recall whether or not he was a chair of any
- 21 of the other committees. But if -- I guess I would
- 22 say if you could determine that, whether he was the
- 23 only -- that's the only committee he chaired, then
- 24 I would certainly make that assumption. But I

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- ¹ Q. If you know.
- 2 A. -- was an audit partner.
- ³ Q. Okay. At?
- ⁴ A. Arthur Andersen.
- ⁵ Q. And how about Jan Babiak?
- 6 A. An audit partner.
- ⁷ Q. Did you know either of them when you
- 8 were at Arthur Andersen?
- 9 A. No, I did not. Jan was not at Arthur
- ¹⁰ Andersen. I think she was at one of the other
- ¹¹ public accounting firms.
- Q. One of the other ones. All right.
- Now, these pages don't appear to go --
- 14 as you can see, we have page 1 and then we have
- ¹⁵ page 6 and page 7, right?
- 16 A. Yes.
- Q. Most of these documents have been
- 18 redacted. The entry on page -- on Bates No. 3, it
- 19 says, "Mr. Schwartz reported that the Committee in
- ²⁰ executive session received a report on an ongoing
- ²¹ investigation in Florida by the Drug Enforcement
- ²² Administration."
- Do you see that?
- A. Yes, I do.

- 1 don't know that.
- I will say on the executive session, so,
- 3 there is a difference between the meeting itself
- 4 and the executive sessions that occurred. And, so,
- 5 the executive sessions included a smaller component

- 6 of the Audit Committee and so I had, for example, I
- 7 had a specific executive session with the Audit
- 8 Committee alone as part of most every meeting.
- ⁹ This could have been an executive session that I
- 10 would not have been included in.
- Q. And you're not sure when it says
- 12 "executive session," that kind of is a term of art
- 13 and it could have been applicable to a couple
- 14 different things, whether it was the Executive
- 15 Committee of the Audit Committee meeting or am I --
- 16 did I say Executive Committee?
- 17 A. Yeah.
- Q. I'm sorry. I meant executive session.
- 19 A. Yeah, no, what I'm saying is if you were
- 20 to look at an Audit Committee agenda.
- 21 Q. Right.
- A. Generally speaking there was -- again,
- 23 I'm going to put it in terms of what I remember,
- 24 which is from my current company. We would have,

- ¹ you know, 12 items on the agenda.
- 2 The only items that were executive
- 3 session items would have been the last agenda item,
- 4 and then those sessions would have been with
- 5 subsections, whether it was with the internal audit
- 6 head, whether it was with management or whether it
- ⁷ was with the external auditors, who I believe were
- 8 Deloitte in this case.
- 9 So, executive sessions happen, generally
- 10 happen at the end of the meeting and only include
- 11 certain individuals, not the whole -- not the whole
- 12 aggregate. So, a general Audit Committee meeting
- 13 would include members of management --
- 14 Q. Okay.
- A. -- as well as the Audit Committee.
- Q. All right. If you would turn to
- page Bates No. 13 of this document. It's titled
- ¹⁸ "Audit Committee Meeting, April 9, 2012"; and
- 19 you'll see your name in the left-hand side about
- 20 three-quarters of the way down.
- 21 A. Yes.

1

- Q. And that comports with your general
- 23 recollection is that you would be present at least
- ²⁴ most of the Audit Committee meetings. Fair enough?

- 1 management"?
 - A. Yes.
 - Q. So, you think that, according to this,

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- 4 left the meeting and then there was a report?
 - A. That's the way I'm reading it.
- 6 Q. Is that the way you are reading this?
- A. That Mr. Wasson, Mr. Crawford and
- 8 Mr. Sabatino stayed and the rest of the team was
- ⁹ asked to leave.
- Q. Can you help me understand why if on a
- 11 report on the DEA serving administrative warrants
- on Walgreens, why would that have been given to
- ⁻³ just a smaller group of the Audit Committee?
- MR. HOUTZ: Objection; foundation.
- 15 BY THE WITNESS:
- A. I don't know the answer to that.
- 17 BY MR. MOUGEY:
- Q. You don't know. Do you recall being
- 19 aware that Walgreens was under investigation prior
- to the June 2013 agreement?
- A. No, I don't know. I don't recall that.
- Q. Let me make sure I'm -- we're not
- 3 talking past each other.
 - You don't recall being aware or you

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- A. Correct.
- Q. And if you turn the page to Bates
- ³ No. 14, it says, "Company management," excludes
- 4 "Messrs. Wasson, Crawford and Sabatino, left the
- 5 meeting." Oh, "other than Messrs. Wasson, Crawford
- 6 and Sabatino, left meeting. Messrs. Sabatino and
- 7 Crawford reported on the recent action taken by the
- 8 Federal Drug Enforcement Agency in Florida,
- 9 including certain administrative warrants issued to
- 10 the company. Mr. Sabatino indicated that we
- 11 continue to cooperate with the agency."
- Do you see that?
- 13 A. Yes, I do.
- Q. So, at least by April 9 of 2012, were
- 15 you aware that there were administrative warrants
- 16 issued to the company by the DEA?
- A. I don't have specific recollection of
- 18 that. Again, all I can say is given the words
- 19 here, I did not participate in that discussion.
- 20 But whether or not somebody brought that to my
- 21 attention or not, I'm not sure.
- Q. Fair enough. When it says "Company
- 23 management, other than Messrs. Wasson, Crawford and
- 24 Sabatino," would you be included in the "company

- ¹ don't recall being told that there was open
- ² investigations into Walgreens by the DEA?
- ³ A. I'm not sure I understand the difference
- ⁴ between those. I'm not aware -- I was -- I don't
- ⁵ have a recollection of being told or being aware.
- 6 Q. Do you have any recollection that you
- ⁷ were asked not to perform any audits on Walgreens'
- 8 controlled substance order monitoring policies
- ⁹ because of the open investigations?
- 10 A. No, I don't recall any --
- Q. At any point in time?
- A. I don't recall any communications
- 13 limiting my scope of responsibilities, no, I don't.
 - Q. Now, I'm confused looking through pieces
- ⁵ of this document. If you would go to WAG18, and
- 16 you see "Compliance Division Update."
- Do you have an understanding of what the compliance division was?
- 19 A Yes

20

24

- Q. What is the compliance division?
- A. There was a -- the company had a chief
- compliance officer, and she was the leader of the
- company's compliance organization.
 - Q. And would you be -- was that part of the

- 1 Audit Committee?
- 2 A. Was it part of the Audit Committee?
- 3 Would this have been communicated, is that --
 - Q. Well, partially. That's kind of a
- 5 second question. But if you look at the previous
- 6 page, Bates No. 17, there is a signature line,
- ⁷ right, kind of appears that it's the end, Bates
- 8 No. 17. Appears to be the end of a document.
- 9 A. Yes.
- Q. Okay. And then you turn to page 18, and
- 11 it just has "Compliance Division Update" at the
- 12 top, right?
- 13 A. Yes.
- 14 Q. And --
- MR. HOUTZ: I'll also note that at the bottom
- 16 it says page 48 out of 112. So, apparently there
- are 47 pages in front of this that we are not
- 18 seeing.
- MR. MOUGEY: I think that's accurate all the
- ²⁰ way through this document. We have bits and pieces
- 21 of documents, which it's hard to discern what's
- 22 what. It's impossible.
- 23 BY MR. MOUGEY:
- Q. So, Bates No. 18. Can you tell me

- ¹ "Compliance Division Update"?
- ² A. Yes.
- Q. And it was updating, to whom we really

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- ⁴ are not sure, but regarding the Walgreens
- ⁵ compliance initiatives as related to a 2011
- ⁶ agreement with the DEA.
 - Do you see that?
- 8 A. Yes, I do.
- ⁹ Q. As part -- or chief director of audit,
- ¹⁰ do you think it would have been important for you
- 11 to know that there were open investigations into
- 12 Walgreens' distribution centers related to its
- 13 federal responsibilities?
- 14 A. Yes, I do.
- Q. And if you would have known that there
- ¹⁶ were ongoing investigations, would you have had a
- 17 practice just at Walgreens in general of what you
- would have done with that information?
- 19 MR. HOUTZ: Object to form.
- 20 BY THE WITNESS:
- A. Can you repeat the question?
- 22 BY MR. MOUGEY:
- Q. Sure. You testified that you don't
- ²⁴ recall knowing whether there were investigations or

- 1 whether or not that was -- the compliance division
- ² update was part of the broader board meeting or was
- ³ it a committee, do you have any idea or
- 4 understanding?
- ⁵ A. No, I don't know whether this was --
- 6 would have been part of the Audit Committee or the
- ⁷ general board.
- 8 Q. All right. The use of the word
- ⁹ "division," does that help you any, whether that's
- ¹⁰ a piece of a broader committee or --
- A. This -- the way I would read this is
- 12 that this was the update provided by that group to
- 13 some component of the board.
- Q. Okay. But we don't -- sitting here
- 15 today, you don't know who or what?
- A. Well, I know who the -- when you say
- 17 "who."
- Q. Other than the head of the compliance?
- 19 A. Yeah, yeah.
- Q. When I said who or what, I meant as far
- 21 as members of the board or whether the Audit
- 22 Committee was there?
- A. Right, right.
- Q. So, Bates No. 19, you see the

- 1 not, right?
- 2 A. Correct.
- ³ Q. So, whether it's Walgreens controlled
- 4 substance or any type of investigation, if you
- 5 would have found out that there were open
- 6 investigations in your role as chief director of
- 7 audit, how would you have used that information?
- 8 MR. HOUTZ: Object to form.
- 9 BY THE WITNESS:
- A. I guess I can assume I would have
- 11 probably had discussions with the leadership of the
- 12 team responsible for that given area to understand
- 13 more about what was happening.
- 14 BY MR. MOUGEY:
- Q. So, if you were advised that Walgreens
- ¹⁶ was under investigation, no matter what department,
- would it have been your practice to contact the
- 18 leadership of that department to find out more
- 19 information?
- 20 A. Yeah, either -- yeah, we -- I generally
- 21 met with all of the CEO's, probably all of the
- 22 CEO's direct reports on a quarterly basis. So,
- 23 whether it would have happened in the normal course
- ²⁴ of day to day or in that kind of a discussion, yes.

- Q. Now, when you said the CEOs, all of the
- ² CEOs, CEOs of different lines of business?
- A. No. I'm sorry. Of Greg Wasson's direct
- ⁴ reports.
- ⁵ Q. Okay. Greg Wasson being the CEO, all of
- 6 his direct reports?
- A. Correct.
- 8 Q. Okay. And that would -- the fact that
- ⁹ Walgreens was under investigation in a particular,
- 10 would you call it group or division?
- 11 A. Yeah, business unit, division, whatever,
- ¹² yep.
- Q. That would have been part of your
- 14 regular discussion with the CEO's direct reports of
- ¹⁵ each division?
- A. Well, certainly if I became aware of it.
- Q. What I'm asking is a little different.
- 18 A. Okay.
- 19 Q. Would you expect that the division
- ²⁰ heads, direct reports to the CEO, would have
- 21 notified you during those meetings if their
- ²² division was under investigation by a regulatory
- 23 body?
- A. I would have hoped so.

- A. No, I did not.
 - Q. Have you ever read that document in
 - 3 total?

10

22

- 4 A. I don't -- I'm not -- I don't recall.
- 5 No, I don't know.
- Q. Let me hand you what we'll mark as -- I
- ⁷ don't want you to put these committee meetings away
- 8 in front of you -- as Domzalski 12.
- (WHEREUPON, a certain document was
 - marked as Walgreens-Domzalski
- Exhibit No. 12: Binder of
- documents beginning with Settlement
- and Memorandum of Agreement;
- 14 P-WAG-0001.)
- 15 BY MR. MOUGEY:
- Q. Exhibit 12. Do you see the top of the
- 17 first page, "Settlement and Memorandum of
- 18 Agreement"?
- 19 A. Yes.
- Q. And you see the page numbers at the very
- 21 bottom of the page, Bates 1 of 349?
 - A. Yes.
- Q. And the first page of this document is
- ²⁴ WAGMDL490963.

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- 1 Q. Okay. And then once you were given that
- 2 information by one of the division heads, what
- 3 was -- did you have a practice of what you would do
- 4 with that information?
- 5 A. Probably depended on what it was.
- 6 Q. Walk me through the different kind of
- 7 decision tree of what you would do once finding out
- 8 that a division of Walgreens was under
- 9 investigation.
- 10 A. I probably would have spoken with legal
- 11 as well as the area of focus to understand what
- 12 actions were being taking place -- or were taking
- 13 place to determine whether or not there were
- 14 issues, underlying issues. It could have certainly
- 15 influenced an audit plan.
- 16 Q. Meaning that --
- 17 A. Yeah.
- Q. -- if there were significant regulatory
- 19 issues, it may have warranted an audit of that
- 20 specific division or piece thereof?
- 21 A. Correct.
- Q. Did you review the settlement agreement
- 23 or the MOA, Memorandum of Agreement, with the DEA
- 24 as preparation for your testimony today?

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- 1 So, we have paragraphs 1, 2, 3, 4, 5 and
- ² 6 on the first page. Okay?
- 3 A. Yes.
- 4 Q. Do you see that paragraph 3 references
- ⁵ an April 7, 2011 settlement agreement with the DEA
- 6 as Appendix A.
- 7 Do you see that?
- 8 A. Yes.
- 9 Q. And Append -- I'm sorry. Paragraph 4
- 10 references, "Walgreens' Jupiter distribution center
- 11 as registered with the DEA."
- And in paragraph 5, that there was an
- 13 Order to Show Cause and Immediate Suspension on
- that Jupiter distribution center, and that's
- ¹⁵ referred to as Appendix B, B as in boy.
- Do you see that?
- Do you se
- 17 A. Yes.
- Q. All right. And then paragraph 6, and on
- 19 the next page 7, 8, 9 and 10, do you see how
- ²⁰ they're all referencing Appendix C, as in cat?
- 21 A. Yes.
- Q. And that each paragraph, 6, 7 and 8, all
- 23 appear to reference different Walgreens store
- 24 numbers?

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A. Yes.

- Q. Let's turn back to page 13 -- I'm going
- ³ to switch documents on you -- on Exhibit 11, back
- 4 to the meeting minutes.
- 5 And this is the meeting minute of the
- ⁶ Audit Committee dated April 9, 2012. It has your
- 7 name on it, right?

1

- 8 A. Yes. Yes.
- 9 Q. And then if we flip the page, the only
- 10 section that's not redacted is a section updating
- 11 certain members on administrative warrants from the
- 12 DEA in Florida, right?
- 13 A. Yes.
- Q. Now, let's go back to Exhibit 12, the
- ¹⁵ settlement agreement, the door stopper.
- 16 A. Okay.
- Q. Now, you'll -- would you agree with me
- 18 that Exhibit -- I'm sorry -- yeah, Exhibits 4, 5
- 19 and 6 -- I'm sorry. I will do it this way --
- ²⁰ paragraphs 4, 5, 6, 7, 8 and 9 represent or
- 21 identify several different Walgreens pharmacies and
- ²² one distribution center?
- 23 A. Yes.
- Q. Would you agree that several

- ¹ A. Yes.
- Q. Turn the page to page 2 of 349.
- ³ 06997, Oveido, Florida?
 - A. Yes.
 - Q. All referencing see Appendix C, correct?

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- 6 A. Yes.
 - Q. So, that's three floors -- three stores,
- 8 I'm sorry, in central and southern Florida,
- ⁹ correct?

5

- A. It's three stores in Florida. I don't
- know where they're at, but yes.
- Q. 7, paragraph 7, 03836. Do you see that?
- 13 A. Yes.
- Q. Referencing Port Richey, Florida?
- ¹⁵ A. Yes.
 - Q. Paragraph 8, 04391, Fort Pierce,
- ¹⁷ Florida?

16

- ¹⁸ A. Yes.
- Q. And paragraph 9, 03099, Fort Myers,
- ²⁰ Florida?
- 21 A. Yes.
- ²² Q. And paragraph 10, "On February 23, 2013,
- 23 the ALJ consolidated the seven cases into one
- $^{24}\,$ consolidated proceeding that was scheduled for an

- ¹ investigations into several Walgreens pharmacies
- ² and one distribution center was a large-scale
- ³ investigation by the Federal Government into
- 4 Walgreens?
- 5 MR. HOUTZ: Object to form.
- ⁶ BY THE WITNESS:
- A. I mean, it was exactly what you
- 8 described, four -- five -- four stores out of
- ⁹ whatever, 7,500 stores, and one distribution
- 10 center. Your words are "large." Yeah, it was
- ¹¹ certainly more than one.
- 12 BY MR. MOUGEY:
- Q. In the -- let's look at where the stores
- ¹⁴ are as opposed to the 7,500 number. So, let's just
- start with paragraph 6, and you'll see in the
- ¹⁶ right-hand side, 03629, Hudson, Florida.
- Do you see that?
- ¹⁸ A. Yes.
- 19 Q. 04727, Fort Pierce, Florida, correct?
- 20 A. Yes.
- Q. Same paragraph.
- ²² A. Yes.
- Q. Paragraph 6, 4727 in Fort Pierce,
- ²⁴ Florida?

- ¹ administrative hearing."
- 2 Do you see that, sir?
- ³ A. Yes, I do.
- Q. And if you go back to paragraph 5, the
- ⁵ references to the Jupiter distribution center,
- ⁶ which is one of three Walgreens distribution
- ⁷ locations in the United States that distributed
- 8 Schedule II and Schedule III narcotics, correct?
- 9 A. It was one that did. Again, I don't
- 10 remember how many did, but yes. It was one that
- ¹¹ did.
- Q. There was a few from Walgreens, correct,
- 13 sir?
- 14 A. Yes.
- Q. So, one out of a few and seven stores --
- ¹⁶ six stores in Florida, correct?
- ¹⁷ A. Yes.
- Q. If you would, start with Exhibit A. You
- ¹⁹ can turn to the tab of this document, and in the
- middle of the page is page 18 of 349.
- ²¹ A. Yes.
- Q. We added page numbers to make it easier
- ²³ because they weren't successive. So, 18 of 349.
- 24 Okay?

. ***

- 1 A. Yes.
- Q. And then turn to 18 of -- I'm sorry --
- ³ 19 of 349 and it's titled "Administrative
- 4 Memorandum of Agreement."
- 5 Do you see that, sir?
- 6 A. Yes.
- ⁷ Q. And that is -- was entered on
- 8 September 30, 2009, correct?
- 9 A. Yes.
- Q. Within six weeks, two months of you
- 11 beginning at Walgreens, correct, sir?
- 12 A. Yes.
- Q. If memory serves me correctly, you
- started in approximately November of 2009, correct?
- ¹⁵ A. November.
- Q. The agreement that Walgreens entered
- 17 into with the DEA was over Walgreens' dispensing
- ¹⁸ practices in a California store in San Diego, sir.
- 19 Do you see that?
- 20 A. Yes.
- Q. And it lists three general categories,
- 22 dispense -- and I'm on -- do you see "The OTSC
- ²³ alleged," Order to Show Cause, "alleged that
- 24 Walgreens," it says, "06094"?
- Page 203

- 1 A. Yes.
- Q. "Dispensed controlled substances to
- ³ individuals based on purported prescriptions issued
- ⁴ by physicians who were not licensed to practice
- ⁵ medicine in Florida."
- 6 Do you see that?
- ⁷ A. In California. Yes.
- 8 Q. I'm sorry. Thank you. In California.
- ⁹ Do you see that?
- 10 A. Yes.
- Q. Now, sir, you mentioned recalled
- 12 products earlier in one of your maybe unique
- ¹³ audits, correct?
- 14 A. Correct.
- Q. And that you might be asked to come in
- ¹⁶ if there is a product recall, to make sure the
- 17 systems and policies and procedures were in place
- 18 at Walgreens to make sure if there is a product
- 19 recall that the products are efficiently taken off
- 20 the shelves, right?
- A. And effectively, yes.
- Q. Otherwise you can have customers at
- ²³ Walgreens that are taking a product that was
- ²⁴ recalled and potentially hurting themselves,

- 1 correct?
- 2 A. Yes.
- Q. And, so, do you recall when you began at
- 4 Walgreens in November of '09 Walgreens coming to
- ⁵ the audit department, similar to a product recall,
- 6 and asking you to audit Walgreens dispensing
- ⁷ practices to make sure that the policies and
- 8 procedures in place would identify prescriptions by
- ⁹ physicians who weren't licensed in that state?
 - A. No, I don't recall that.
- Q. Now, your group had the capability to
- come in and audit Walgreens' policies and
- procedures in a given division and make sure that
- there were -- there was a process in place to
- 15 identify potential issues with, for example,
- 16 dispensing prescriptions written by physicians that
- weren't licensed in that state, right?
- MR. HOUTZ: Object to form.
- 19 BY THE WITNESS:
- 20 A. Yes.
- 21 BY MR. MOUGEY:
- Q. That would be something like just a
- 23 general category of a topic that your group could
- 24 help find a solution to that problem, right?

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- A. Or could certainly look at it, yeah.
- Q. And, No. 2, "Dispensed controlled
- ³ substances to individuals located in California
- 4 based on Internet prescriptions issued by
- ⁵ physicians for other than a legitimate medical
- 6 purpose and/or outside the usual course of
- ⁷ professional practice in violation of federal and
- state law."
- 9 Did I read that right?
- 10 A. Yes, you did.
- Q. Now, your group could have audited
- Walgreens' policies and procedures to identify
- patients who were attempting to fill prescriptions
- 14 based on a physician's -- a physician located in
- another state, correct?
- 16 A. Yeah, for a physician located in another
- 17 state, yes.
- Q. Yes, sir. And you don't recall your
- group ever being brought in to audit or analyze
- ²⁰ Walgreens' policies and procedures related to
- prescriptions from Internet physicians, correct?
- A. No, I don't recall that.
- Q. No. 3, "Dispensed controlled substances
 - 4 to individuals that knew or should have known were

Page 206 Page 208 diverting controlled substances." A. Yes. 2 And that's a pretty general category. Q. "Walgreens' Florida retail pharmacies, 3 It doesn't give you too much direction what it 3 supplied by Respondent, commanded an increasingly 4 encompasses, right? 4 large percentage of the state's oxycodone business. 5 A. Yes. 5 In 2010, only three Walgreens retail pharmacies Q. Now, if you flip to page 21 of 349, 6 were in the top 100 purchasers of oxycodone within ⁷ you'll see in paragraphs D, E, F and G and then ⁷ Florida. In 2011, 38 Walgreens pharmacies made the 8 continuing H, I, J, K, direction from the DEA that top 100 and six were in the top 10." 9 Walgreens agreed to that it would implement going Do you see that, sir? 10 forward, correct? 10 A. Yes. 11 11 Q. Now, if you turn to the next page, A. Let me just take a look. 12 page 30 of 349, those six pharmacies are So, can you repeat the question? 13 Q. Of course. What you're looking through identified. 14 14 on page 21 and 22 of 349 are examples of areas Do you see at the top of the page it ¹⁵ within Walgreens' dispensing practices that your says "Oxycodone Purchases by Dosage Unit" and it 16 group could have been called upon to analyze the has the years '09, '10 and '11. policies and procedures to make sure that these 17 Do you see that, sir? 18 problem areas were corrected, correct, sir? 18 A. Yes, I do. A. Yes, that would be correct. Q. And the six addresses, store locations, 20 1, 2, 3, 4, 5, 6. Do you see that, sir? Q. And you don't recall at any point in 21 21 time internal audit being asked to analyze A. Yes, I do. 22 22 Walgreens' policies and procedures in response to Q. Just look at them one by one, and I want 23 the information on page 21 of 22 of the Memorandum 23 you to help me compare. You're the CPA, so you can 24 of Agreement, correct, sir? 24 help me with the math here. Page 207 Page 209 2009 to 2011, the oxycodone by dosage A. I don't recall any specific requests ² from management to do that, no. ² unit for Hudson goes from 388,000 to 2.2 million 3 Q. If you'd look at Exhibit B, sir, which ³ dosage units over the course of a year or two, 4 correct? ⁴ is on page 28 of 349. 5 A. Yes. A. Correct. Q. Exhibit B is the Order to Show Cause and Q. And that is an increase of over 500%, ⁷ Immediate Suspension of Registration. correct, sir? 8 Do you see that, sir? A. Correct. 9 A. Yes, I do. Q. And Store No. 2, 95,800 dosage units, in Q. Now, and under paragraph 1 that the 2011, 2.1 million, correct? 11 11 Immediate Suspension of Registration under A. Correct. paragraph 1 refers to the Jupiter distribution 12 Q. An increase of over 2,000%, correct, 13 center, the same one we were discussing on the 13 sir? 14 ¹⁴ first page, correct, sir? A. Correct. 15 A. Yes. Store 3, 80,900 to 1.684 million, ¹⁶ another increase of approximately 2,000%, correct, 16 Q. And paragraph 4 on page 29 of 349 that 17 sir? ¹⁷ "Since 2009, Walgreens' Jupiter, Florida ¹⁸ Distribution Center has been the single largest 18 A. Correct.

- 19 distributor of oxycodone products in Florida."
- 20 Do you see that, sir?
- 21 A. Yes.
- "At about the same time as the abuse of
- ²³ prescription drugs became an epidemic in Florida."
- 24 Did I read that right?

correct, sir?

19

21

- A. Correct. 22
- Q. Another increase of a little less than

Q. 2009, No. 4, 344,000 to 1.4 million,

- ²³ 500%, correct, sir?
- A. Correct.

- ¹ Q. Store No. 5, 250,000 to 1.3 million,
- ² about again 550%, correct, increase?
- ³ A. Correct.
- 4 Q. Store No. 6, 153,000 to 1.19 million, an
- ⁵ increase of approximately 650% roughly, correct?
- 6 A. Correct.
- ⁷ Q. Now, '09, '10, and '11, you were at
- Walgreens as director of its audit unit, correct?
- ⁹ A. Correct.
- Q. Now, we looked at an audit of the
- ¹¹ Jupiter distribution center in 2010. I believe it
- ¹² was Exhibit 3, correct?
- ¹³ A. Correct.
- Q. Now, the Jupiter distribution center you
- ¹⁵ understand is in Florida, correct?
- ¹⁶ A. Yes.
- Q. And do you understand that that Jupiter
- ¹⁸ distribution center services Walgreens stores in
- ¹⁹ Florida, correct?
- ²⁰ A. Yes.
- Q. Up and down the eastern seaboard,
- 22 correct?
- ²³ A. Yes.
- Q. And even into states such as Ohio,

- ¹ perform an audit on the Jupiter distribution
- ² center, that if the number of oxycodone dosage
- ³ units was increasing at a rate that was
- 4 questionable, that your group would have been made

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- 5 aware of that issue, correct, sir?
- 6 MR. HOUTZ: Object to form.
- ⁷ BY THE WITNESS:
 - A. I don't know what they would have been
- ⁹ made aware of. Depends on what the local
- 10 management or even upper management was
- 11 communicating.

13

- 12 BY MR. MOUGEY:
 - Q. And that's what my question is.
- My question is: When you were
- ¹⁵ performing your audit, your group, and it was
- 16 interviewing distribution center management as part
- of the process, correct?
- 18 A. Correct.
- 9 Q. You would have expected distribution
- 20 center management to relay to your team material
- 21 increases in highly addictive pills like oxycodone,
- 22 correct?
- A. I don't know if I can answer that. I
- ²⁴ don't know -- perhaps if we asked a very specific

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- 1 correct? You don't know?
- ² A. That I -- no.
- ³ Q. Now, you would expect your group, when
- 4 you're being asked to perform an audit on this
- ⁵ Jupiter distribution center and looking to see if
- ⁶ Jupiter complies with federal statutes and regs,
- 7 that your group would have been apprised at the
- 8 increasing percentages that we just reviewed in
- ⁹ these six stores serviced by Jupiter, correct, sir?
- MR. HOUTZ: Object to form.
- 11 BY THE WITNESS:
- A. I don't know what specific procedures
- 13 were reviewed to look at increases, and I also
- ¹⁴ don't know what time frame they looked at in 2010.
- ¹⁵ So, the audit was completed in 2010.
- I don't know if they were looking at --
- 17 usually you pick a period of time that your audit
- 18 period goes through and that's the time frame that
- 19 you would be looking at information related to. I
- 20 don't -- I don't know that looking at the document
- 21 we reviewed.
- 22 BY MR. MOUGEY:
- Q. Sir, but the question I asked you was:
- ²⁴ You would expect your group, when being asked to

- Page 213
- question, then they would have answered that. I
 don't know if they would have -- I don't know
- ³ whether this would have been an area of focus that
- 4 they would have automatically said you should be
- they would have automatically said you should
- 5 aware of this. I don't know that.
- 6 Q. When you said "if they would ask a
- ⁷ really specific question," do you mean your --
 - A. If my --
- ⁹ Q. -- your internal audit group?
- 10 A. Right.
- Q. I mean, your internal audit group, and
- 12 I'm sorry, just the -- you recall the game Pin the
- 13 Tail on the Donkey, right, from when we were kids
- 4 or when you had your kids, or whatever, right?
 - A. Um-hmm.
- Q. So, you don't expect your internal audit
 - ⁷ group to play Pin the Tail on the Donkey and just
- kind of guess which questions to ask, correct?
- ¹⁹ A. Correct.
 - Q. I mean, you would expect -- the question
- 21 is: Is management from the distribution centers to
- ²² alert your audit team of issues of concern,
- 23 correct?

15

20

4 MR. HOUTZ: Object to form.

Page 214 Page 216 1 BY THE WITNESS: 1 Do you see that, sir? 2 A. I would hope that as part of the audit, A. Yes. 3 if the distribution center management had concerns, Q. Again, no request for your group to come 4 that they would have raised them to the auditors. 4 in and perform an audit testing the validity of 5 BY MR. MOUGEY: ⁵ Walgreens' compliance -- I'm sorry -- policies and Q. And without that information or the ⁶ procedures with the federal statutes and regs 7 questions raised by possible material increases in ⁷ overseeing Walgreens' responsibilities as a 8 dispensing of oxycodone and distribution from the distributor, correct, sir? 9 Jupiter center, your team wouldn't necessarily know MR. HOUTZ: Object to form. 10 to go look at it, correct, sir? BY THE WITNESS: 11 A. Not to my knowledge, no. 11 A. Correct. 12 Q. Let's go back to these minutes of the 12 BY MR. MOUGEY: 13 Board of Directors, and I'd like you to turn to Q. If you turn -- bear with me. 14 page 19. "Focus on Compliance" -- I'm sorry. I'm 15 Again, it's titled "Compliance Division on the next page. Page 20. 16 Update 2012," right? Well, let's do it this way. 17 A. Yes. 17 You don't recall being contacted or 18 Q. And do you see below on Bates No. 19, asked by the -- anyone at Walgreens to perform an 19 "The following are ongoing Company compliance audit of distribution centers policies and 20 initiatives (none of which currently represent procedures as it related to their suspicious order material risk to the Company)." Right? monitoring program that complied with the DEA 22 A. Yes. statutes and regulations, correct? 23 Q. Now, the "Controlled Substances" 23 A. I don't recall any such request, no. 24 references that April 2011 Memorandum of Agreement Q. Now, since this morning, and tell me if Page 215 Page 217 ¹ with the Drug Enforcement Agency. ¹ I'm mistaken, I think you've told me that your 2 Do you see that? ² group, two of the ways that it educated itself was 3 A. Yes. ³ to interview distribution center management, Q. And "As part of the MOA, the Company 4 correct? ⁵ updated its DEA compliance program and retrained A. Correct. 6 pharmacy employees with respect to good faith Q. And the other was the regulation and dispensing and fraudulent prescriptions." ⁷ law, correct? 8 Do you see that, sir? A. Yeah, the legal team. 9 A. Yes. Q. Legal team. Thank you. 10 Q. Now, do you recall that your group was 10 A. Yeah. 11 ever brought in to audit the validity of the 11 Q. And, now, help me to understand why did 12 updated DEA compliance program and the retraining your group go to the distribution centers to gather 13 of pharmacy employees with respect to good faith 13 information on federal requirements under the 14 dispensing? 14 Controlled Substance Act? 15 MR. HOUTZ: Object to form. A. Well, I think -- I think it was kind of 16 BY THE WITNESS: ¹⁶ probably a group session so that there was an 17 A. No, I do not recall that that was a understanding of, you know, questions could be ¹⁸ request. asked from a legal perspective and then in the 19 BY MR. MOUGEY: same -- at the same time cover it with the Q. On the right-hand side, in the middle of ²⁰ distribution center team. 21 the paragraph, continues, "In April 2012, the DEA 21 I don't know that there was

24 requested records."

22 visited six stores and one distribution center in

23 Florida and served administrative warrants and

²² individual -- again, don't have that level of

²⁴ meeting.

²³ recollection as to separate meetings or a group

Page 218 Page 220 1 Q. Why -- who would have made the decision 1 O. -- operations? 2 ² that distribution center management would have had A. -- business, correct. Q. And I'm specifically referring to 3 the best command of policies and procedures as it 4 relates to Walgreens' obligations under federal

⁵ regulations and statutes? MR. HOUTZ: Object to form, foundation.

⁷ BY THE WITNESS:

A. Yeah, I don't think that -- I would say

⁹ that legal would have a better understanding of the

10 requirements, and that's why we involved them in

11 the process.

12 BY MR. MOUGEY:

13 Q. Fair question. Let me ask that question

14 a little different.

15 So, outside of legal, would you -- who

16 would you have asked that would have given you

¹⁷ direction that the distribution centers would have

18 had the best command of Walgreens' policies and

19 procedures?

20 MR. HOUTZ: Object to form.

21 BY THE WITNESS:

22 A. I'm not sure I understand.

23 BY MR. MOUGEY:

Q. Still. Okay. Bad question?

4 Walgreens' obligations as a distributor under

⁵ federal statutes and regs. Okay?

A. Um-hmm.

Q. Do you know why your group would have

went to the distribution team management to ask

them about Walgreens' obligations as a distributor?

MR. HOUTZ: Object; misstates testimony. 10

11 BY THE WITNESS:

12 A. Yeah, I think -- I think what I said

13 was -- again, I don't have specific recollection of

14 the meetings. But I recall that there was, you

know -- that the idea was to speak with both legal

and the DC management team in terms of identifying

what areas we were -- would focus on. So, it was a

combination of those people.

19 MR. MOUGEY: If we can just take a few-minute

20 break, that would be great. Thanks.

21 THE VIDEOGRAPHER: We are off the record at

²² 2:20 p.m.

23 (WHEREUPON, a recess was had

24 from 2:20 to 2:52 p.m.)

Page 219

1 All right. So, let's do it this way.

2 Suspicious order monitoring policy,

³ those three letters that we went in from the DEA

4 earlier on size, frequency and orders that deviate

5 from a normal pattern, right?

So, would you have expected Walgreens to

give you some direction about who the right group

was to go interview to gather that information?

MR. HOUTZ: Object to form.

10 BY THE WITNESS:

11 A. There very well could have been

12 discussions with like the pharmacy organization --

13 there was -- I forget. Again, this is a long time

14 ago.

15 But I feel like there were people within

16 the pharmacy organization under Kermit Crawford's,

you know, leadership that would have had

18 responsibility for defining some of those

19 requirements. I just don't remember the names of

20 the groups or teams.

21 BY MR. MOUGEY:

22 Q. So, but Kermit Crawford's group was the

23 pharmacy --

24 A. The pharmacy --

Page 221 THE VIDEOGRAPHER: We are back on the record

² at 2:52 p.m.

MR. MOUGEY: Mr. Domzalski, thank you for your

4 time today. I don't have any further questions.

I just want it on the record that when I

6 walked in this morning, Walgreens' counsel informed

⁷ me that you had the health issue. We were not

8 informed prior to today, as you stated on the

record, that the health issues were cognitive,

memory impairment. 10

16

11 And I said something at the break that

this is the second witness in a row that Walgreens

has opened a deposition with a witness having

health issues that affected memory. In neither

case was I notified before the deposition.

So, I have brought three folks,

including myself here, shipped documents and

prepared for your deposition today, for the second

deposition in a row only to find out that the

witness has memory issues that the Walgreens

21 counsel knew about days, if not a week, beforehand.

22 To make matters worse, I believe that

23 either we haven't received audits or they

24 weren't -- they weren't conducted and that the

Page 222 Page 224 1 working papers behind the -- I mean, to me, quite 1 that you think called for those documents. ² frankly, would appear to be a book report audit THE VIDEOGRAPHER: We are off the record at 3 without any of the supporting documents that my 2:56 p.m. 4 junior in high school could have conducted. (Time Noted: 2:56 p.m.) FURTHER DEPONENT SAITH NAUGHT. I don't have any of the backup for any 6 of those audits, and I could stand corrected, but 6 we have been unable to locate them. 8 8 And the third issue is the manual cited in some of the audits. Walgreens has confirmed 9 10 that we have had all the audits for months -- I'm 10 11 11 sorry -- all the manuals for months, and we don't 12 12 believe that we have one of the audits that we just 13 13 found as cited in one of the -- I'm sorry -- one of the manuals cited in the audit. 14 15 15 So, for those reasons we are going to go 16 back to Special Master Cohen, have a -- have the 17 Court reset this depo with a witness that we can have some reliability as to their recollection of 18 19 the testimony so I don't get to trial and have the 20 testimony unwound and undermined. 21 This is, like I said -- Les, you seem to 22 ²² be one of the easier guys to get along with here, 23 but I am very disappointed that this issue was 24 known to you and your team a few days ago, a week Page 223 Page 225 1 ago, and nobody notified us, just as a professional I, CORINNE T. MARUT, C.S.R. No. 84-1968, Registered Professional Reporter and Certified courtesy. 3 Shorthand Reporter, do hereby certify: Last week -- what is today, Thursday? That previous to the commencement of the 4 What day was Lanzetti? Monday? examination of the witness, the witness was duly sworn to testify the whole truth concerning the So, Monday to Thursday, two witnesses in matters herein; That the foregoing deposition transcript was reported stenographically by me, was thereafter 6 a row have opened with statements about health issues impacting their memory. reduced to typewriting under my personal direction and constitutes a true record of the testimony given and the proceedings had;

That the said deposition was taken And I'm sorry. I hope that doesn't -- I feel bad for you. You and I aren't that far apart before me at the time and place specified; That the reading and signing by the 10 in age. But just out of a professional courtesy, witness of the deposition transcript was agreed 11 we could have had the chance to redo this. We upon as stated herein; 12 might not have even have had to take your time That I am not a relative or employee or attorney or counsel, nor a relative or employee of 13 today. We could have another witness still at such attorney or counsel for any of the parties Walgreens to replace this. hereto, nor interested directly or indirectly in 12 the outcome of this action. 15 I can't tell you how frustrated I am. 13 16 For those reasons, we will hash this out later. 14 CORINNE T. MARUT, Certified Reporter 17 MR. HOUTZ: Your objections and issues are on (The foregoing certification of this the record. If you think there are documents that transcript does not apply to any reproduction of the same by any means, unless under haven't been produced, send us a letter identifying the direct control and/or supervision of the what it is you're looking for and we'll look into certifying reporter.) 18 21 it. 19 20 22 MR. MOUGEY: I will. Thank you. Thank you 21 ²³ for your time. 22 23 24 MR. HOUTZ: And I should say also the request

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| 1 | INSTRUCTIONS TO WITNESS | 1 | |
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| 3 | Diago mand view demonition even | 3 | |
| | Please read your deposition over | 4 | I, CHRISTOPHER DOMZALSKI, do hereby |
| 4 | carefully and make any necessary corrections. You | 5 | certify under oath that I have read the foregoing |
| 5 | should state the reason in the appropriate space on | | |
| 6 | the errata sheet for any corrections that are made. | 6 | pages, and that the same is a correct transcription |
| 7 | After doing so, please sign the errata | 7 | of the answers given by me to the questions therein |
| 8 | sheet and date it. | 8 | propounded, except for the corrections or changes |
| 9 | You are signing same subject to the | 9 | in form or substance, if any, noted in the attached |
| | | 10 | Errata Sheet. |
| 10 | changes you have noted on the errata sheet, which | 11 | |
| 11 | will be attached to your deposition. | 12 | |
| 12 | It is imperative that you return the | 13 | |
| 13 | original errata sheet to the deposing attorney | 14 | CHRISTOPHER DOMZALSKI DATE |
| 14 | within thirty (30) days of receipt of the | 15 | |
| 15 | deposition transcript by you. If you fail to do | 16 | |
| 16 | so, the deposition transcript may be deemed to be | 17 | Subscribed and sworn |
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| 17 | accurate and may be used in court. | 18 | day of, 20 |
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